



Child Family Survey (CFS) State Report

California (CA) Report

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What is NCI?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators™ 2018-19 Child Family Survey (CFS). The data shown are weighted NCI averages. These data are comprised of 14,816 valid surveys collected across 12 states: AZ, CA, CO, LA, MN, MO, NC, OH, OR, SD, WA and WI.

What is the NCI Child Family Survey?

The NCI Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child¹ who *lives with* the respondent and receives at least one service other than case management from the state DD agency. The survey collects demographic information on both the child receiving services ('child') as well as the person who fills out the survey (the 'respondent') and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Important note on responses: All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

What is included in this report?

This report includes this state's Child Family Survey data compared to the NCI Average. State outcomes that are significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is based on "Always" or "Yes" response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Child Family Survey, data analysis and state samples, check out the National Child Family Report: <https://www.nationalcoreindicators.org/resources/reports/#reports-family-survey-final-reports>.

¹ A Child Family Survey could be completed for an individual up to 22 years if still receiving "child" services.

Note: All qualified Californians with a developmental disability have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. California law mandates that the intake process begin within 15 days of an individual's or family's request for services and that the Department of Developmental Services begin providing services within 120 days after intake. These statutory requirements make California's service system unique and could impact comparisons between its survey results and the results of other states.

Demographics

Demographics of Child Receiving Services

This section provides demographic profiles of the child about whom the survey was completed.

Important note on responses: All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

Table 1. More Than One Person Living in the Home Has IDD

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Yes	No	N
CA	25%	75%	10,288
NCI	26%	74%	14,300

Table 2. Child's Age

State v NCI	Mean	N
CA	11.0	10,267
NCI	10.9	14,374

Table 3. Child's Gender

State v NCI	Male	Female	N
CA	72%	28%	10,276
NCI	69%	31%	14,329

Table 4. Child's Race and Ethnicity

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	American Indian or Alaska Native	Asian	Black or African-American	Hawaiian or Pacific Islander	White	Hispanic or Latino	Other
CA	2%	20%	8%	1%	36%	48%	3%
NCI	3%	13%	9%	1%	57%	30%	2%

Table 5a. Child's Disabilities (not mutually exclusive)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Intellectual Disability	Mood Illness or Psychiatric Disorder	Autism Spectrum Disorder	Cerebral Palsy	Limited or No Vision	Severe or Profound Hearing Loss
CA	35%	10%	69%	10%	6%	4%
NCI	38%	16%	61%	11%	6%	4%

Table 5b. Child's Disabilities (continued)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Brain Injury	Seizure Disorder or Neurological Problem	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome	Fetal Alcohol Spectrum Disorder	Other
CA	5%	14%	0%	9%	0%	1%	17%
NCI	6%	18%	1%	10%	1%	2%	24%

Table 6a. Child's Health Conditions

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol
CA	12%	3%	3%	4%	7%
NCI	13%	4%	2%	4%	5%

Table 6b. Child's Health Conditions (continued)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Dysphagia	Pressure Ulcers	Oral Health or Dental Problems	Sleep Apnea	Other
CA	12%	1%	13%	24%	45%
NCI	17%	1%	14%	24%	45%

Table 7. Child's Preferred Means of Communication

State v NCI	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	N
CA	71%	18%	3%	4%	5%	10,255
NCI	69%	18%	3%	5%	5%	14,263

Table 8. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Extensive	Some	None	N
CA	30%	44%	26%	10,217
NCI	26%	42%	31%	14,259

Table 9. Child's Level of Help Needed With Personal Care Activities (e.g., bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Extensive	Some	None	N
CA	50%	42%	8%	10,425
NCI	49%	43%	8%	14,535

Demographics of Respondent

This section provides demographic information about the respondent.

Table 10. Language Usually Spoken at Home

New question in 2018-19

State v NCI	English	Spanish	Other	N
CA	64%	25%	11%	9,925
NCI	78%	15%	8%	14,603

Table 11. Respondent's Age

State v NCI	Under 35	35-54	55-74	75+	N
CA	12%	76%	11%	0%	10,491
NCI	14%	73%	13%	0%	14,649

Table 12. Respondent's Health

State v NCI	Excellent	Very good	Fairly good	Poor	N
CA	21%	49%	27%	3%	10,485
NCI	20%	49%	28%	3%	14,633

Table 13. Respondent's Relationship to Child

State v NCI	Parent	Sibling	Grandparent	Other	N
CA	96%	0%	3%	1%	10,532
NCI	95%	0%	4%	1%	14,687

Table 14. Respondent or Other Family Member Provides Paid Support to Child Receiving Services

Family Provides Paid Support to Child	CA	CA N	NCI	NCI N
No Family Member Provides Paid Support	55%	10,326	68%	14,459
Respondent Provides Paid Support	32%	10,326	20%	14,459
Other Family Member Provides Paid Support	14%	10,326	13%	14,459

Table 15. Number of Adults in Household

State v NCI	One	Two	Three	Four or More	N
CA	16%	58%	18%	9%	10,436
NCI	17%	60%	16%	7%	14,579

Table 16. Number of Children in Household (including child receiving services about whom survey is being completed)

State v NCI	One	Two	Three	Four or More	N
CA	35%	40%	18%	8%	10,255
NCI	34%	38%	18%	10%	14,297

Table 17. Respondent's Highest Level of Education

State v NCI	No High School Diploma or GED	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
CA	15%	18%	7%	18%	42%	10,435
NCI	11%	17%	7%	19%	46%	14,565

Table 18. Total Taxable Household Income of Wage Earners in the Past Year

State v NCI	No Earned Income	Up to \$15,000	\$15,001-\$25,000	\$25,001-\$50,000	\$50,001-\$75,000	Over \$75,000	Prefer Not to Say	N
CA	8%	14%	20%	11%	27%	5%	15%	10,286
NCI	9%	12%	19%	14%	28%	6%	13%	14,389

Table 19. Residential Designation (Urban, Suburban, or Rural)

State v NCI	Urban or suburban (in or near a city or large town)	Rural (outside of a city or town)	N
CA	92%	8%	9,557
NCI	81%	19%	13,560

Services and Supports Received

This section provides information about the services and supports received by the family from the state ID/DD agency.

Table 20. Services and Supports Received From ID/DD Agency

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

Services and Supports Received From State	CA	NCI
Financial Support	13%	22%
In-home Support	38%	39%
Out-of-home Respite	32%	31%
Early Intervention	1%	12%
Transportation	5%	14%
Other	24%	54%
Self-direction or Fiscal Intermediary Services	13%	24%

Table 21. Additional Services and Supports Received (Not From the I/DD Agency)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

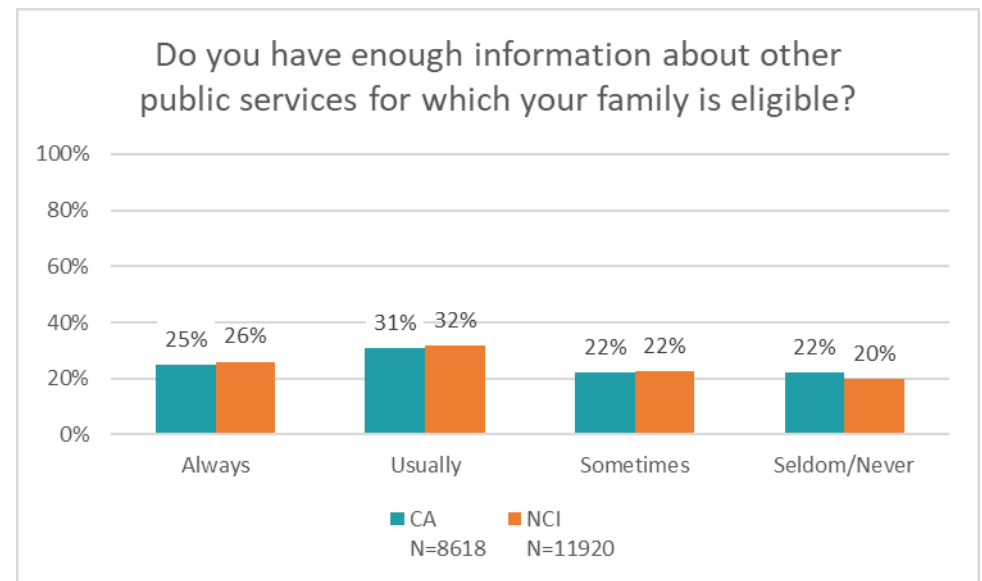
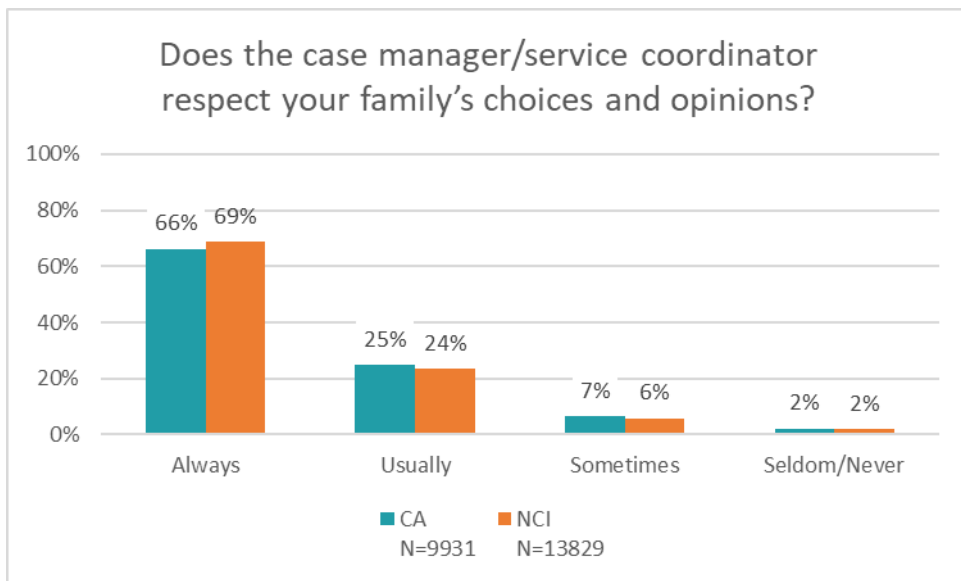
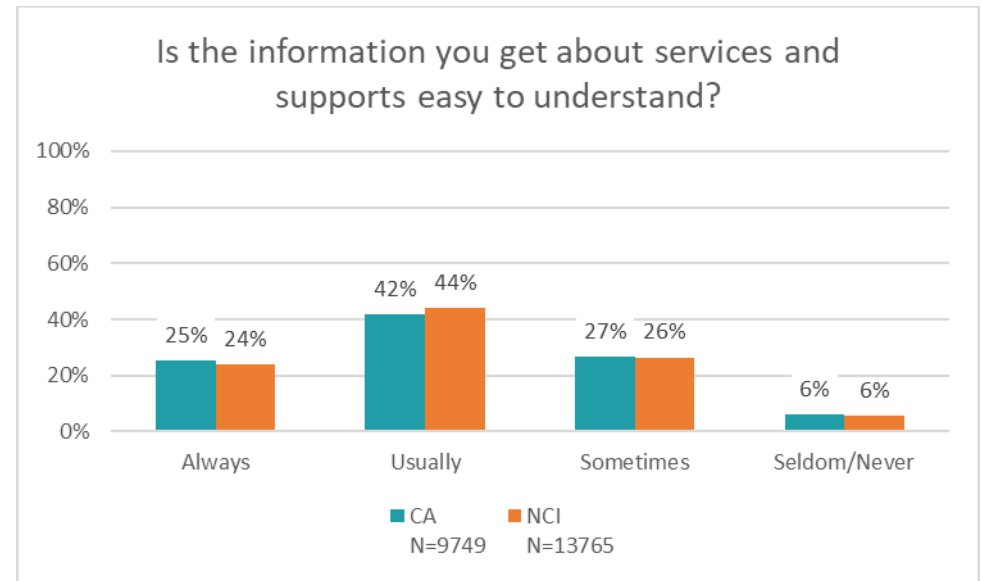
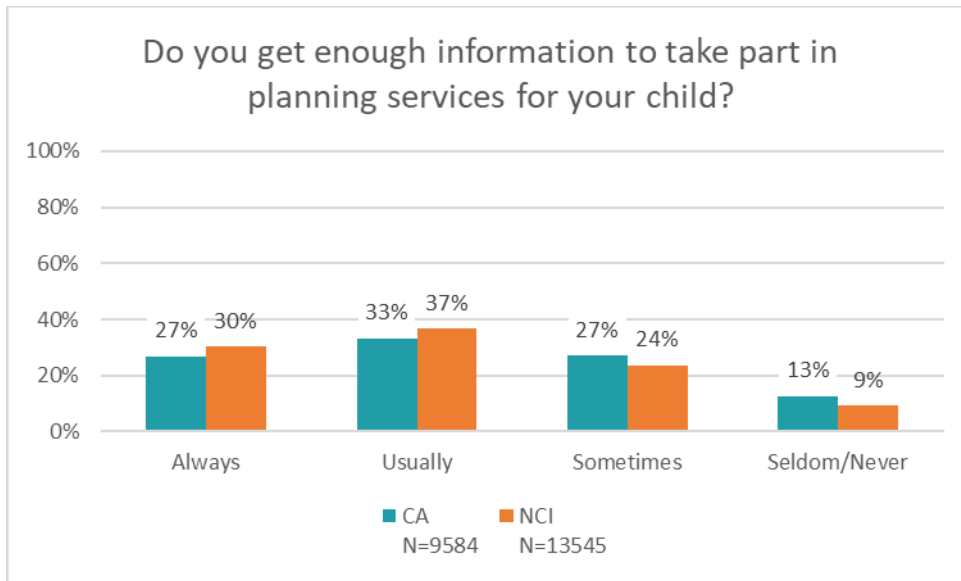
Additional Services and Supports Received	CA	NCI
Social Security Payments (SSI/SSB)	37%	36%
Services or Supports From Other Agencies or Organizations	63%	69%

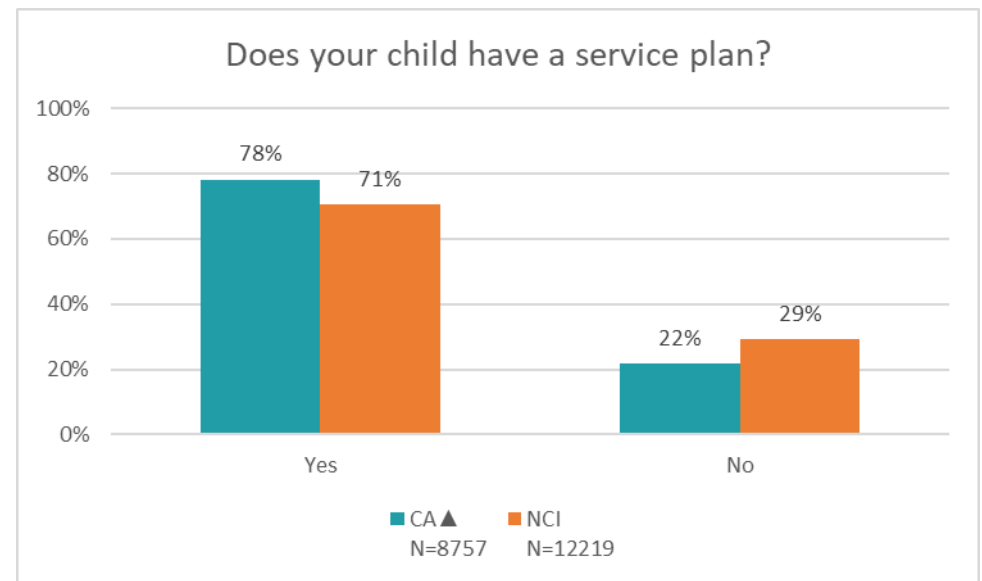
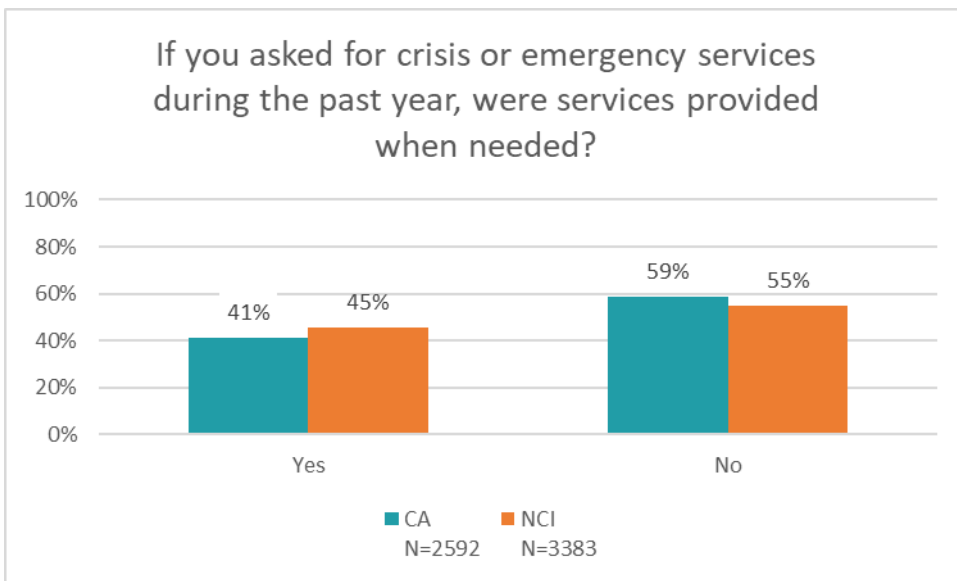
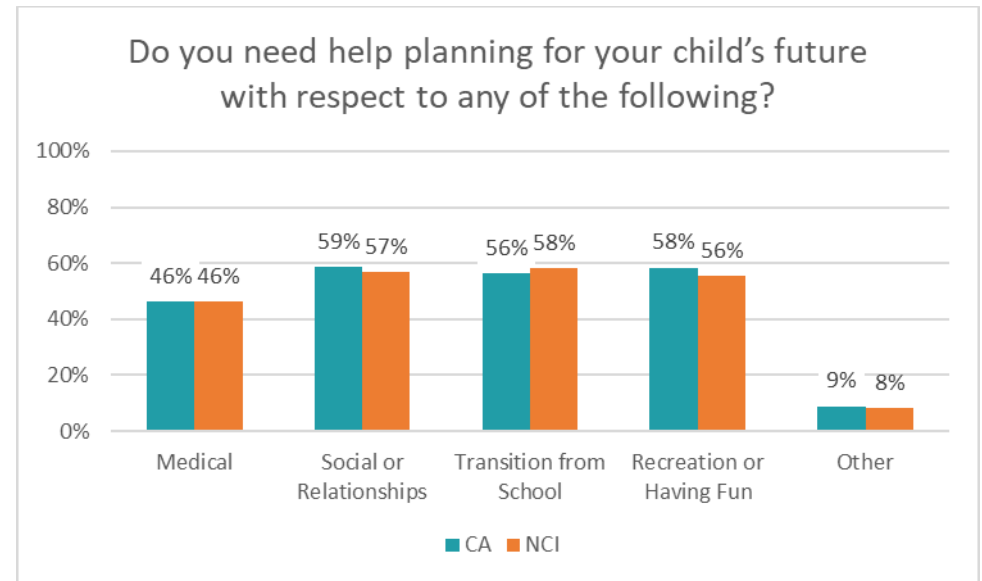
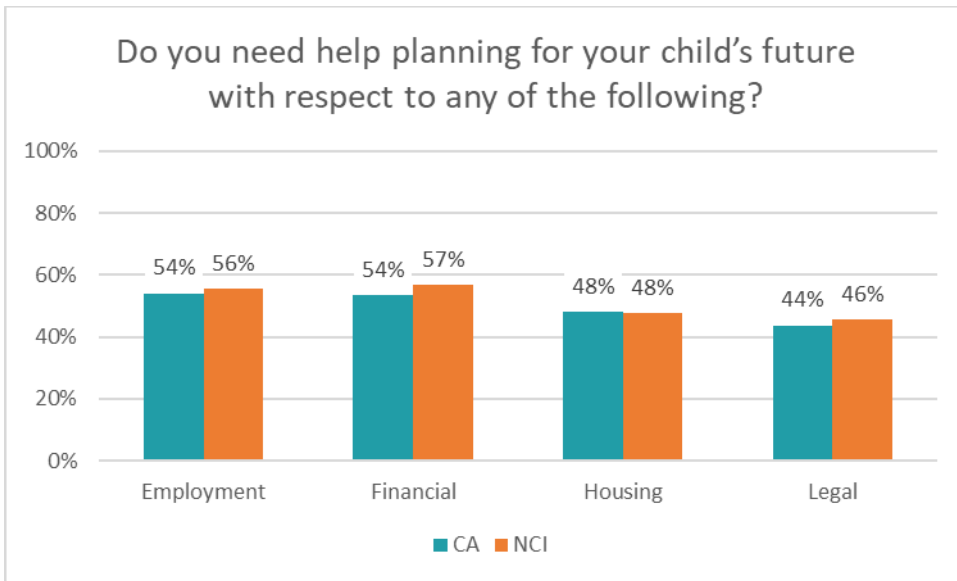
Child Family Survey Results

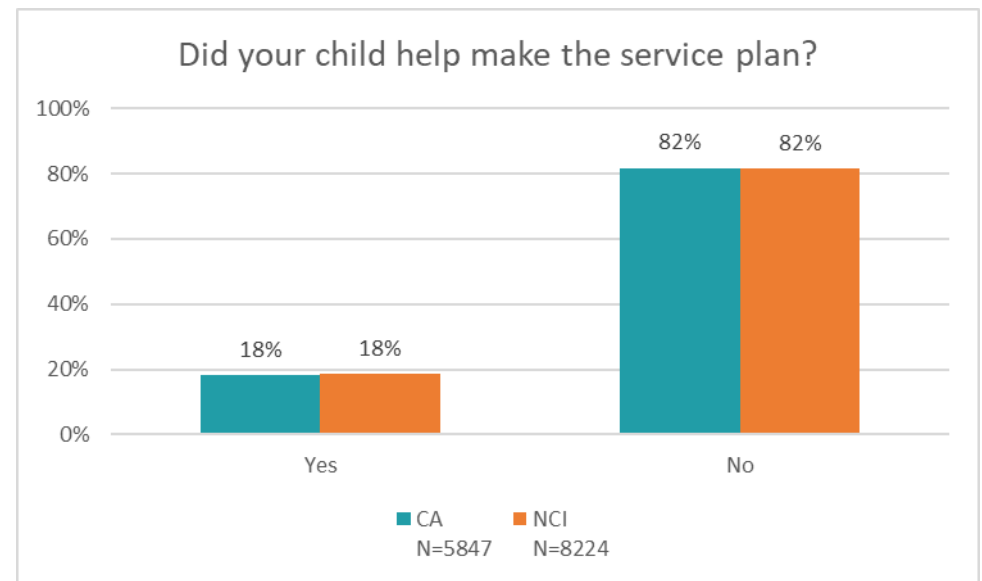
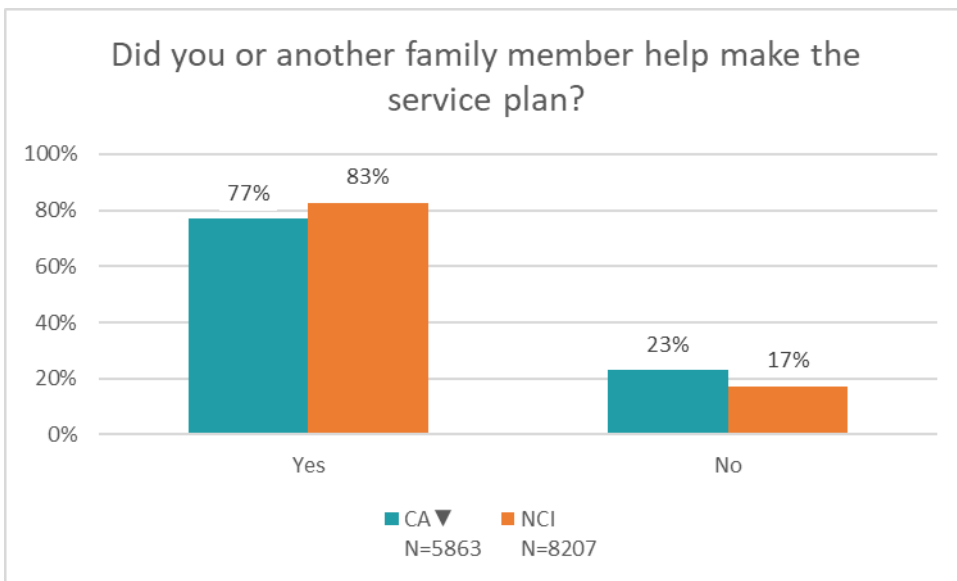
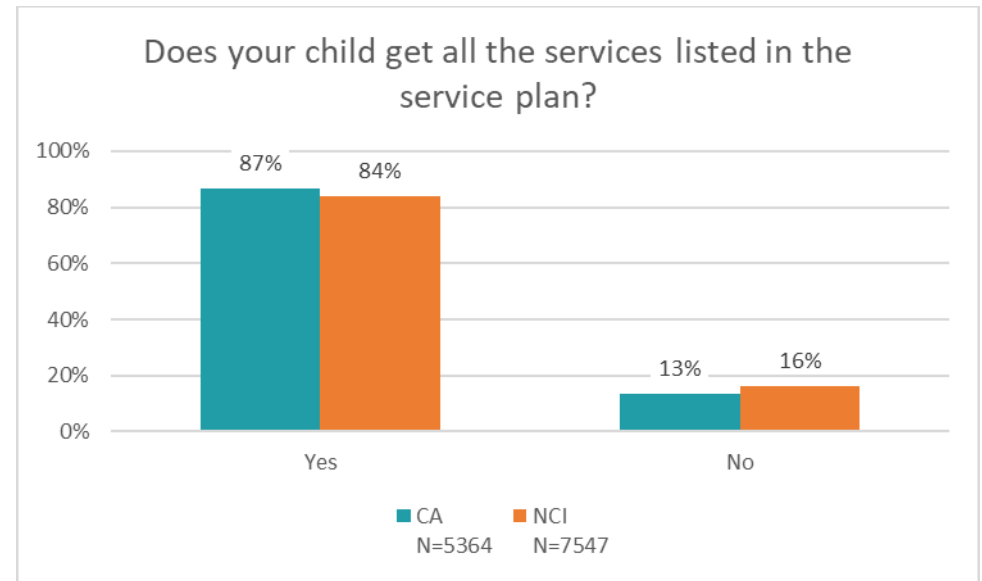
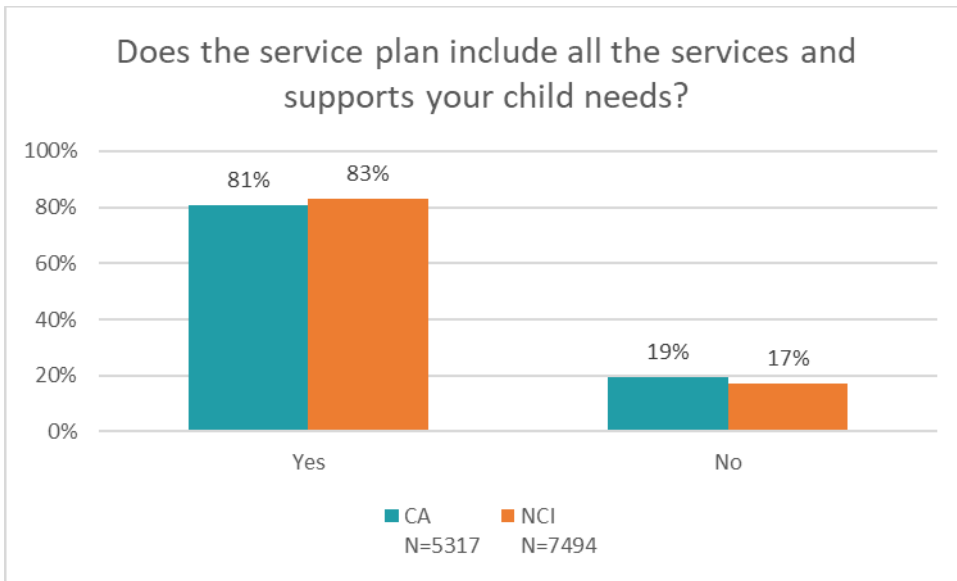
Information and Planning Charts

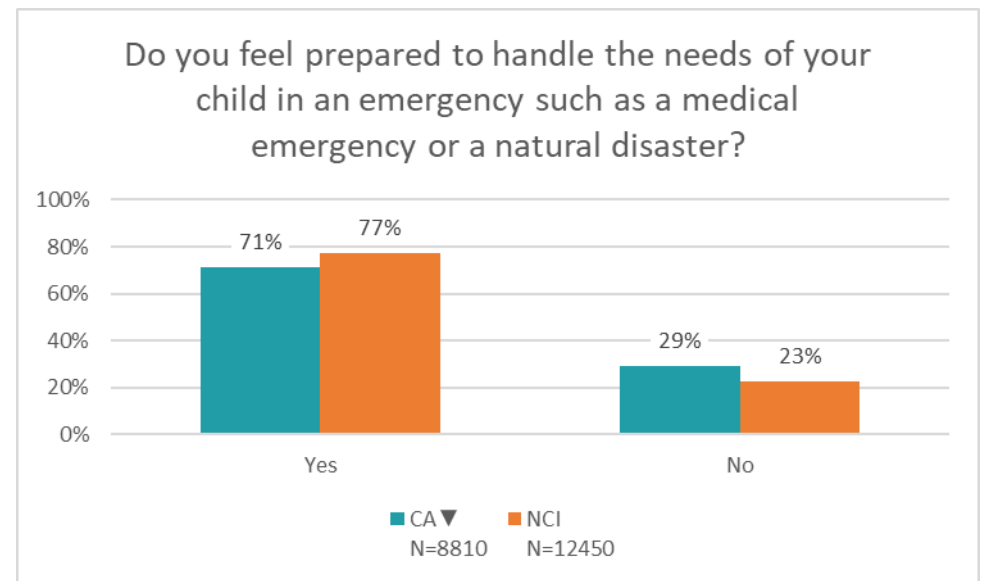
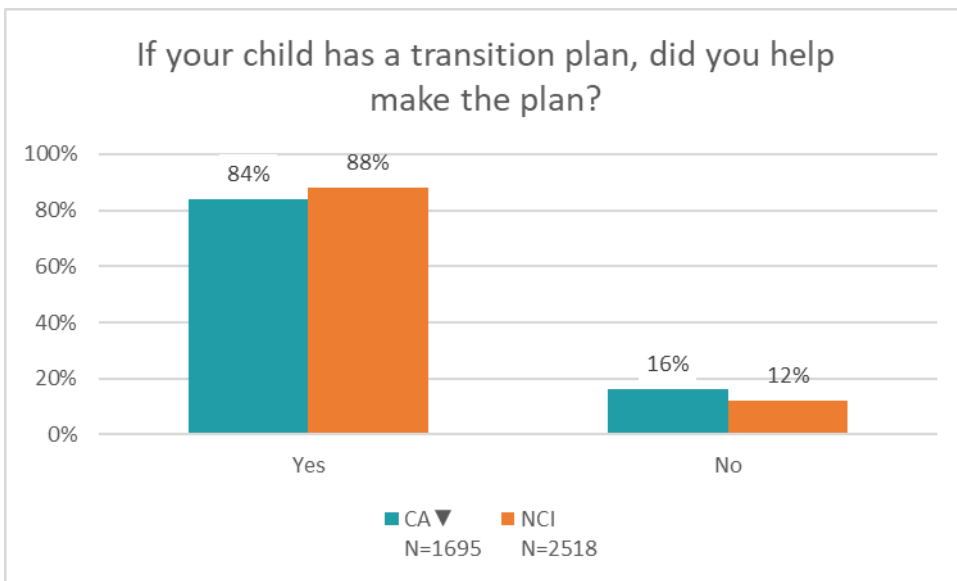
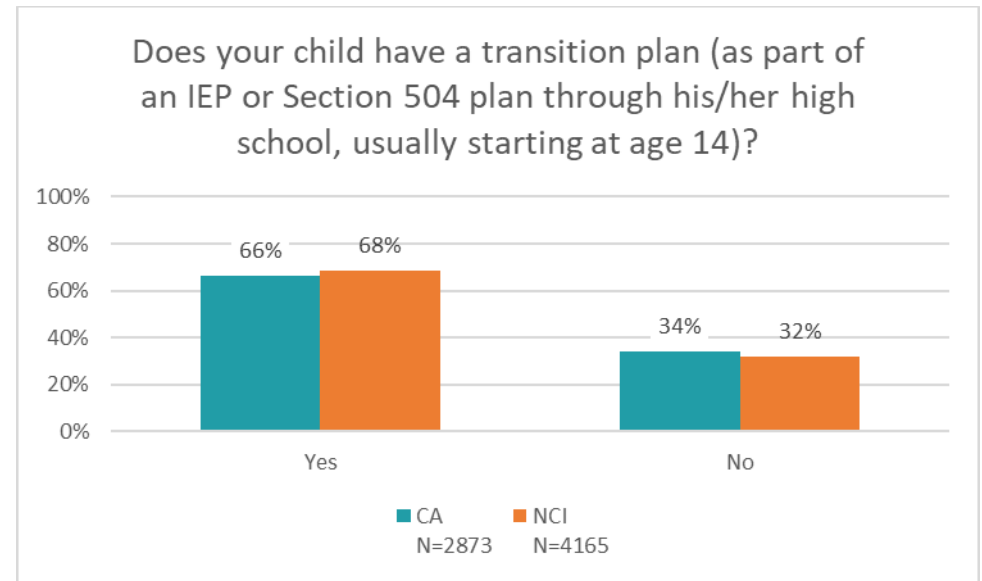
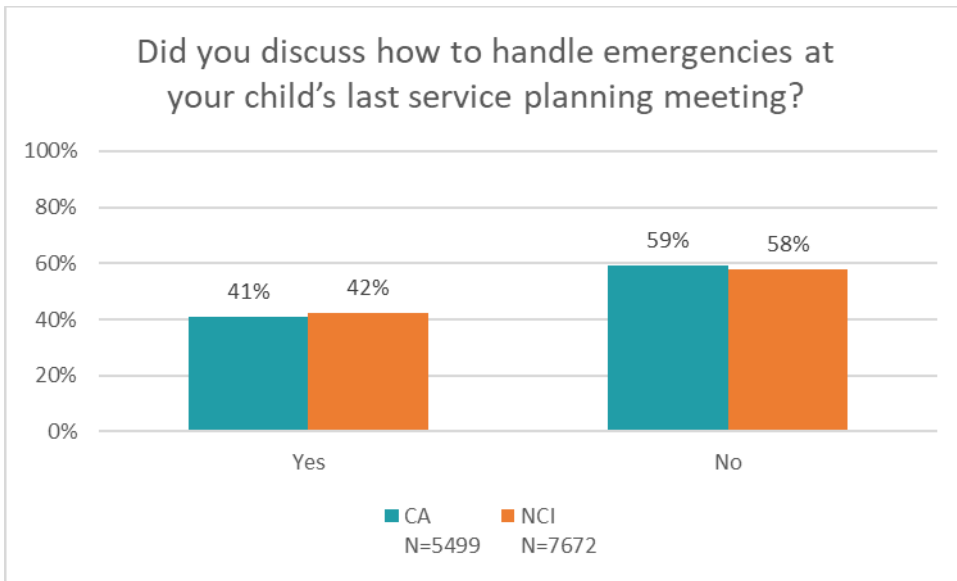
Families and children with disabilities have the information and support necessary to plan for their services and supports.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.









Information and Planning Tables

Families and children with disabilities have the information and support necessary to plan for their services and supports.

Table Q1. Do you get enough information to take part in planning services for your child?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	27%	33%	27%	13%	9,584
NCI	30%	37%	24%	9%	13,545

Table Q2. Is the information you get about services and supports easy to understand?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	25%	42%	27%	6%	9,749
NCI	24%	44%	26%	6%	13,765

Table Q3. Does the case manager/service coordinator respect your family's choices and opinions?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	66%	25%	7%	2%	9,931
NCI	69%	24%	6%	2%	13,829

Table Q4. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	25%	31%	22%	22%	8,618
NCI	26%	32%	22%	20%	11,920

Table Q5. Do you need help planning for your child's future with respect to any of the following?

Categories are not mutually exclusive, therefore N is not shown

Needs help planning for...	CA	NCI
Employment	54%	56%
Financial	54%	57%
Housing	48%	48%
Legal	44%	46%
Medical	46%	46%
Social or Relationships	59%	57%
Transition from School	56%	58%
Recreation, Having Fun	58%	56%
Other	9%	8%

Table Q6. If you asked for crisis or emergency services during the past year, were services provided when needed?

State v NCI	Yes	No	N
CA	41%	59%	2,592
NCI	45%	55%	3,383

Table Q7. Does your child have a service plan?

State v NCI	Yes	No	N
CA▲	78%	22%	8,757
NCI	71%	29%	12,219

Table Q8. Does the service plan include all the services and supports your child needs?

State v NCI	Yes	No	N
CA	81%	19%	5,317
NCI	83%	17%	7,494

Table Q9. Does your child get all of the services listed in the service plan?

State v NCI	Yes	No	N
CA	87%	13%	5,364
NCI	84%	16%	7,547

Table Q10. Did you or someone else in your family help make the service plan?

State v NCI	Yes	No	N
CA ▼	77%	23%	5,863
NCI	83%	17%	8,207

Table Q11. Did your child help make the service plan?

State v NCI	Yes	No	N
CA	18%	82%	5,847
NCI	18%	82%	8,224

Table Q12. Did you discuss how to handle emergencies (such as a medical emergency or a natural disaster) at your child's last service planning meeting?

State v NCI	Yes	No	N
CA	41%	59%	5,499
NCI	42%	58%	7,672

Table Q13. Does your child have a transition plan (as part of an IEP or Section 504 plan through his/her high school, usually starting at age 14)?

State v NCI	Yes	No	N
CA	66%	34%	2,873
NCI	68%	32%	4,165

Table Q14. If child has a transition plan, did you help make the plan?

State v NCI	Yes	No	N
CA ▼	84%	16%	1,695
NCI	88%	12%	2,518

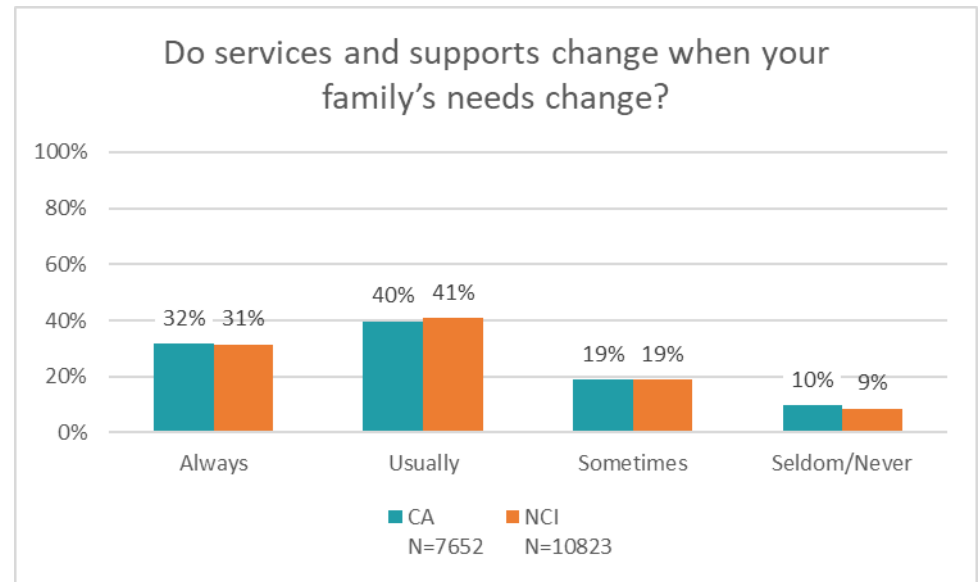
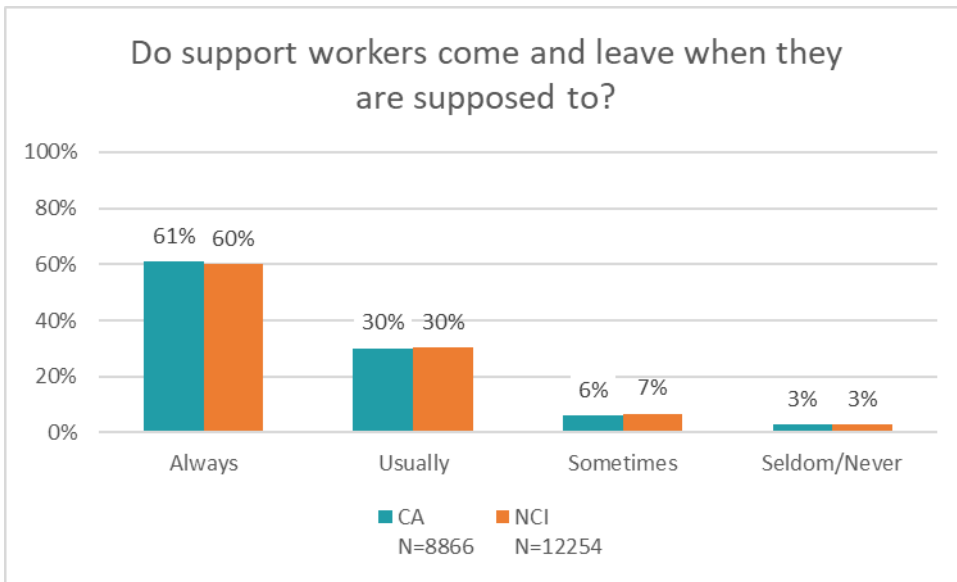
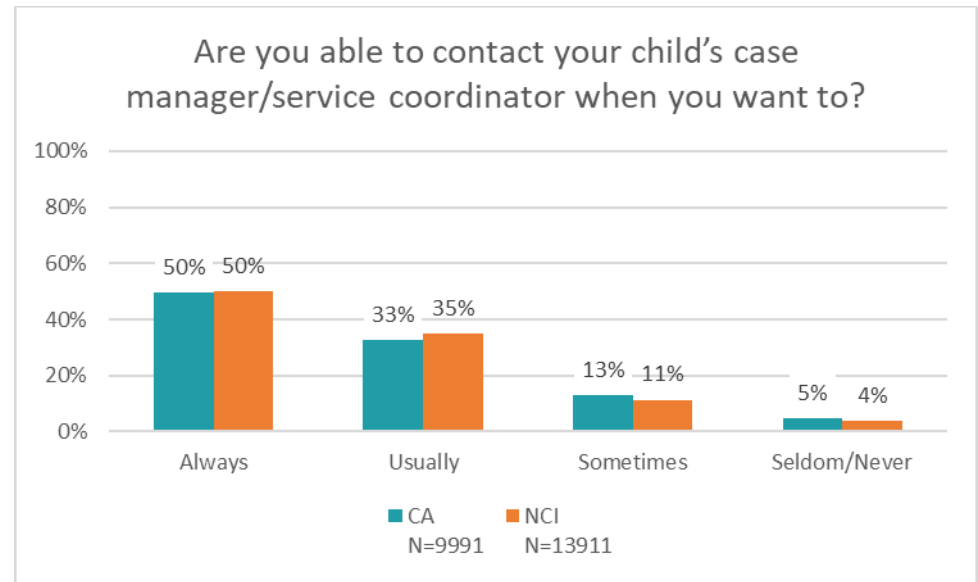
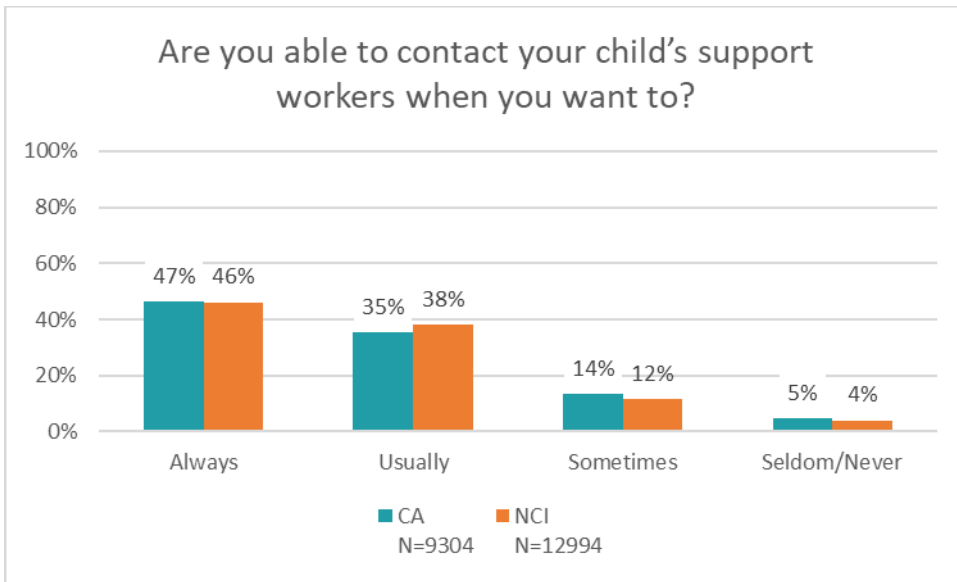
Table Q15. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency or a natural disaster?

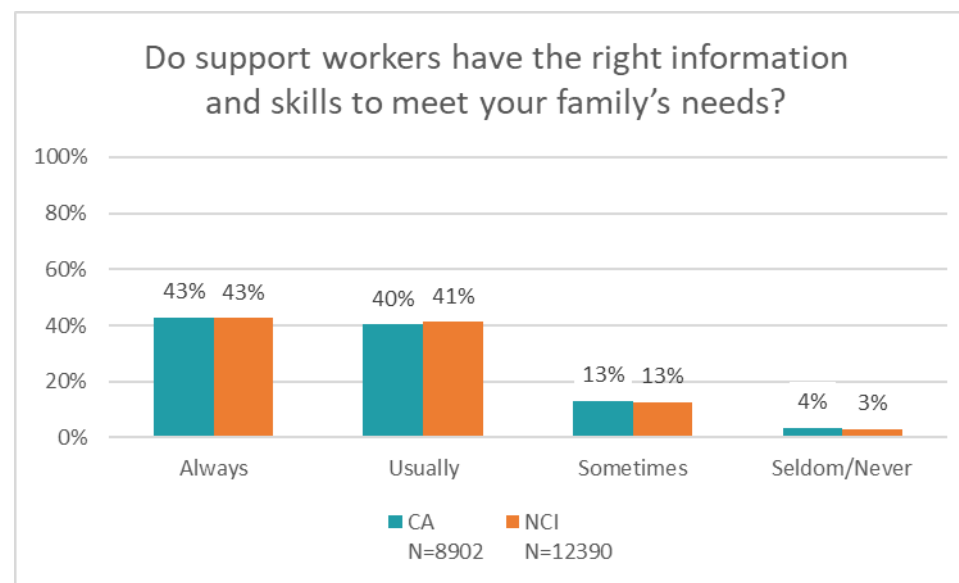
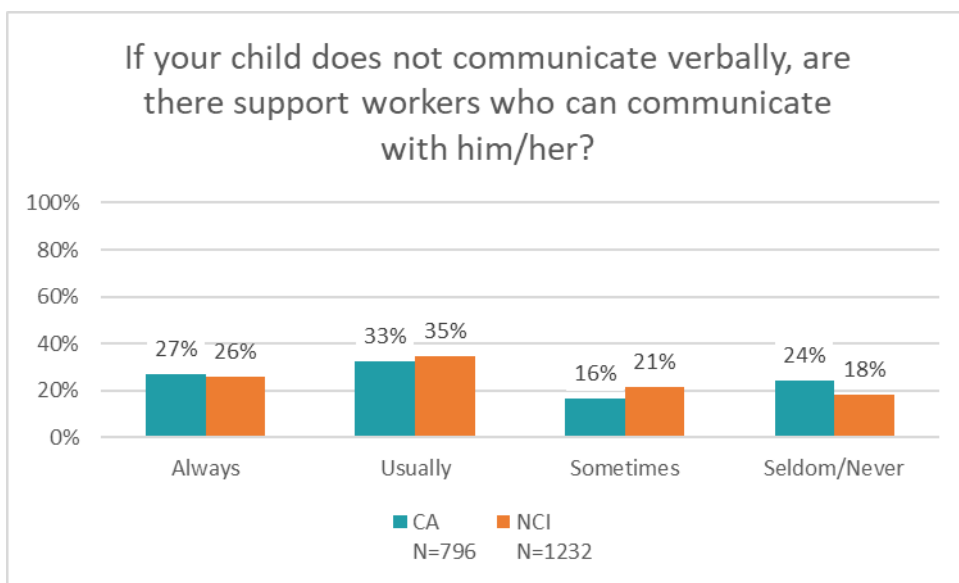
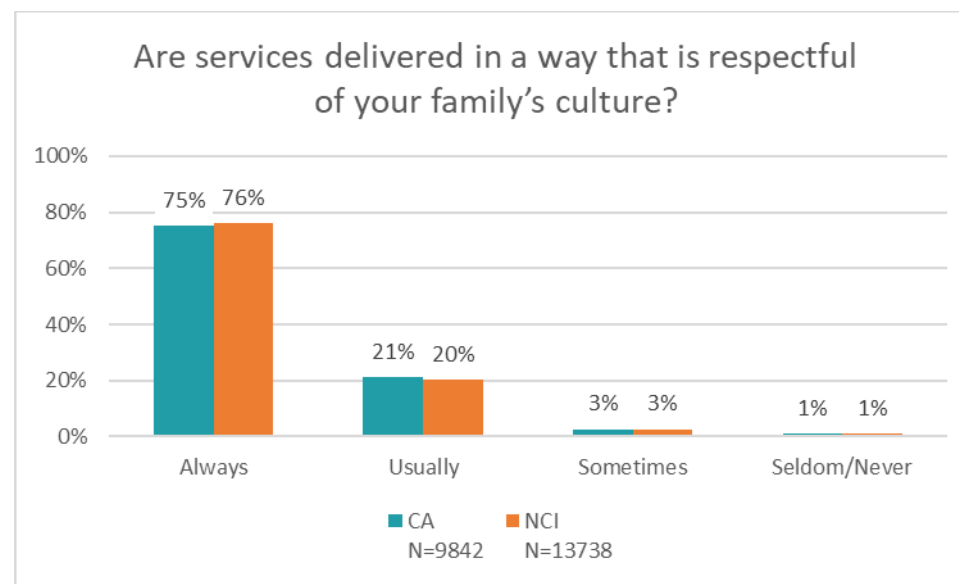
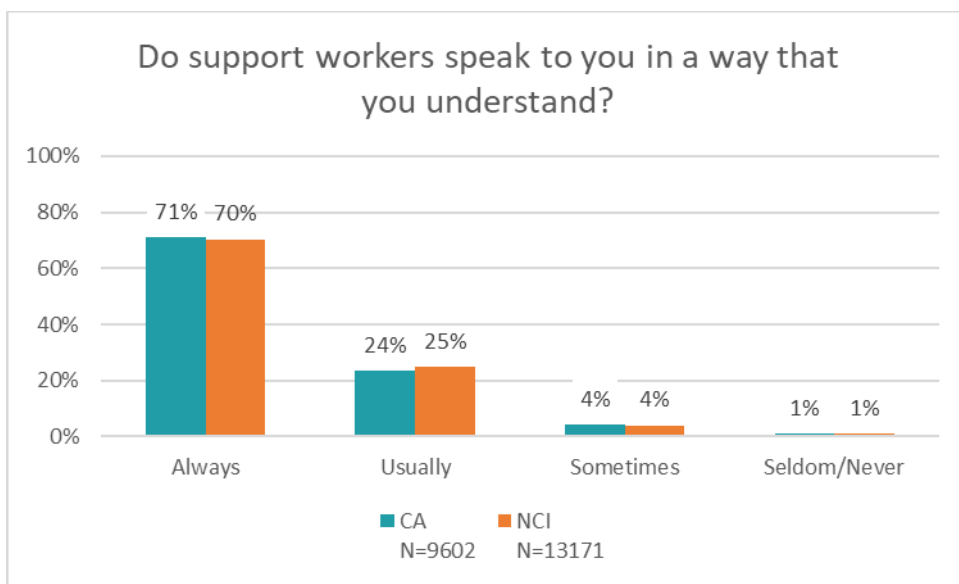
State v NCI	Yes	No	N
CA ▼	71%	29%	8,810
NCI	77%	23%	12,450

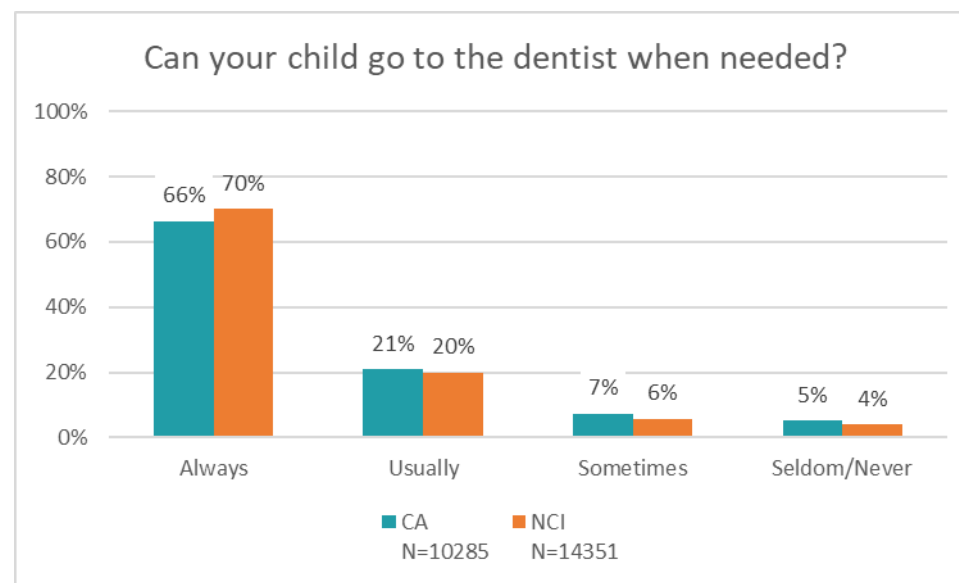
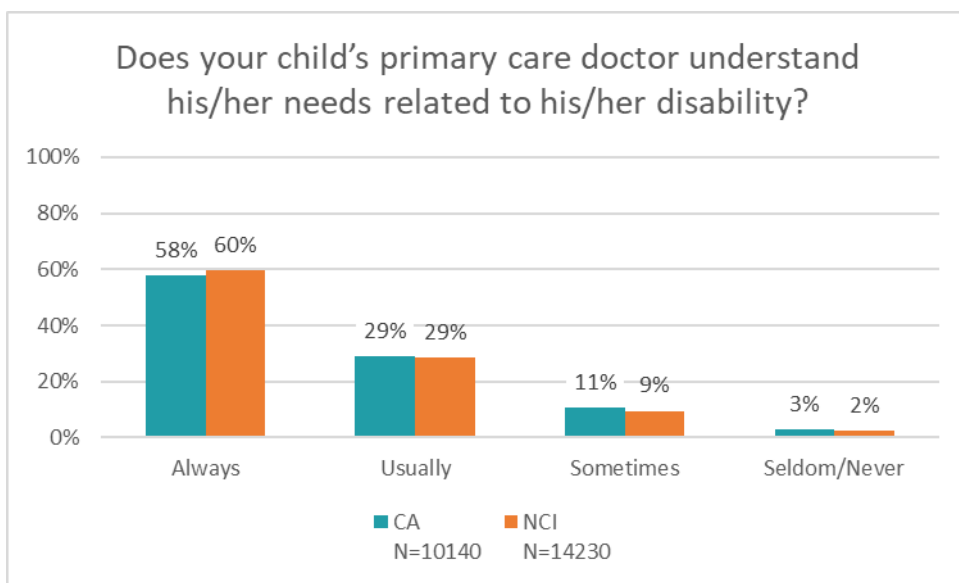
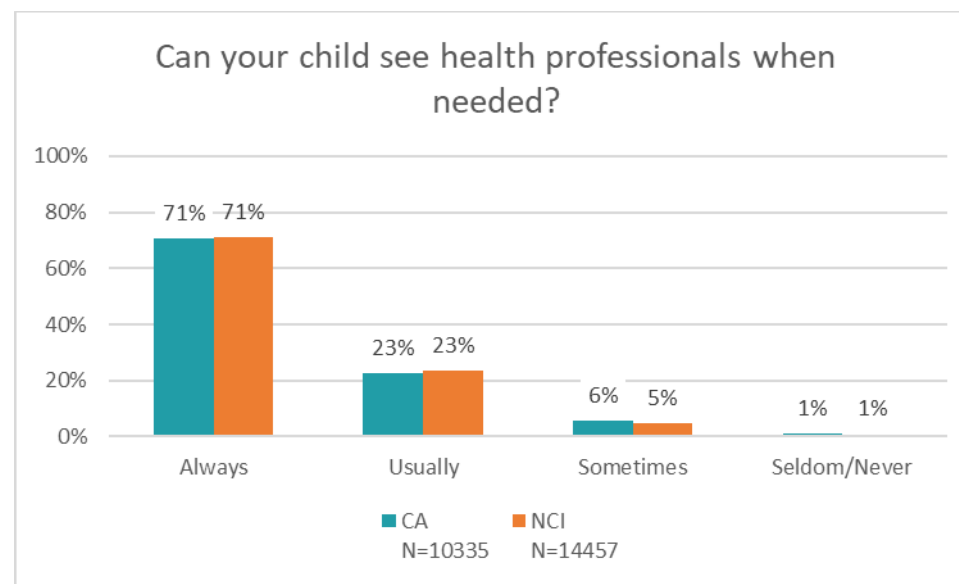
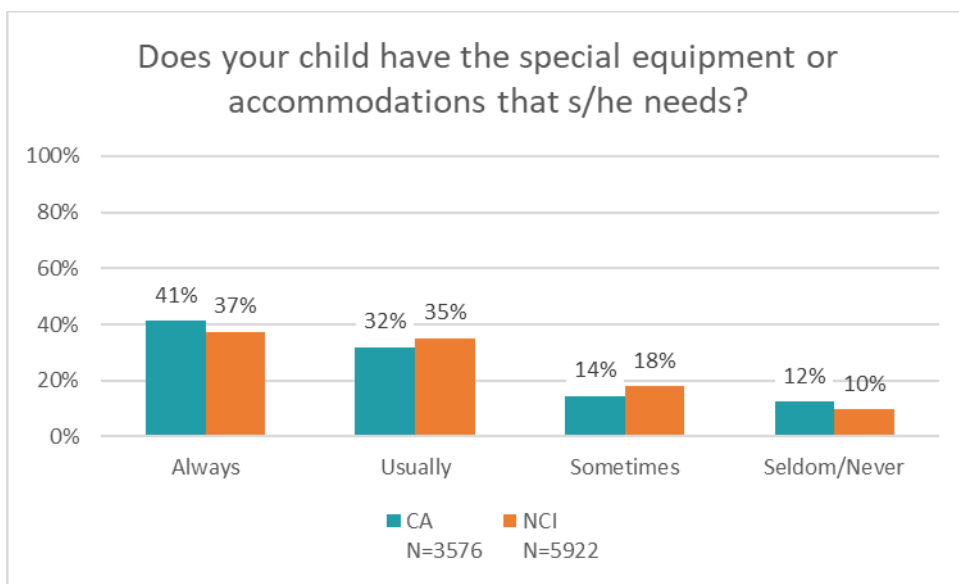
Access and Delivery of Services and Supports Charts

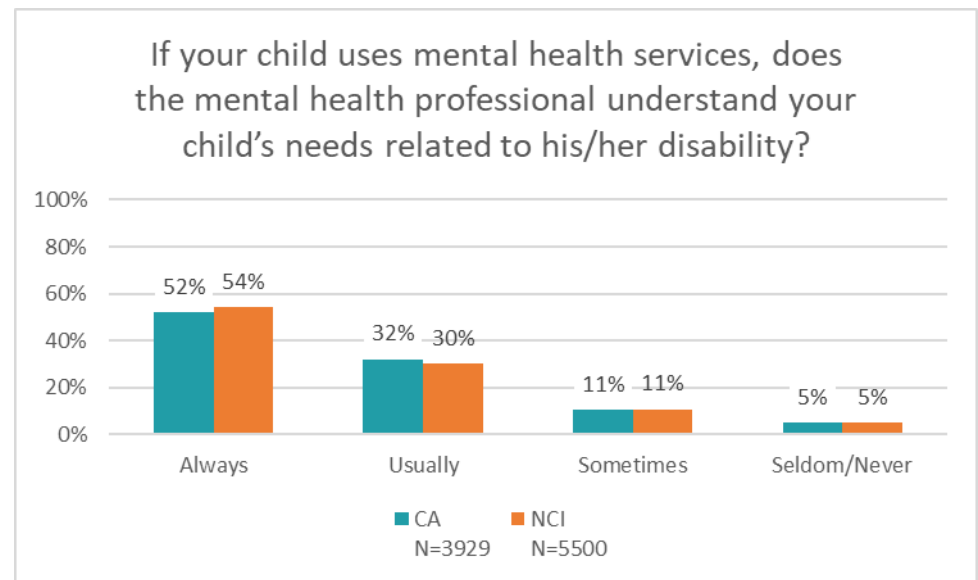
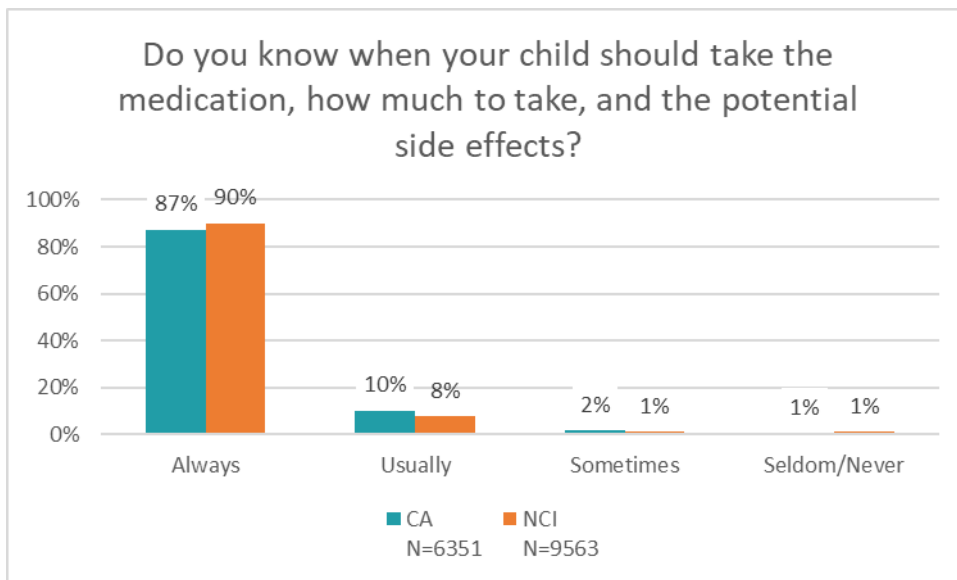
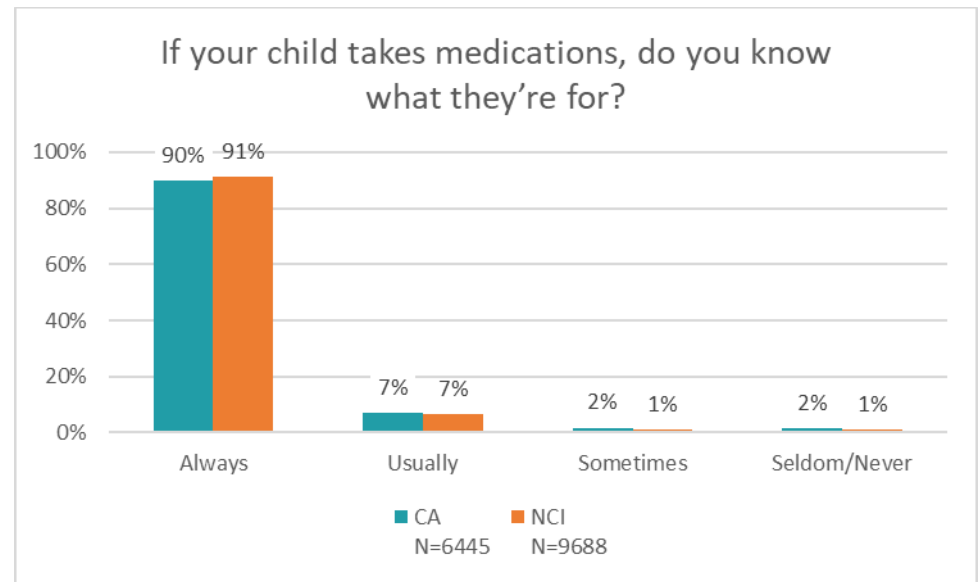
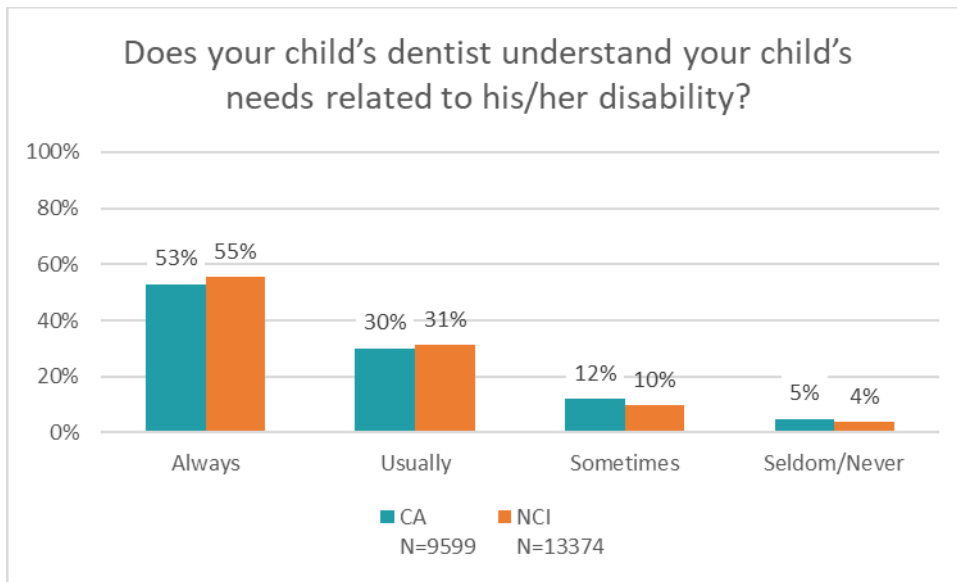
Families and children with disabilities get the services and supports they need.

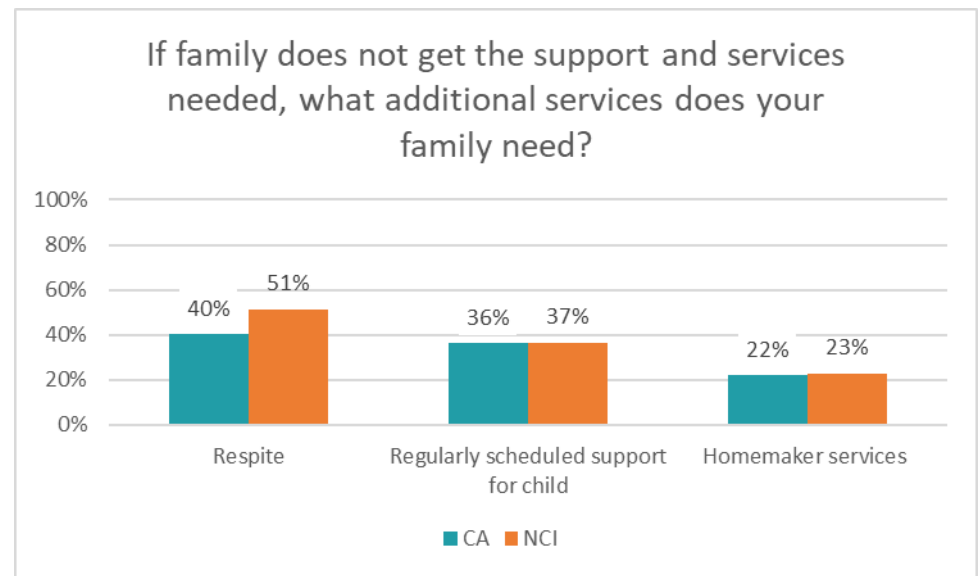
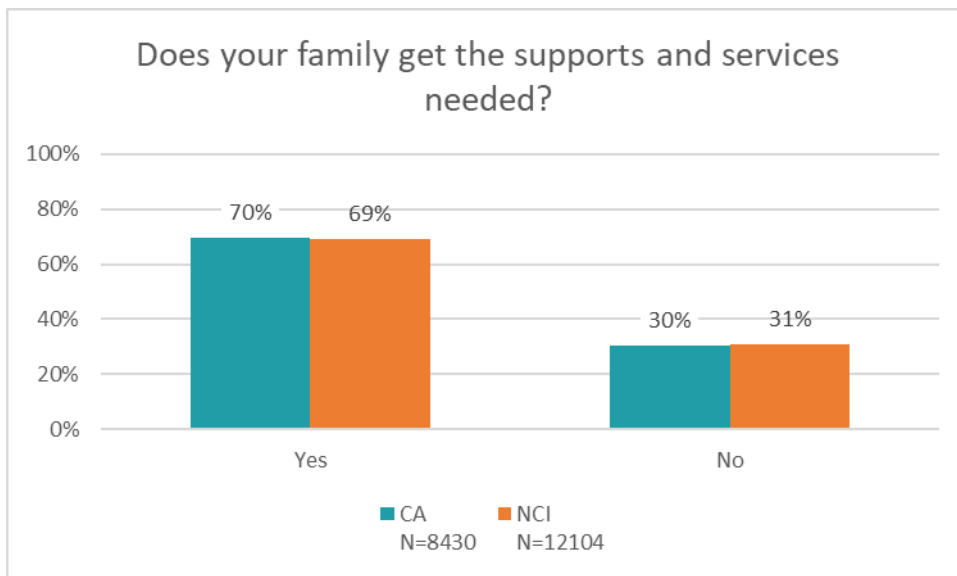
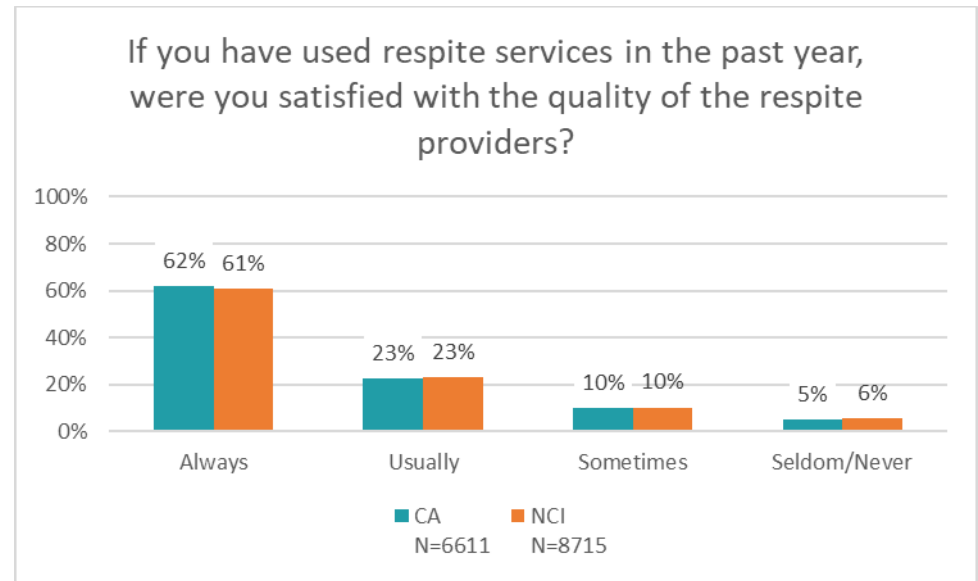
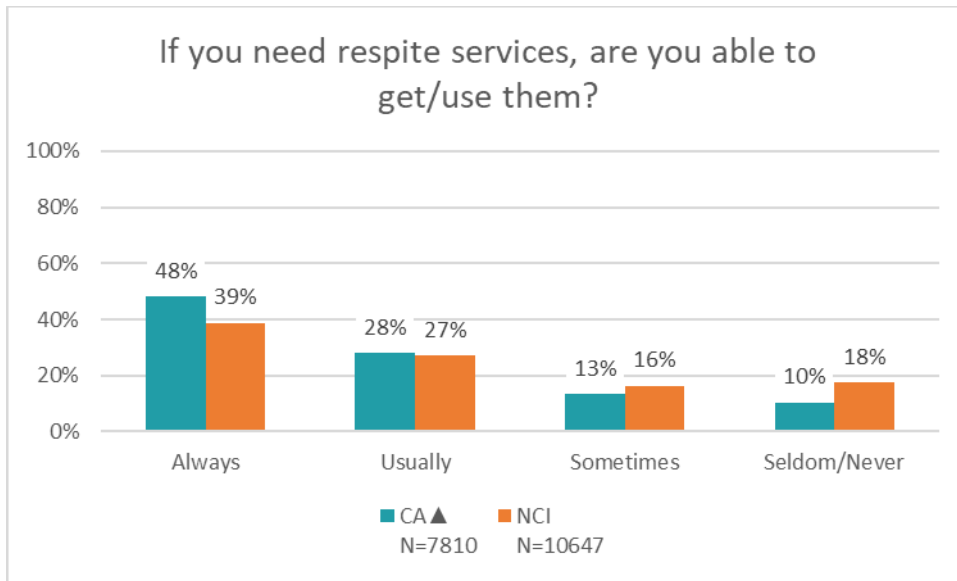
The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.

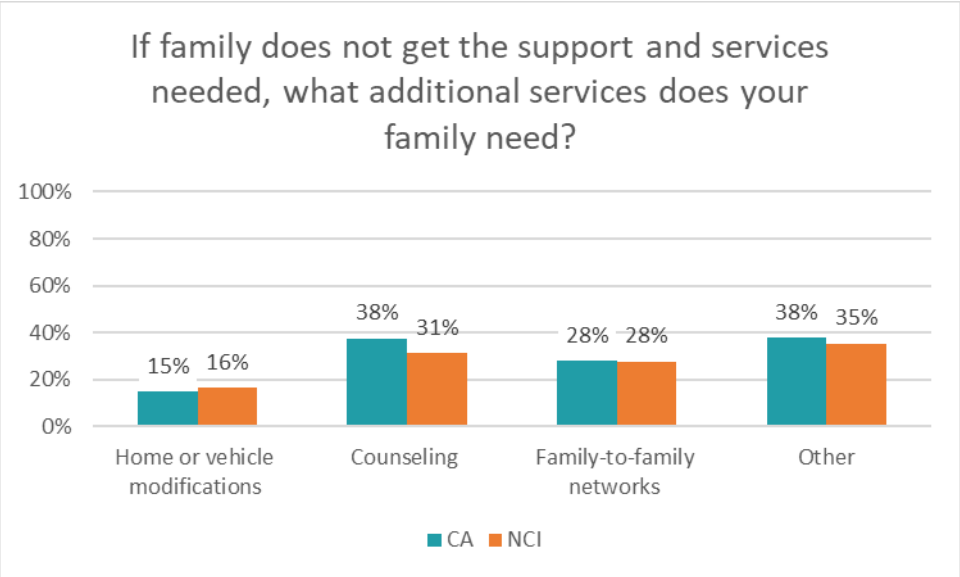












Access and Delivery of Services and Supports Tables

Families and children with disabilities get the services and supports they need.

Table Q16. Are you able to contact your child's support workers when you want?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	47%	35%	14%	5%	9,304
NCI	46%	38%	12%	4%	12,994

Table Q17. Are you able to contact your child's case manager/service coordinator when you want?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	50%	33%	13%	5%	9,991
NCI	50%	35%	11%	4%	13,911

Table Q18. Do support workers come and go when they are supposed to?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	61%	30%	6%	3%	8,866
NCI	60%	30%	7%	3%	12,254

Table Q19. Do services and supports change when your family's needs change?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	32%	40%	19%	10%	7,652
NCI	31%	41%	19%	9%	10,823

Table Q20. Do support workers speak to you in a way you understand?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	71%	24%	4%	1%	9,602
NCI	70%	25%	4%	1%	13,171

Table Q21. Are services delivered in a way that is respectful of your family's culture?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	75%	21%	3%	1%	9,842
NCI	76%	20%	3%	1%	13,738

Table Q22. If your child does not communicate verbally (for example, uses gestures or sign language, or a communication aid), are there support workers who can communicate with him/her?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	27%	33%	16%	24%	796
NCI	26%	35%	21%	18%	1,232

Table Q23. Do support workers have the right information and skills to meet your family's needs?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	43%	40%	13%	4%	8,902
NCI	43%	41%	13%	3%	12,390

Table Q24. Does your child have the special equipment or accommodations that s/he needs?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	41%	32%	14%	12%	3,576
NCI	37%	35%	18%	10%	5,922

Table Q25. Can your child see health professionals when needed (for example, doctor, dentist, psychologist)?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	71%	23%	6%	1%	10,335
NCI	71%	23%	5%	1%	14,457

Table Q26. Does your child's primary care doctor understand your child's needs related to his/her disability?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	58%	29%	11%	3%	10,140
NCI	60%	29%	9%	2%	14,230

Table Q27. Can your child go to the dentist when needed?

Question changed from previous years

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	66%	21%	7%	5%	10,285
NCI	70%	20%	6%	4%	14,351

Table Q28. Does your child's dentist understand your child's needs related to his/her disability?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	53%	30%	12%	5%	9,599
NCI	55%	31%	10%	4%	13,374

Table Q29. If your child takes medications, do you know what they're for?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	90%	7%	2%	2%	6,445
NCI	91%	7%	1%	1%	9,688

Table Q30. Do you know when your child should take the medication, how much to take, and the potential side effects?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	87%	10%	2%	1%	6,351
NCI	90%	8%	1%	1%	9,563

Table Q31. If your child uses mental health services, does the mental health professional understand your child's needs related to his/her disability?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	52%	32%	11%	5%	3,929
NCI	54%	30%	11%	5%	5,500

Table Q32. If you need respite services, are you able to get/use them?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA▲	48%	28%	13%	10%	7,810
NCI	39%	27%	16%	18%	10,647

Table Q33. If you have used respite services in the past year, were you satisfied with the quality of the respite services?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	62%	23%	10%	5%	6,611
NCI	61%	23%	10%	6%	8,715

Table Q34. Does your family get the supports and services it needs?

State v NCI	Yes	No	N
CA	70%	30%	8,430
NCI	69%	31%	12,104

Table Q35. If your family does not get the support and services needed, what additional services does your family need?

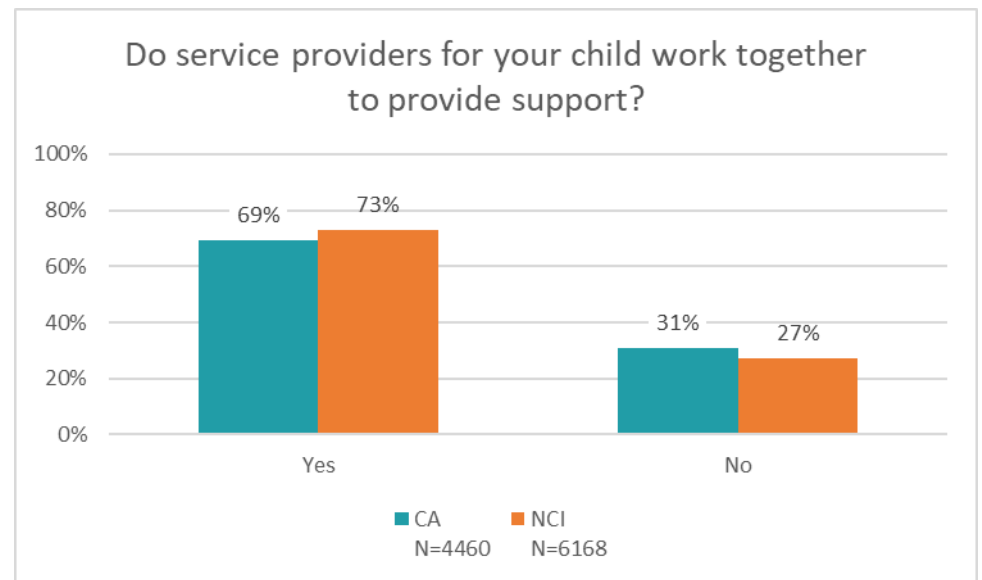
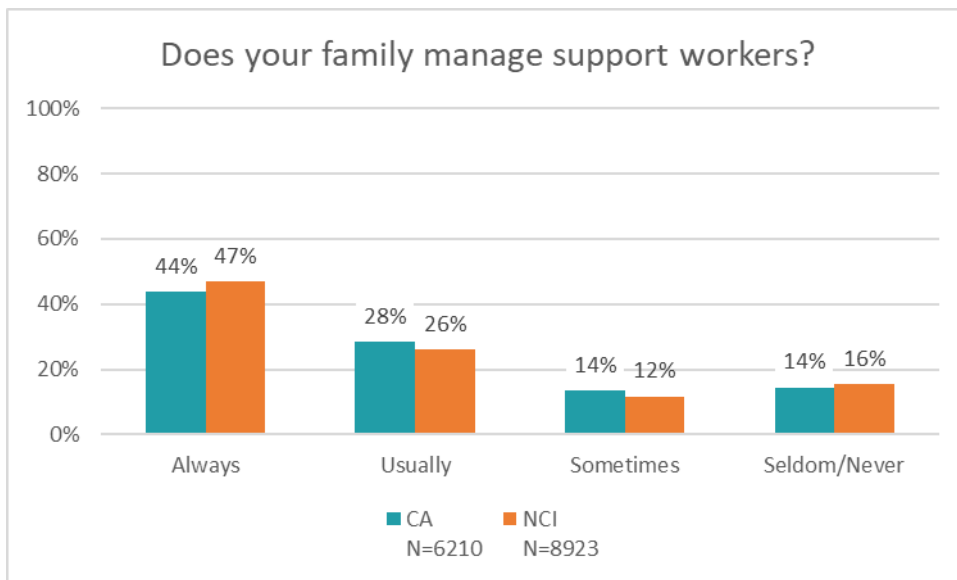
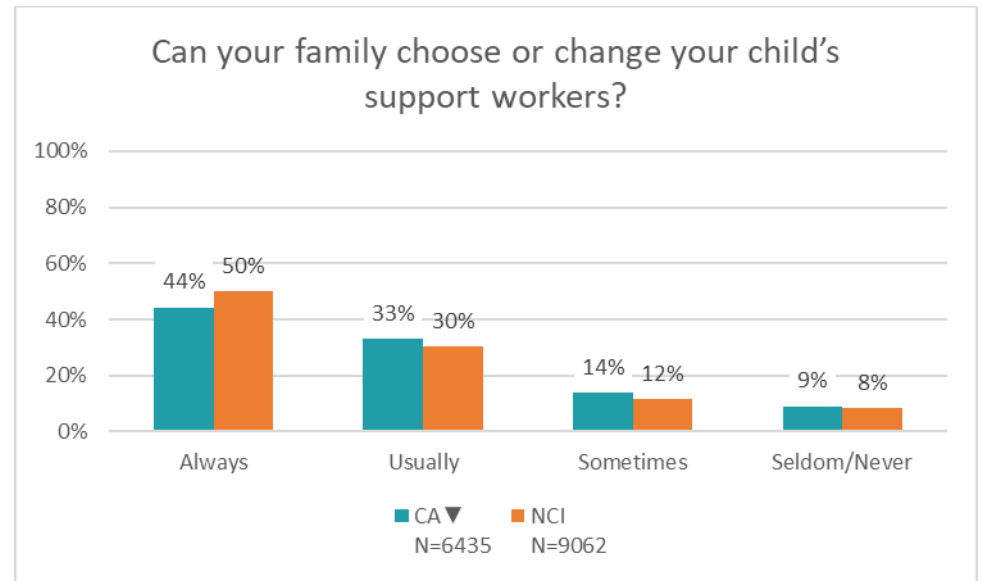
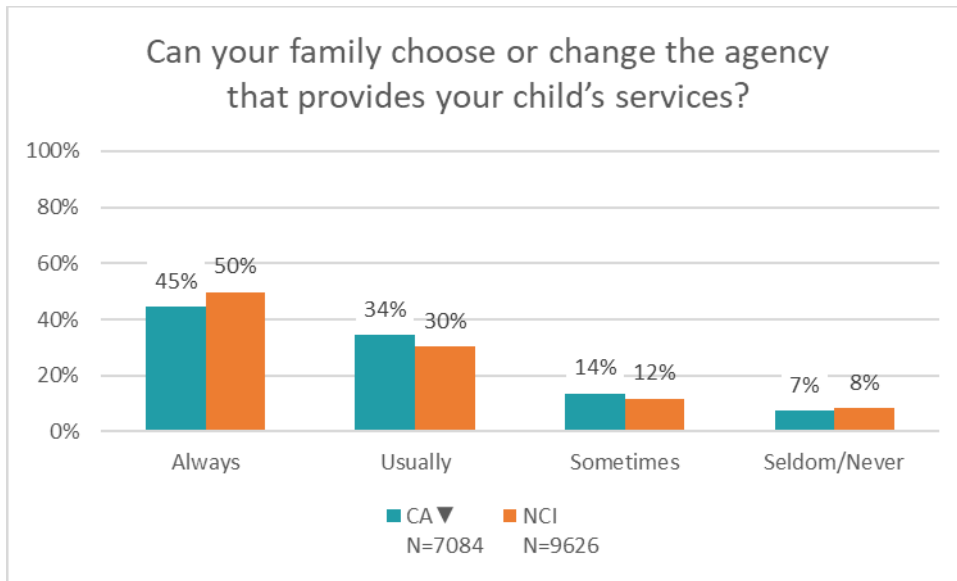
Categories are not mutually exclusive, therefore N is not shown

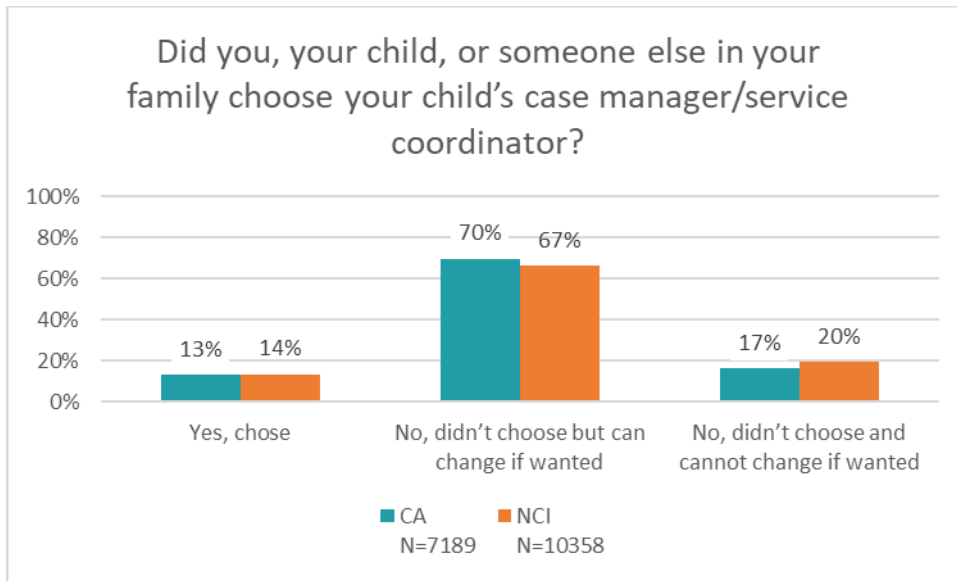
Additional Service Needed...	CA	NCI
Respite	40%	51%
Regularly scheduled support for child	36%	37%
Homemaker services	22%	23%
Home or vehicle modifications	15%	16%
Counseling	38%	31%
Family-to-family networks	28%	28%
Other	38%	35%

Choice, Decision Making and Control Charts

Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.





Choice, Decision Making and Control Tables

Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

Table Q36. Can your family choose or change the agency that provides your child's services?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA ▼	45%	34%	14%	7%	7,084
NCI	50%	30%	12%	8%	9,626

Table Q37. Can your family choose or change your child's support workers?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA ▼	44%	33%	14%	9%	6,435
NCI	50%	30%	12%	8%	9,062

Table Q38. Does your family manage support staff?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	44%	28%	14%	14%	6,210
NCI	47%	26%	12%	16%	8,923

Table Q39. Do service providers for your child work together to provide support?

State v NCI	Yes	No	N
CA	69%	31%	4,460
NCI	73%	27%	6,168

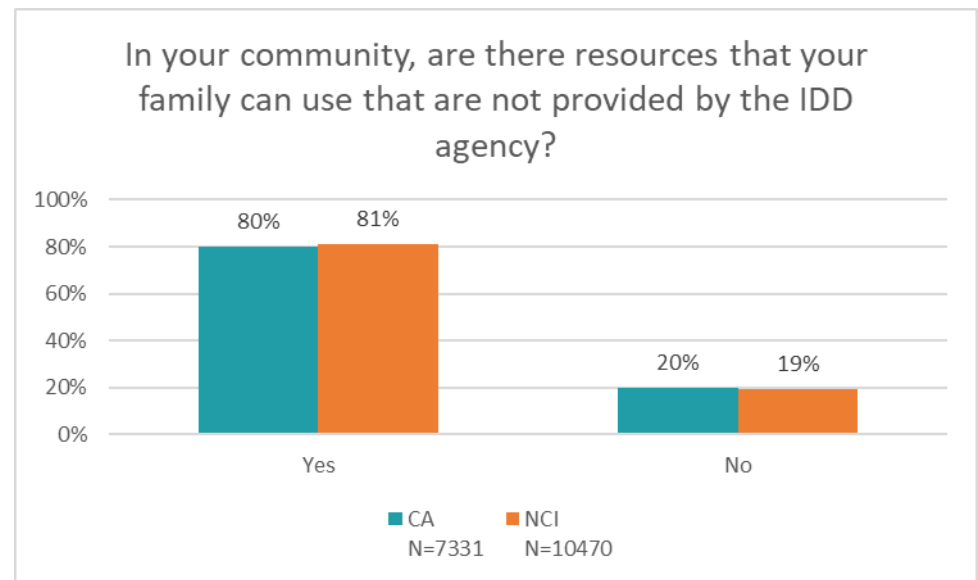
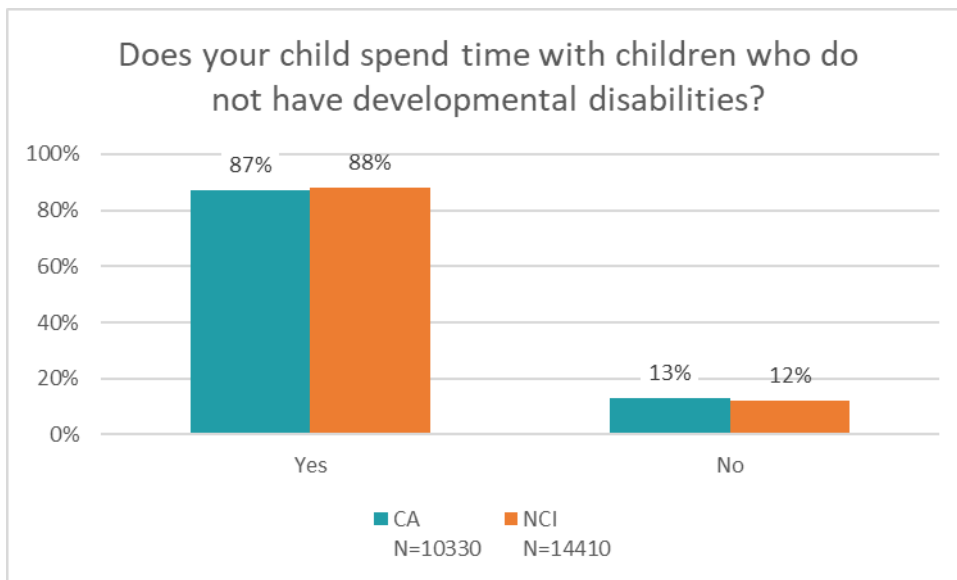
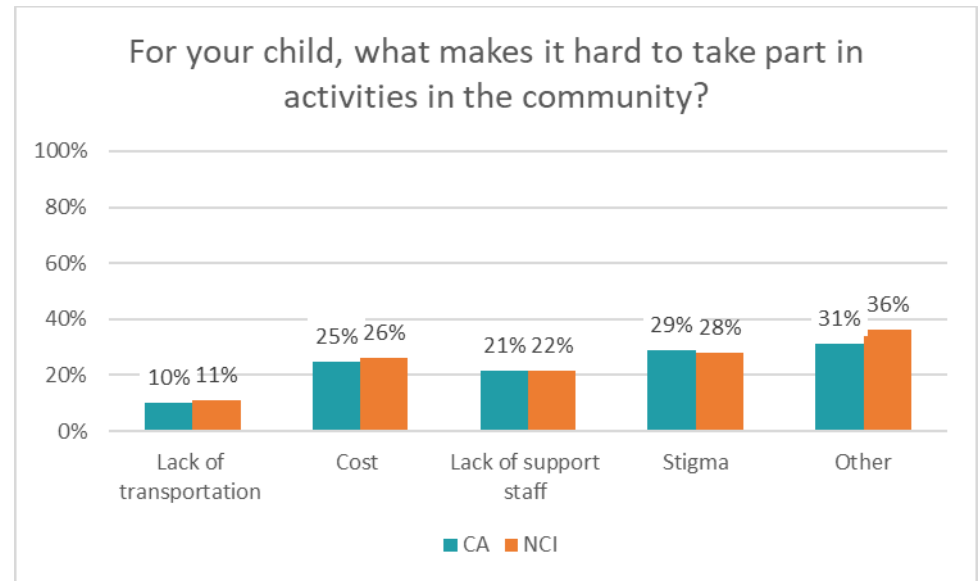
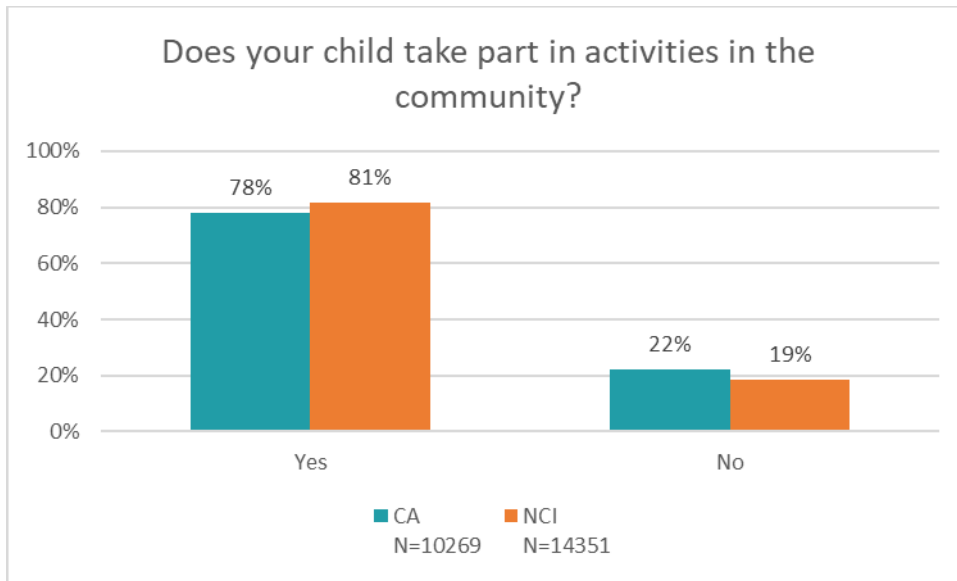
Table Q40. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

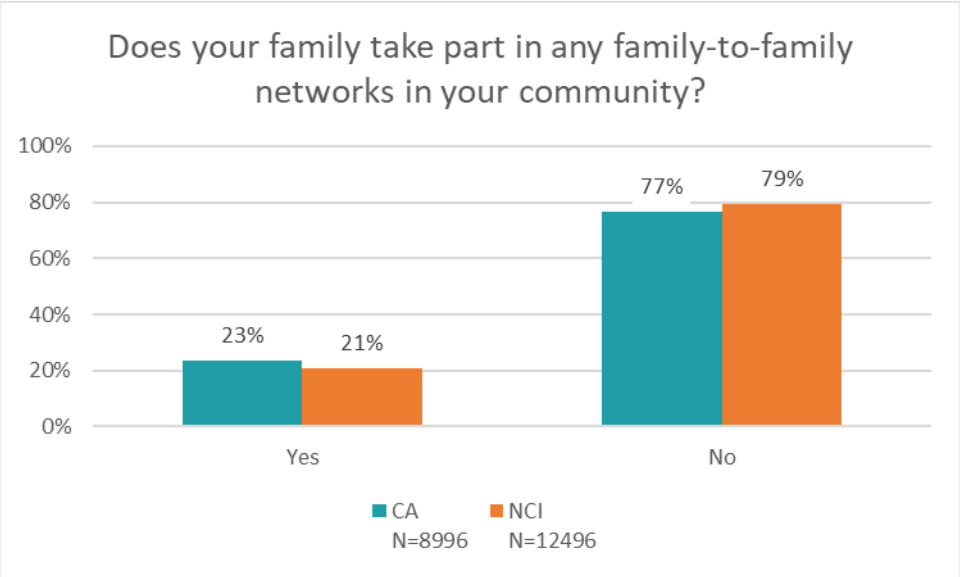
Chose case manager/service coordinator...	CA	CA N	NCI	NCI N
Yes, chose	13%	7,189	14%	10,358
No, didn't choose but can change if wanted	70%	7,189	67%	10,358
No, didn't choose and cannot change if wanted	17%	7,189	20%	10,358

Involvement in the Community Charts

Family members with children use integrated community services and participate in everyday community activities.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.





Involvement in the Community Tables

Children with disabilities use integrated community services and participate in everyday community activities.

Table Q41. Does your child take part in activities in the community?

State v NCI	Yes	No	N
CA	78%	22%	10,269
NCI	81%	19%	14,351

Table Q42. For your child, what makes it hard to take part in activities in the community?

Question is rephrased from previous years

Obstacles or barriers...	CA	NCI
Lack of transportation	10%	11%
Cost	25%	26%
Lack of support staff	21%	22%
Stigma	29%	28%
Other	31%	36%

Table Q43. Does your child spend time with children who do not have developmental disabilities?

State v NCI	Yes	No	N
CA	87%	13%	10,330
NCI	88%	12%	14,410

Table Q44. In your community, are there resources that your family can use that are not provided by the IDD agency (for example, recreational programs, community housing, library programs, religious groups, etc.)?

State v NCI	Yes	No	N
CA	80%	20%	7,331
NCI	81%	19%	10,470

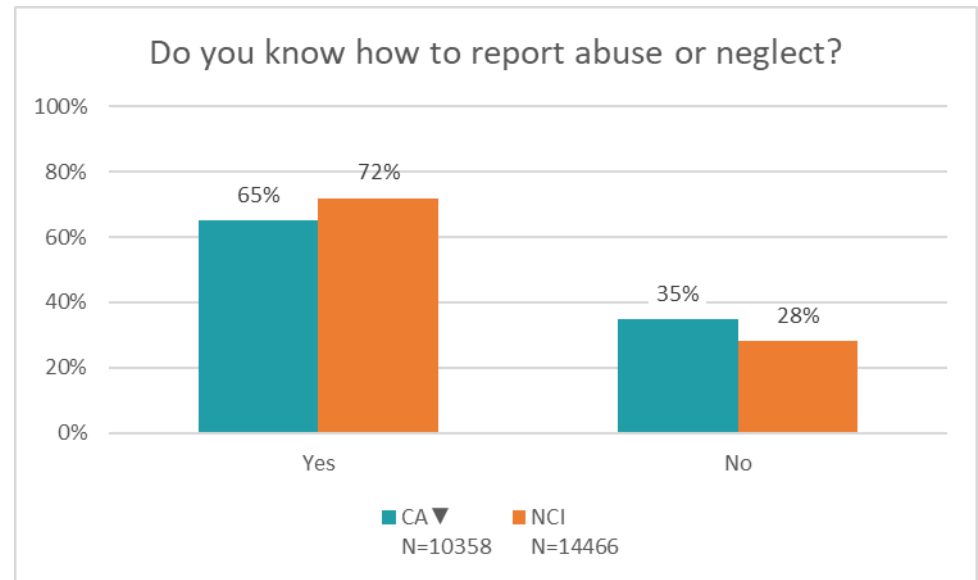
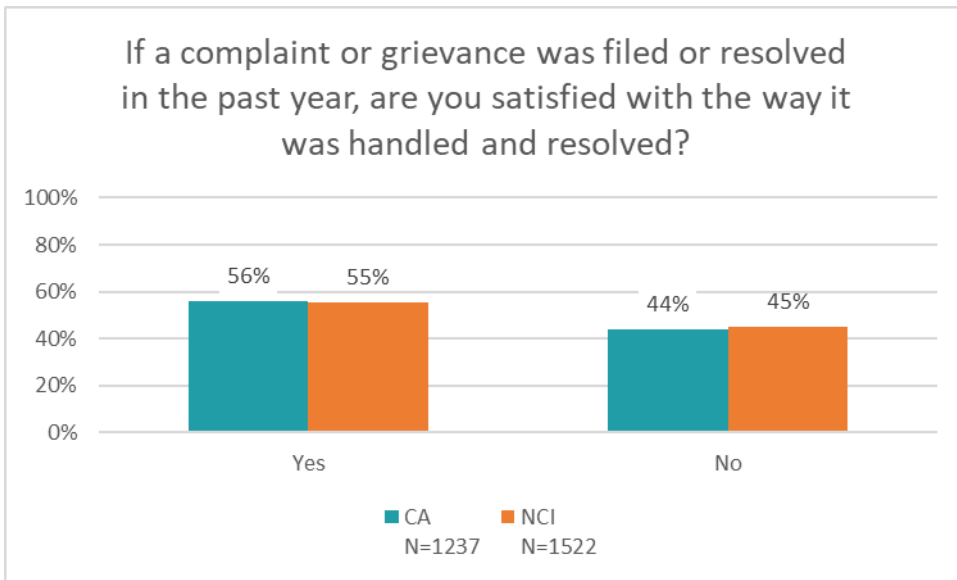
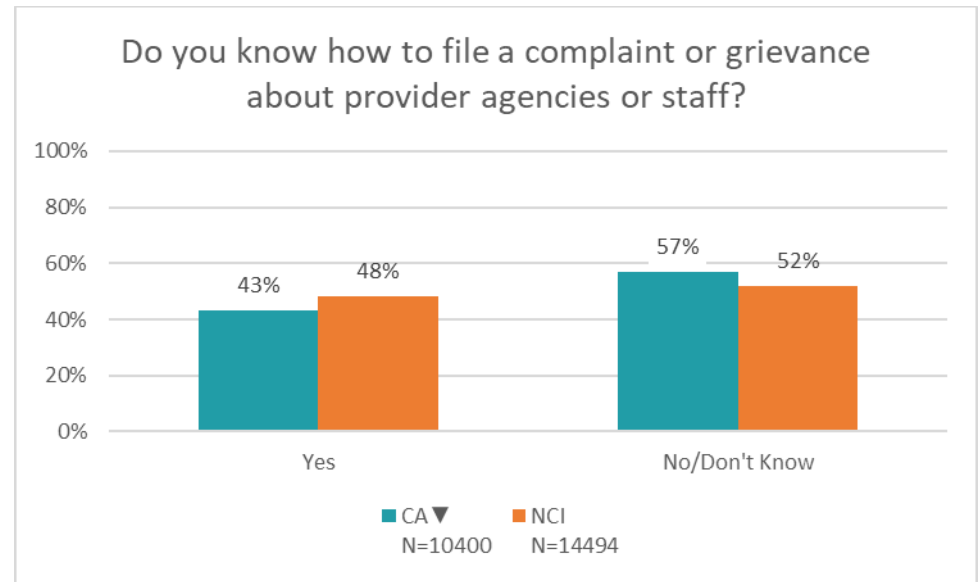
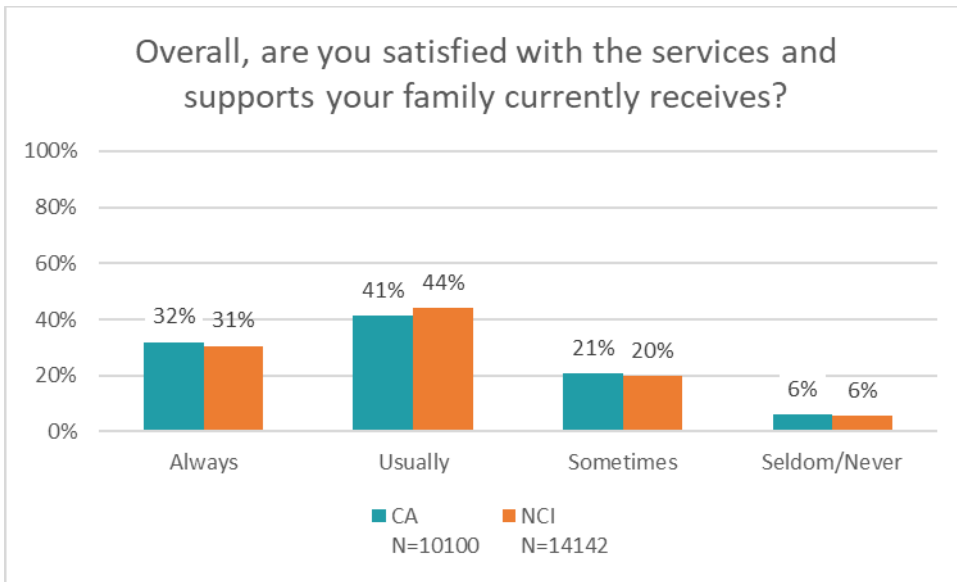
Table Q45. Does your family take part in any family-to-family networks in your community (for example, Parent to Parent, sibling networks, etc.)?

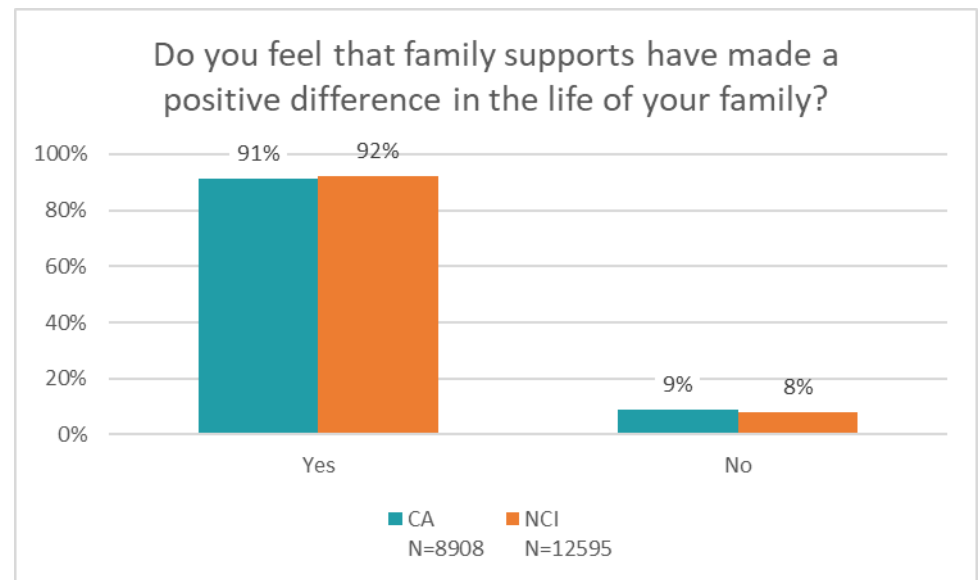
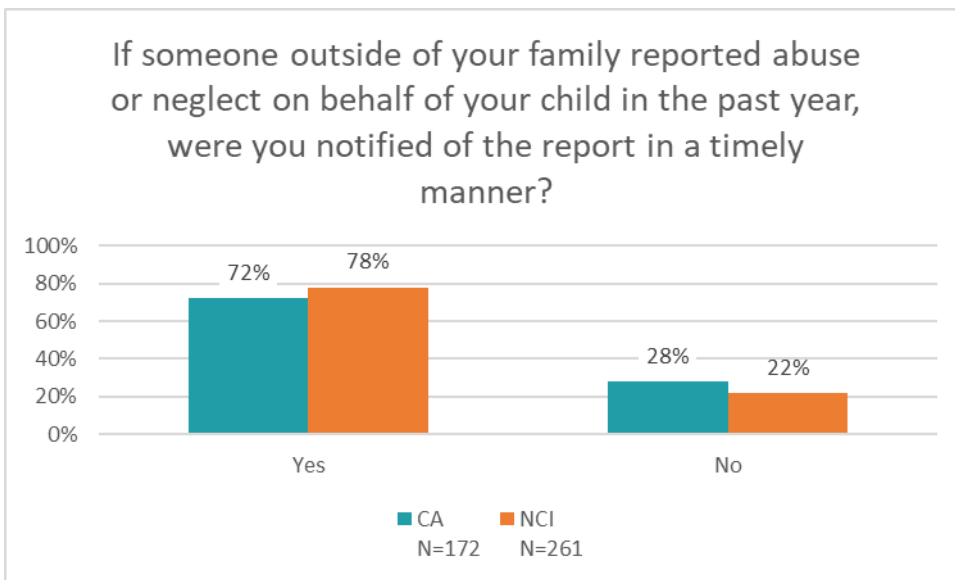
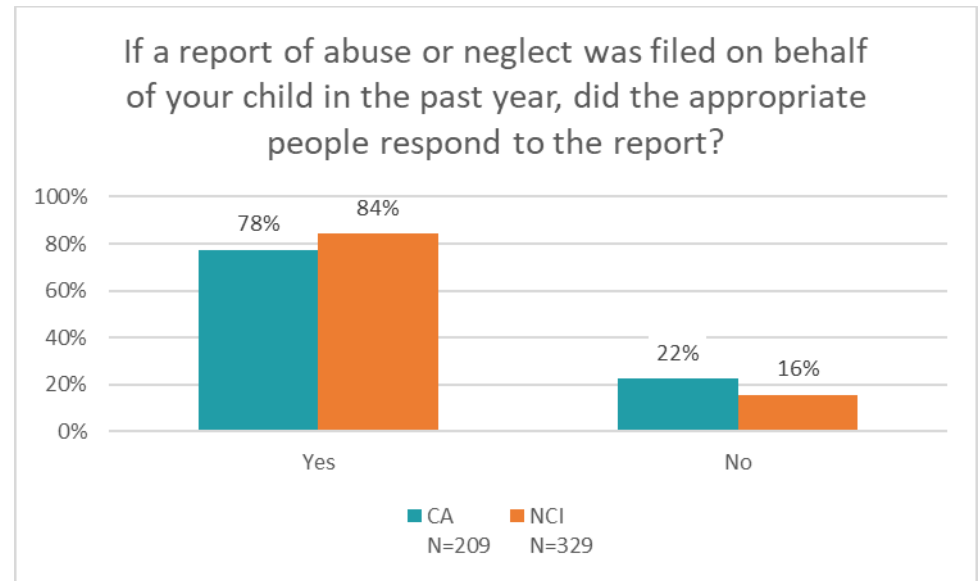
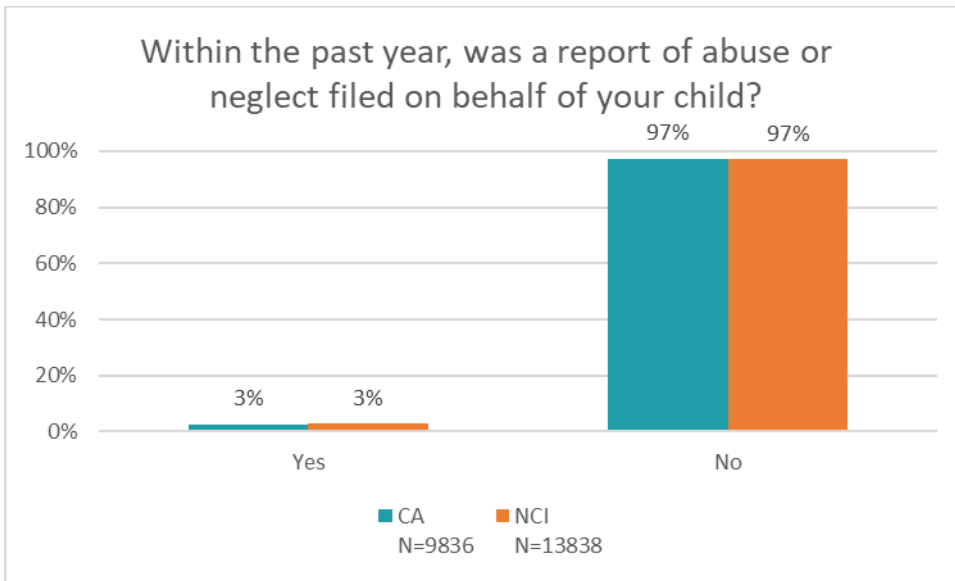
State v NCI	Yes	No	N
CA	23%	77%	8,996
NCI	21%	79%	12,496

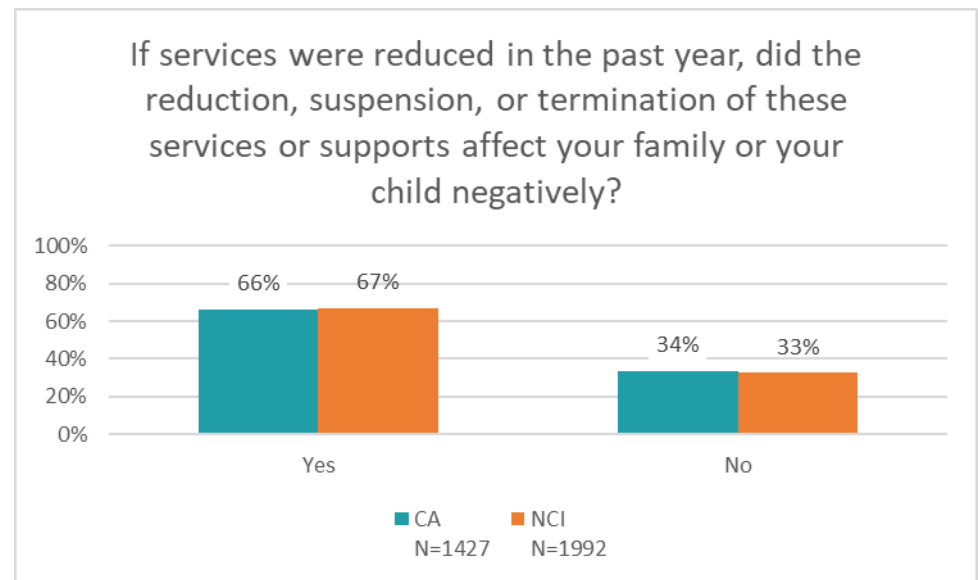
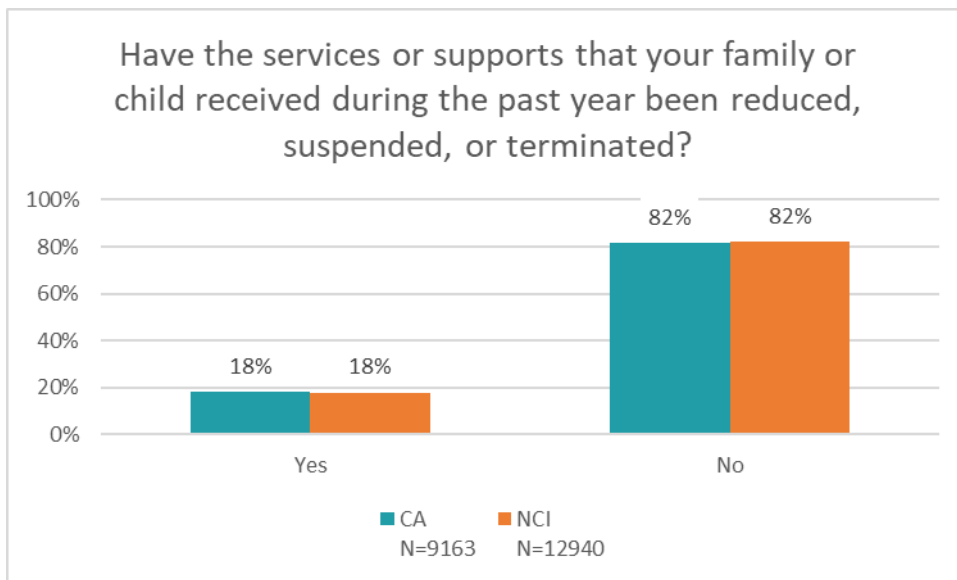
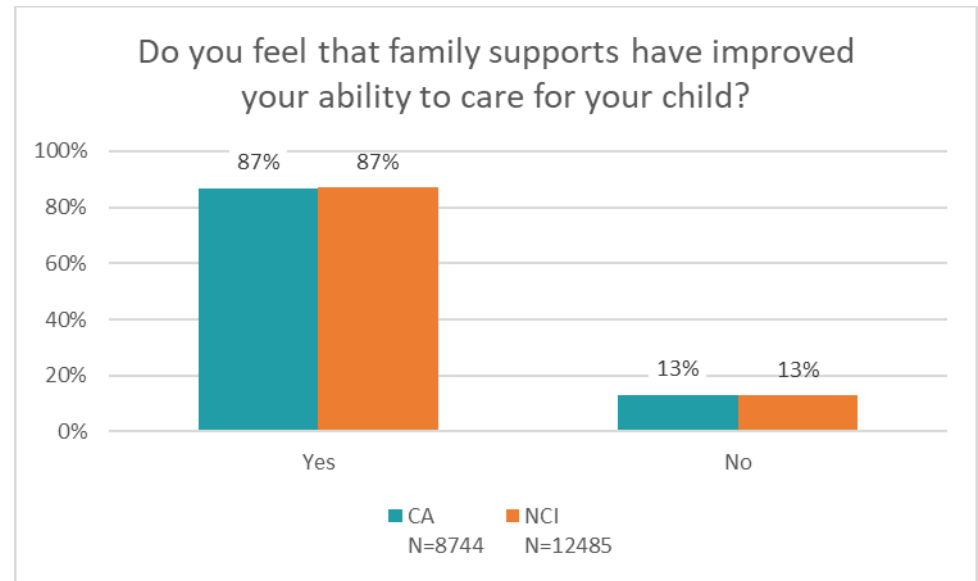
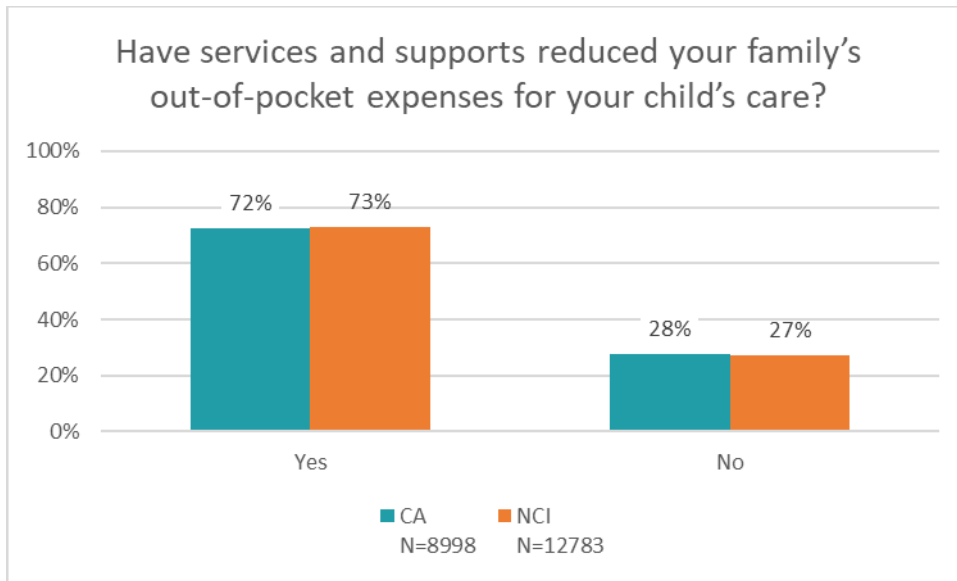
Satisfaction With Services and Supports Charts

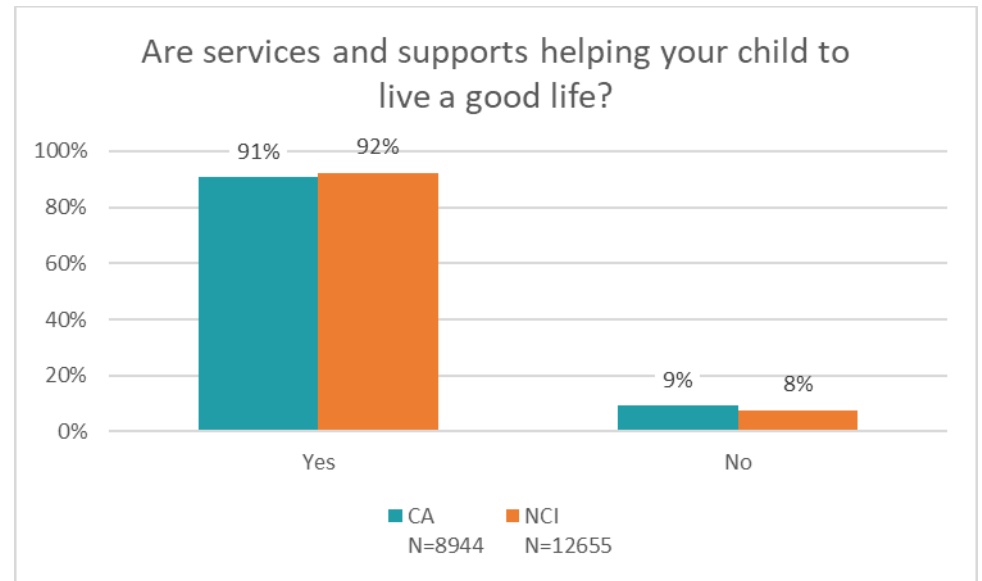
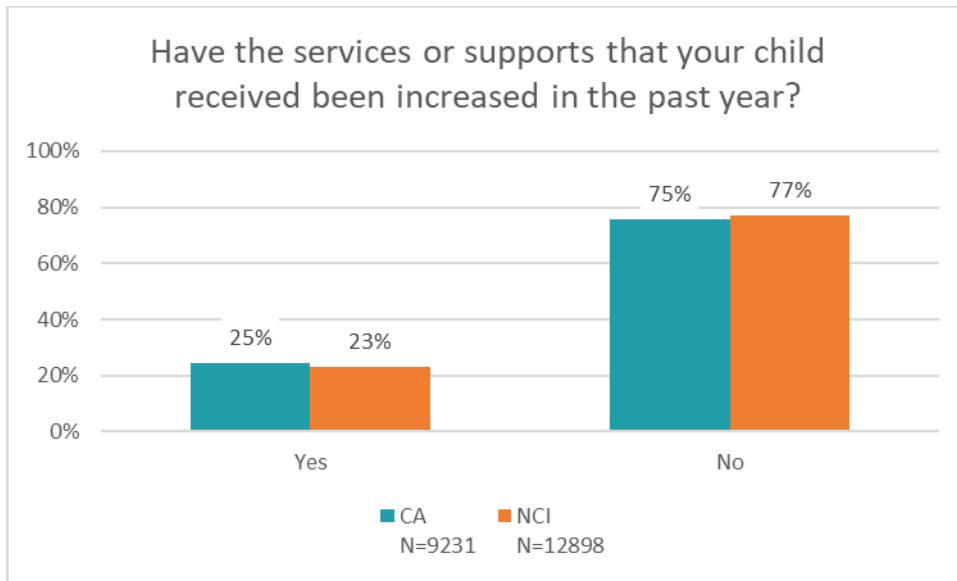
Families and children with disabilities receive adequate and satisfactory supports.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.









Satisfaction With Services and Supports Tables

Families and children with disabilities receive adequate and satisfactory supports.

Table Q46. Overall, are you satisfied with the services and supports your family currently receives?

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
CA	32%	41%	21%	6%	10,100
NCI	31%	44%	20%	6%	14,142

Table Q47. Do you know how to file a complaint or grievance about provider agencies or staff?²

State v NCI	Yes	No	N
CA ▼	43%	57%	10,400
NCI	48%	n/a	14,494

Table Q48. If a complaint or grievance was filed or resolved in the past year, are you satisfied with the way it was handled and resolved?

State v NCI	Yes	No	N
CA	56%	44%	1,237
NCI	55%	45%	1,522

Table Q49. Do you know how to report abuse or neglect?³

State v NCI	Yes	No	N
CA ▼	65%	35%	10,358
NCI	72%	28%	14,466

Table Q50. Within the past year, was a report of abuse or neglect filed on behalf of your child?

State v NCI	Yes	No	N
CA	3%	97%	9,836
NCI	3%	97%	13,838

² Don't Know' responses were included in 'No' responses for this question.

³ Don't Know' responses were included in 'No' responses for this question.

Table Q51. If abuse or neglect was reported on behalf of your child in the past year, did the appropriate people respond to the report?

State v NCI	Yes	No	N
CA	78%	22%	209
NCI	84%	16%	329

Table Q52. If someone outside of your family reported abuse or neglect on behalf of your child in the past year, were you notified of the report in a timely manner?

State v NCI	Yes	No	N
CA	72%	28%	172
NCI	78%	22%	261

Table Q53. Do you feel that services and supports have made a positive difference in the life of your family?

State v NCI	Yes	No	N
CA	91%	9%	8,908
NCI	92%	8%	12,595

Table Q54. Have services and supports reduced your family's out-of-pocket expenses for your child's care?

State v NCI	Yes	No	N
CA	72%	28%	8,998
NCI	73%	27%	12,783

Table Q55. Do you feel that family supports have improved your ability to care for your child?

State v NCI	Yes	No	N
CA	87%	13%	8,744
NCI	87%	13%	12,485

Table Q56. Have the services or supports that your family or child received during the past year been reduced, suspended, or terminated?

State v NCI	Yes	No	N
CA	18%	82%	9,163
NCI	18%	82%	12,940

Table Q57. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your child negatively?

State v NCI	Yes	No	N
CA	66%	34%	1,427
NCI	67%	33%	1,992

Table Q58. Have the services or supports that your child received been increased in the past year?

State v NCI	Yes	No	N
CA	25%	75%	9,231
NCI	23%	77%	12,898

Table Q59. Are services and supports helping your child to live a good life?

State v NCI	Yes	No	N
CA	91%	9%	8,944
NCI	92%	8%	12,655