Incident Report

How can states learn from state and national NCI results to reduce and manage the risk of abuse, neglect and exploitation of adults with I/DD?

The 2016-2017 Adult Consumer Survey Data indicate that **20*% of respondents felt afraid in at least one setting such as in their home, day program, at work, walking in their neighborhood, and/or in transport. State results ranged from a low of 5% of people reporting the felt afraid in at least one setting, to a high of 36% of people reporting the same.***

Why does it matter? The proportion of people feeling afraid may be associated, at the systems level, with the potential for abuse, neglect or exploitation. Research indicates that risk of harm can be mitigated by ensuring that people have **friendships and relationships beyond paid staff,** experience **respect from staff** and others**,** are **afforded privacy,** have **control of over decision-making,** are **included in their communities,** and are knowledgeable about their **rights**. (**Bolded** mitigation factors represent NCI Data)

Questions to ask: Does your quality system track or flag these potential risk factors using NCI and other data? What strategies does your system use to ensure that people learn how to prevent and report abuse, neglect, exploitation? How does your system support or assure access to healthy social networks? How can person centered assessment and planning contribute strategies to help when someone does feel afraid at home, at work, or in their neighborhood?

Want to know more?

- *Predictors of Abuse and Neglect: A hypothetical case illustrating how states can use NCI data to address important issues* https://www.nationalcoreindicators.org/upload/core-indicators/Abuse_Neglect_Case_Example_formatted_Final.pdf
- *Friendship Matters! Improving Health and Well-Being by Supporting Relationships* https://ici.umn.edu/products/impact/291/11.html
- *Incident Management Systems and Mortality Reporting in Select State I/DD Systems*, NASDDDS, 2017 http://www.nasddds.org/resource-library/quality/incident-management-systems-and-mortality-reporting-in-select-state-i-dd-sy/
- *Promoting and Sustaining Quality Improvement in I/DD Service Systems,* Presentation by Emily Lauer and Steve Staugaitis PhD, 2018 https://www.nasddds.org/uploads/files/230_Staugaitis_and_Lauer.pdf
- *Ensuring Beneficiary Health and Safety in Group Homes Through State Implementation of Comprehensive Compliance Oversight*, DHHS Office of the Inspector General, ACL, and Office for Civil, 2018. https://www.acl.gov/aging-and-disability-in-america/joint-report-ensuring-beneficiary-health-and-safety-group-homes

* National Core Indicators, Adult Consumer Survey 2016-17 Final Report. Human Services Research Institute and National Association of State Directors of Developmental Disabilities Services.

** Disability Justice, http://disabilityjustice.org/justice-denied/abuse-and-exploitation/