



**NATIONAL CORE
INDICATORS**

NASDDDS

National Association of State Directors
of Developmental Disabilities Services



Human Services
Research Institute



THE OHIO STATE UNIVERSITY

NISONGER CENTER



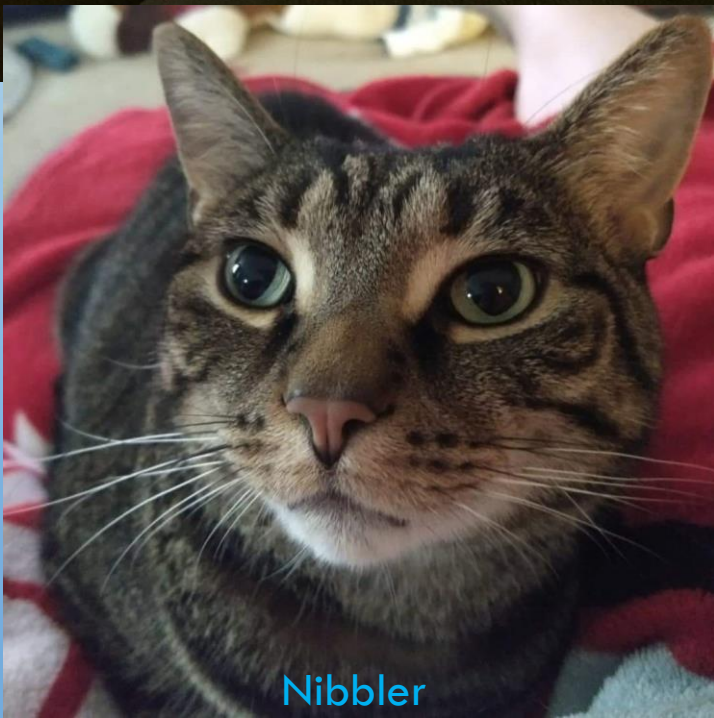
Department of
Developmental Disabilities

NATIONAL CORE INDICATORS (NCI)

Staff Stability Survey in Ohio



Mr. Whiskers @Mr_Whisk



Nibbler



Clint



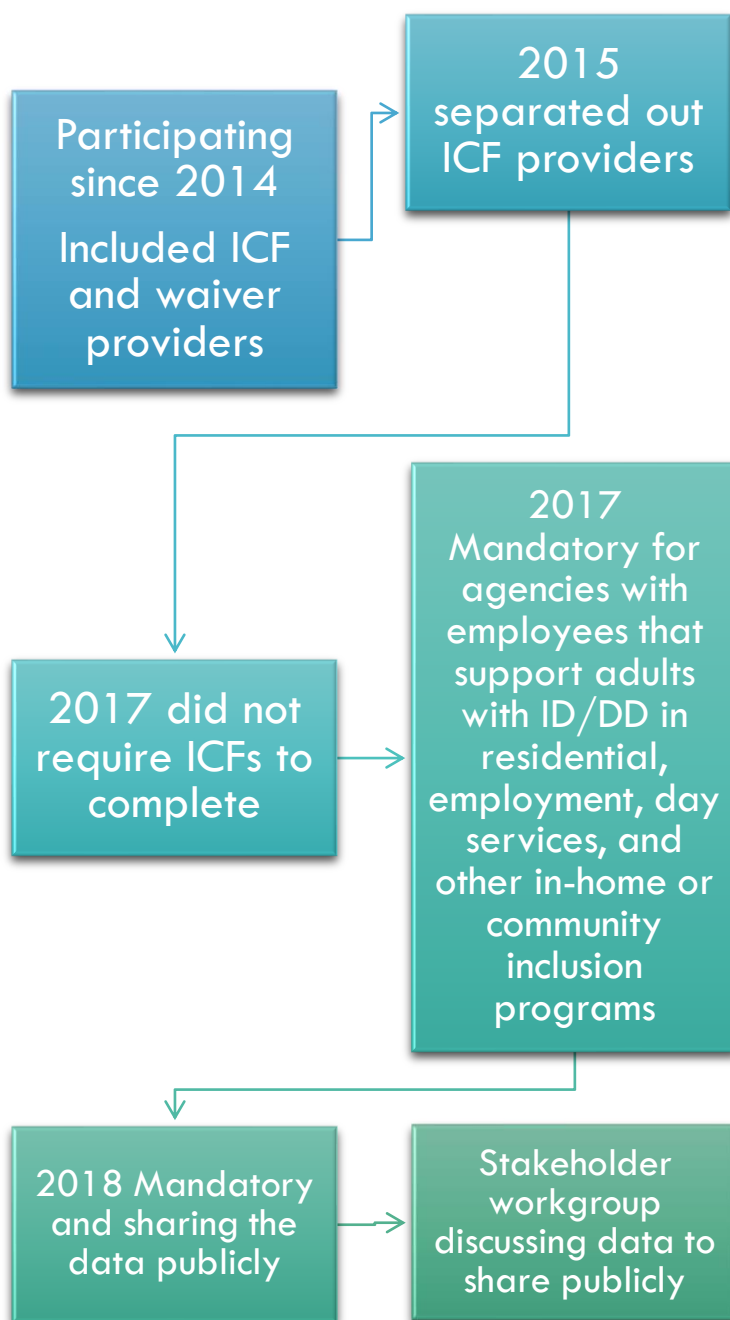
Leela Dog



BACKGROUND - OHIO AND NCI

- PARTICIPATING SINCE 2008-2009 SURVEY CYCLE
 - ADULT IN-PERSON SURVEY
 - STAFF STABILITY SURVEY
 - CHILD, FAMILY & FAMILY/GUARDIAN SURVEY – RESUMED THIS CURRENT SURVEY CYCLE
- THE OHIO STATE UNIVERSITY NISONGER CENTER-UCEDD
- 700 RANDOM SAMPLE
- ~100 DC MOVERS





OHIO AND SSS

OHIO'S PROCESS

- ALERT PROVIDER ASSOCIATIONS AND PROVIDERS VIA EMAIL, NEWSLETTER, WEBSITE
- DIRECTOR SENDS OUT A LETTER PRIOR TO SURVEY CYCLE TO PROVIDER ASSOCIATIONS AND PROVIDERS
- EMAIL INDICATING LINK WILL BE SENT OUT SOON
- HSRI TRAINING VIDEO ON HOW TO COMPLETE SSS
- SURVEY LINK SENT OUT WEEKLY
- EMAILS BI-WEEKLY THEN WEEKLY TO REMIND SURVEY IS DUE
- CITATIONS ISSUED MAY 31
- PLAN OF CORRECTION IS TO COMPLETE SURVEY BY JUNE 30



UNIQUE PARTNERSHIPS

Governor DeWine, DODD, County Boards, and the Ohio Legislature

Jointly investing \$253 million to increase DSP wages

1/1/2020 - \$12.82

1/1/2021 - \$13.23

Jointly investing \$55.3 million to raise OSOC to \$8.55

ACCOUNTABILITY



Stakeholder workgroup



Accountability needed to ensure DSPs are receiving wage increases



Allowed Ohio to monitor wage increases in the past



Ohio specific questions developed

OHIO SPECIFIC QUESTIONS

- PROVIDING SERVICES:
 - ADULTS EXCLUSIVELY
 - CHILDREN EXCLUSIVELY
 - ADULTS AND CHILDREN
- AGENCY COSTS
- SPECIFIC TRAININGS FOR DSPS
 - INTENSIVE TRAINING FOR AGENCIES PROVIDING SERVICES TO MULTI-SYSTEM YOUTH
 - TRAUMA INFORMED CARE
 - CRISIS INTERVENTION TRAINING WITH A MENTAL HEALTH COMPONENT
 - SPECIALIZED TRAINING FOR YOUTH AND/OR ADULTS WITH DUAL DIAGNOSIS (MI/ID)

UTILIZATION OF DATA – MANY DATA SOURCES

At-A-Glances

Data page

Recruit Self-Advocates
as interviewers

Internal Data review
committee –
Department initiatives
dependent upon areas
of concern

Education & Technical
Assistance

Medicaid Claims Data

Accountability of
providers to ensure
DSPs receive wage
increase

Public Data page

OTHER EFFORTS



Designated employee to increase recruitment and retention



Collaborating with stakeholders to find innovative ways to build a stronger workforce



Partnering with local colleges and universities



Provider support team



Creating a statewide provider support network



Increasing remote supports and assistive technology



Cross Agency TA and Training Teams

OHIO'S NCI INFORMATION

- [HTTPS://DODD.OHIO.GOV/WPS/PORTAL/GOV/DODD/ABOUT-US/OUR-PROGRAMS/NCI](https://dodd.ohio.gov/wps/portal/gov/dodd/about-us/our-programs/nci)
- [HTTPS://DODD.OHIO.GOV/WPS/PORTAL/GOV/DODD/ABOUT-US/RESOURCES/AT-A-
GLANCE2017-18OHIOCUSTOMREPORT](https://dodd.ohio.gov/wps/portal/gov/dodd/about-us/resources/at-a-glance2017-18ohiocustomreport)
- [HTTPS://DODD.OHIO.GOV/WPS/PORTAL/GOV/DODD/ABOUT-US/RESOURCES/2017-STAFF-
STABILITY-SURVEY](https://dodd.ohio.gov/wps/portal/gov/dodd/about-us/resources/2017-staff-stability-survey)
- [HTTPS://DODD.OHIO.GOV/WPS/PORTAL/GOV/DODD/ABOUT-
US/RESOURCES/2017 NCI STAFFSTABILITYSURVEY REPORT.PDF](https://dodd.ohio.gov/wps/portal/gov/dodd/about-us/resources/2017-nci-staffstabilitysurvey-report.pdf)

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