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**What is NCI?**

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI. Not all participating states do all surveys every year.

**Where are the statistics in this report from?**

This report includes findings from the National Core Indicators® 2018-19 In-Person Survey (IPS). The data shown are weighted NCI averages. These data are comprised of 22,009 valid surveys collected across 37 states: AL, AR, AZ, CO, CT, DE, FL, GA, HI, IN, KS, KY, ME, MI, MN, MO, NC, NE, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WY.

**What is the NCI In-Person Survey?**

The NCI In-Person Survey is completed with adults with IDD age 18 and older receiving at least one paid service (in addition to case management) from the state DD service system. The survey instrument includes a “Background Information Section”, which gathers data about the consumer from agency records, and an in-person survey that is conducted face-to-face with the person receiving services. The in-person survey is composed of two sections: Section I includes subjective questions that can only be answered by the person receiving services from the state. Section II includes objective, fact-based questions that can be answered by the person or, if needed, a proxy respondent who knows the person well.

**What is included in this report?**

This report includes this state’s In-Person Survey data compared to the weighted NCI Average. State outcomes that are statistically significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is taken a .01 and account for effect size. For more information about significance testing and effect sized, please see the Methodology section of the National report: [https://www.nationalcoreindicators.org/upload/core-indicators/NCI_IPS--Overview_508_IPS_18_19.pdf](https://www.nationalcoreindicators.org/upload/core-indicators/NCI_IPS--Overview_508_IPS_18_19.pdf)
Presentation of Data

The charts in this document, grouped by subdomain, display the state results alongside the weighted average across states (NCI average). The charts are followed by accessible tables containing the same information.

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. Data in this report are “collapsed” data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped. To see the breakout of responses for each option, please see Appendix C of the National In-Person Report.

The NCI averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is proportional to its service population).

To find out more about the development of In-Person Survey, data analysis and state samples, check out the National In-Person Report: https://bit.ly/34nvqXY.
Demographics

This section presents descriptive information of individuals surveyed.

See all states Demographic data [here](#).

Important notes on data:

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data. All NCI Averages are weighted.
Table 1. Age

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Mean</th>
<th>Min</th>
<th>Max</th>
<th>Standard Deviation</th>
<th>Median</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>45.1</td>
<td>19</td>
<td>91</td>
<td>17</td>
<td>44</td>
<td>383</td>
</tr>
<tr>
<td>NCI</td>
<td>42.7</td>
<td>18</td>
<td>107</td>
<td>16</td>
<td>40</td>
<td>21,804</td>
</tr>
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Table 2. Age Group

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>18-22</th>
<th>23-34</th>
<th>35-54</th>
<th>55-74</th>
<th>75 and older</th>
<th>Unknown</th>
<th>N</th>
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</thead>
<tbody>
<tr>
<td>CT</td>
<td>4%</td>
<td>30%</td>
<td>32%</td>
<td>27%</td>
<td>4%</td>
<td>2%</td>
<td>391</td>
</tr>
<tr>
<td>NCI</td>
<td>7%</td>
<td>31%</td>
<td>35%</td>
<td>23%</td>
<td>3%</td>
<td>1%</td>
<td>22,009</td>
</tr>
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Table 3. Gender

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Male</th>
<th>Female</th>
<th>Other</th>
<th>N</th>
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</thead>
<tbody>
<tr>
<td>CT</td>
<td>59%</td>
<td>41%</td>
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<tr>
<td>NCI</td>
<td>58%</td>
<td>42%</td>
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Table 4. Marital Status

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<tr>
<th>State v NCI</th>
<th>Single, Never Married</th>
<th>Married</th>
<th>Single, Married in the Past</th>
<th>Don't Know</th>
<th>N</th>
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<tbody>
<tr>
<td>CT</td>
<td>99%</td>
<td>1%</td>
<td>1%</td>
<td>0%</td>
<td>372</td>
</tr>
<tr>
<td>NCI</td>
<td>93%</td>
<td>2%</td>
<td>2%</td>
<td>3%</td>
<td>21,629</td>
</tr>
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</table>

Table 5. Race

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>American Indian or Alaska Native</th>
<th>Asian</th>
<th>Black or African American</th>
<th>Pacific Islander</th>
<th>White</th>
<th>Hispanic or Latino</th>
<th>Other</th>
<th>Two or More</th>
<th>Don't Know</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
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<td>1%</td>
<td>80%</td>
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<td>2%</td>
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Table 6. Residential Designation


<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Rural</th>
<th>Small town</th>
<th>Micropolitan</th>
<th>Metropolitan</th>
<th>N</th>
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</thead>
<tbody>
<tr>
<td>CT</td>
<td>1%</td>
<td>0%</td>
<td>4%</td>
<td>95%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>3%</td>
<td>7%</td>
<td>14%</td>
<td>76%</td>
<td>21,615</td>
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Table 7. Type of Residence – ICFs/ID, Nursing facilities or other specialized institutional settings

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>ICF/IID, 4-6 Residents With Disabilities</th>
<th>ICF/IID, 7-15 Residents With Disabilities</th>
<th>ICF/IID, 16 or More Residents With Disabilities</th>
<th>Nursing Facility</th>
<th>Other Specialized Institutional Facility</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>0%</td>
<td>5%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>1%</td>
<td>2%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>21,807</td>
</tr>
</tbody>
</table>

Table 8. Type of Residence – Group Residential Setting

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Group Living Setting, 2-3 People With Disabilities</th>
<th>Group Living Setting, 4-6 People With Disabilities</th>
<th>Group Living Setting, 7-15 People With Disabilities</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>15%</td>
<td>23%</td>
<td>2%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>10%</td>
<td>17%</td>
<td>5%</td>
<td>21,807</td>
</tr>
</tbody>
</table>

Table 9. Type of Residence – Other Home Settings

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Own Home or Apartment</th>
<th>Parent or Relative’s Home</th>
<th>Foster Care or Host Home (2 or More People With a Disability)</th>
<th>Foster Care, Host Home, or Shared Living (1 Person With a Disability)</th>
<th>Homeless or Crisis Bed Placement</th>
<th>Other</th>
<th>Don’t Know</th>
<th>N</th>
</tr>
</thead>
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<td>CT</td>
<td>16%</td>
<td>34%</td>
<td>2%</td>
<td>2%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>18%</td>
<td>38%</td>
<td>4%</td>
<td>3%</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>21,807</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
### Table 10. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Less Than 1 Year</th>
<th>1-3 Years</th>
<th>3-5 Years</th>
<th>Over 5 Years</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>8%</td>
<td>20%</td>
<td>11%</td>
<td>61%</td>
<td>0%</td>
<td>370</td>
</tr>
<tr>
<td>NCI</td>
<td>9%</td>
<td>20%</td>
<td>8%</td>
<td>58%</td>
<td>4%</td>
<td>21,375</td>
</tr>
</tbody>
</table>

### Table 11. Person’s Residence Owned or Controlled by Provider Agency

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Yes</th>
<th>No</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>45%</td>
<td>55%</td>
<td>0%</td>
<td>385</td>
</tr>
<tr>
<td>NCI</td>
<td>38%</td>
<td>59%</td>
<td>2%</td>
<td>21,362</td>
</tr>
</tbody>
</table>

### Table 12. Person is Named on the Lease

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Yes, Named On Lease or Deed</th>
<th>Yes, Named On Other Legally Enforceable Agreement</th>
<th>No</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>15%</td>
<td>1%</td>
<td>71%</td>
<td>13%</td>
<td>360</td>
</tr>
<tr>
<td>NCI</td>
<td>19%</td>
<td>4%</td>
<td>67%</td>
<td>11%</td>
<td>18,449</td>
</tr>
</tbody>
</table>

### Table 13. Person Owns Home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Yes</th>
<th>No</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>1%</td>
<td>97%</td>
<td>1%</td>
<td>374</td>
</tr>
<tr>
<td>NCI</td>
<td>2%</td>
<td>96%</td>
<td>2%</td>
<td>20,534</td>
</tr>
</tbody>
</table>

### Table 14. Has ID Diagnosis

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Yes</th>
<th>No</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>100%</td>
<td>0%</td>
<td>0%</td>
<td>382</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>10%</td>
<td>1%</td>
<td>21,782</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.

All NCI Averages are weighted.
Table 15. Level of ID (if the person has an ID diagnosis)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Mild</th>
<th>Moderate</th>
<th>Severe</th>
<th>Profound</th>
<th>Unspecified</th>
<th>Unknown</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>45%</td>
<td>32%</td>
<td>13%</td>
<td>9%</td>
<td>1%</td>
<td>0%</td>
<td>381</td>
</tr>
<tr>
<td>NCI</td>
<td>39%</td>
<td>29%</td>
<td>12%</td>
<td>8%</td>
<td>11%</td>
<td>1%</td>
<td>19,767</td>
</tr>
</tbody>
</table>

Table 16. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness (‘Don’t Know’ responses are included in the denominator)

*Categories are not mutually exclusive, therefore N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Mood Disorder</th>
<th>Anxiety Disorder</th>
<th>Behavior Challenges</th>
<th>Psychotic Disorder</th>
<th>Other Mental Illness or Psychiatric Diagnosis</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>36%</td>
<td>33% *</td>
<td>63%</td>
<td>12%</td>
<td>15% *</td>
</tr>
<tr>
<td>NCI</td>
<td>32%</td>
<td>27%</td>
<td>32%</td>
<td>11%</td>
<td>11%</td>
</tr>
</tbody>
</table>

Table 17. Other Disabilities (‘Don’t Know’ responses are included in the denominator)

*Categories are not mutually exclusive, therefore N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Autism Spectrum Disorder</th>
<th>Cerebral Palsy</th>
<th>Brain Injury</th>
<th>Seizure Disorder</th>
<th>Chemical Dependency</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>24%</td>
<td>19%</td>
<td>3%</td>
<td>44%</td>
<td>3% *</td>
</tr>
<tr>
<td>NCI</td>
<td>20%</td>
<td>15%</td>
<td>5%</td>
<td>29%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Table 18. Other Disabilities (continued; ‘Don’t Know’ responses are included in the denominator)

*Categories are not mutually exclusive, therefore N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Down Syndrome</th>
<th>Prader-Willi</th>
<th>Fetal Alcohol Syndrome</th>
<th>Limited or No Vision</th>
<th>Severe or Profound Hearing Loss</th>
<th>Other Disabilities, Not Listed</th>
<th>No Other Disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>11%</td>
<td>1%</td>
<td>1%</td>
<td>5%</td>
<td>3%</td>
<td>24% *</td>
<td>2%</td>
</tr>
<tr>
<td>NCI</td>
<td>9%</td>
<td>1%</td>
<td>1%</td>
<td>9%</td>
<td>5%</td>
<td>16%</td>
<td>7%</td>
</tr>
</tbody>
</table>
Table 19. Health Conditions ('Don’t Know' responses are included in the denominator)

*Categories are not mutually exclusive, therefore N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Cardiovascular Disease</th>
<th>Diabetes</th>
<th>Cancer</th>
<th>High Blood Pressure</th>
<th>High Cholesterol</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>17%</td>
<td>9%</td>
<td>3%</td>
<td>24%</td>
<td>28%</td>
</tr>
<tr>
<td>NCI</td>
<td>7%</td>
<td>12%</td>
<td>2%</td>
<td>19%</td>
<td>17%</td>
</tr>
</tbody>
</table>

Table 20. Health Conditions (Continued)

*Categories are not mutually exclusive, therefore N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Dysphagia</th>
<th>Pressure Ulcers</th>
<th>Alzheimer’s</th>
<th>Oral Health or Dental Problems</th>
<th>Sleep Apnea</th>
<th>Other Health Conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>15%</td>
<td>1%</td>
<td>3%</td>
<td>21%</td>
<td>7%</td>
<td>85% *</td>
</tr>
<tr>
<td>NCI</td>
<td>8%</td>
<td>1%</td>
<td>3%</td>
<td>4%</td>
<td>7%</td>
<td>31%</td>
</tr>
</tbody>
</table>

Table 21. Preferred Means of Communication

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Spoken</th>
<th>Gestures or Body Language</th>
<th>Sign Language or Finger Spelling</th>
<th>Communication Device</th>
<th>Other</th>
<th>Don’t Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>79%</td>
<td>15%</td>
<td>0%</td>
<td>2%</td>
<td>4%</td>
<td>0%</td>
<td>381</td>
</tr>
<tr>
<td>NCI</td>
<td>79%</td>
<td>16%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>0%</td>
<td>21,820</td>
</tr>
</tbody>
</table>

Table 22. Primary Language

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>English</th>
<th>Other</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>97%</td>
<td>3%</td>
<td>374</td>
</tr>
<tr>
<td>NCI</td>
<td>97%</td>
<td>3%</td>
<td>21,643</td>
</tr>
</tbody>
</table>
### Table 23. Mobility

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Moves Self Around Environment Without Aids</th>
<th>Moves Self Around Environment With Aids or Uses Wheelchair Independently</th>
<th>Non-Ambulatory, Always Needs Assistance to Move Around Environment</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>81%</td>
<td>10%</td>
<td>9%</td>
<td>0%</td>
<td>383</td>
</tr>
<tr>
<td>NCI</td>
<td>76%</td>
<td>14%</td>
<td>9%</td>
<td>0%</td>
<td>21,679</td>
</tr>
</tbody>
</table>

### Table 24. Support Needed to Manage Self-Injurious Behavior

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>None</th>
<th>Some</th>
<th>Extensive</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>67%</td>
<td>19%</td>
<td>14%</td>
<td>0%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>71%</td>
<td>14%</td>
<td>5%</td>
<td>10%</td>
<td>21,183</td>
</tr>
</tbody>
</table>

### Table 25. Support Needed to Manage Disruptive Behavior

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>None</th>
<th>Some</th>
<th>Extensive</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>30%</td>
<td>37%</td>
<td>34%</td>
<td>0%</td>
<td>385</td>
</tr>
<tr>
<td>NCI</td>
<td>53%</td>
<td>24%</td>
<td>8%</td>
<td>15%</td>
<td>19,422</td>
</tr>
</tbody>
</table>

### Table 26. Support Needed to Manage Destructive Behavior

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>None</th>
<th>Some</th>
<th>Extensive</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>52%</td>
<td>31%</td>
<td>16%</td>
<td>0%</td>
<td>383</td>
</tr>
<tr>
<td>NCI</td>
<td>63%</td>
<td>17%</td>
<td>5%</td>
<td>15%</td>
<td>19,404</td>
</tr>
</tbody>
</table>

### Table 27. Level of Guardianship

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>None</th>
<th>Limited Guardianship</th>
<th>Full Guardian</th>
<th>Has Guardian, but Unable to Distinguish Level</th>
<th>Don't Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>17%</td>
<td>10%</td>
<td>73%</td>
<td>0%</td>
<td>0%</td>
<td>381</td>
</tr>
<tr>
<td>NCI</td>
<td>45%</td>
<td>6%</td>
<td>33%</td>
<td>15%</td>
<td>2%</td>
<td>21,779</td>
</tr>
</tbody>
</table>
Table 28. Guardian’s Relationship to Person

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Family</th>
<th>Friend</th>
<th>Public Guardian or Public Administrator</th>
<th>Financial Institution</th>
<th>Non-profit Guardianship Agency</th>
<th>For-profit Guardianship Agency</th>
<th>Other</th>
<th>Don’t Know</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>81%</td>
<td>7%</td>
<td>4%</td>
<td>0%</td>
<td>4%</td>
<td>0%</td>
<td>4%</td>
<td>0%</td>
<td>315</td>
</tr>
<tr>
<td>NCI</td>
<td>60%</td>
<td>2%</td>
<td>9%</td>
<td>0%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>24%</td>
<td>11,529</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Choice and Decision-Making

People make choices about their lives and are actively engaged in planning their services and supports.

See all states’ Choice and Decision-Making outcomes [here](#).

Important note on data

Data for all but one item (‘Chose Case Manager/Service Coordinator’) in this section are risk adjusted. Risk (or “outcome”) adjustment is a statistical process that helps “level the playing field” by controlling for differences in the individual characteristics of people who completed the IPS. This analysis helps account for the fact that states have different eligibility definitions for services and may have samples with different characteristics. The indicators are risk-adjusted using the following characteristics: age, level of intellectual disability, level of mobility, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior.

Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records.
Data for all but one item (‘Chose Case Manager/Service Coordinator’) in this section are risk adjusted. Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records. All NCI Averages are weighted.
Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are risk adjusted. Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records. All NCI Averages are weighted.
Data for all but one item (‘Chose Case Manager/Service Coordinator’) in this section are risk adjusted. Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records. All NCI Averages are weighted.
Table 29. Chose or had some input in choosing where they live if not living in the family home

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>58%</td>
<td>216</td>
</tr>
<tr>
<td>NCI</td>
<td>58%</td>
<td>9,646</td>
</tr>
</tbody>
</table>

Table 30. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>43%</td>
<td>214</td>
</tr>
<tr>
<td>NCI</td>
<td>47%</td>
<td>9,610</td>
</tr>
</tbody>
</table>

Table 31. Chose or had some help in choosing where they work (among those determined to have a paid community job)

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>83%</td>
<td>115</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>2,844</td>
</tr>
</tbody>
</table>

Table 32. Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>56%</td>
<td>169</td>
</tr>
<tr>
<td>NCI</td>
<td>62%</td>
<td>8,128</td>
</tr>
</tbody>
</table>

Data for all but one item (‘Chose Case Manager/Service Coordinator’) in this section are risk adjusted

Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records

All NCI Averages are weighted
## Table 33. Chose staff or were aware they could request to change staff

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>57%</td>
<td>307</td>
</tr>
<tr>
<td>NCI</td>
<td>68%</td>
<td>16,059</td>
</tr>
</tbody>
</table>

## Table 34. Chooses or has help deciding their daily schedule

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>80%</td>
<td>358</td>
</tr>
<tr>
<td>NCI</td>
<td>85%</td>
<td>17,914</td>
</tr>
</tbody>
</table>

## Table 35. Has enough choice in daily schedule

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>92%</td>
<td>336</td>
</tr>
<tr>
<td>NCI</td>
<td>93%</td>
<td>16,972</td>
</tr>
</tbody>
</table>

## Table 36. Chooses or has help deciding how to spend free time

*Adjusted average; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>90%</td>
<td>347</td>
</tr>
<tr>
<td>NCI</td>
<td>93%</td>
<td>17,815</td>
</tr>
</tbody>
</table>

Data for all but one item (‘Chose Case Manager/Service Coordinator’) in this section are *risk adjusted*

Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records

All NCI Averages are *weighted*
Table 37. Has enough choice in how to spend free time

Adjusted average; proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>94%</td>
<td>343</td>
</tr>
<tr>
<td>NCI</td>
<td>95%</td>
<td>17,104</td>
</tr>
</tbody>
</table>

Table 38. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money

Adjusted average; proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>90%</td>
<td>336</td>
</tr>
<tr>
<td>NCI</td>
<td>90%</td>
<td>17,283</td>
</tr>
</tbody>
</table>

Table 39. Can change their case manager/service coordinator if wants to

Adjusted average; proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Adjusted Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT▼</td>
<td>76%</td>
<td>261</td>
</tr>
<tr>
<td>NCI</td>
<td>88%</td>
<td>17,904</td>
</tr>
</tbody>
</table>
Work

People have support to find and maintain community integrated employment.

See all states’ Work outcomes here.

NCI reports on four types of paid community jobs:

1. Individual job without publicly funded supports—an individual job in which the person does not receive state or other funded supports;
2. Individual job with publicly funded supports—an individual job in which the person receives state or other funded supports;
3. Group-supported—a job that takes part in a community setting but is done with a group of individuals with disabilities (e.g., work crew). Group-supported jobs may or may not receive publicly funded supports; and
4. Community job in a business that primarily hires people with disabilities—a job where the employees with disabilities interact with the non-disabled population; this job is not in a traditional sheltered workshop and is NOT an enclave. This type was added to our definition of ‘paid community job’ in 2017-18.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.
Has a paid community job (in an individual, group and/or in a business that primarily hires people with disabilities)

- CT: 42% (N=326)
- NCI: 19%

Type of paid community job (of those with paid community job)

- Individual job without publicly funded supports: 7% (CT) vs. 31% (NCI)
- Individual job with publicly funded supports: 22% (CT) vs. 41% (NCI)
- Group job with or without publicly funded supports: 80% (CT) vs. 24% (NCI)
- Paid work in a community business that primarily hires people with disabilities: 16% (CT) vs. 11%

Average number of biweekly hours by type of community job

- Individual job without publicly funded supports: n/a
- Individual job with publicly funded supports: n/a
- Group job with or without publicly funded supports: 28.0 (CT), 26.0 (NCI)
- Paid work in a community business that primarily hires people with disabilities: 26.8

Average hourly wage by type of community job

- Individual job without publicly funded supports: n/a
- Individual job with publicly funded supports: n/a
- Group job with or without publicly funded supports: $9.83 (CT), $8.32 (NCI)
- Paid work in a community business that primarily hires people with disabilities: $8.48

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data

All NCI Averages are weighted
National Core Indicators®

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.

All NCI Averages are weighted.

**Length of employment (in months) in current paid community job**

- **CT N= 83**: 84.5 months
- **NCI N= 2615**: 69.6 months

**Receives paid time off from paid community job**

- **CT N= 78**: 49%
- **NCI N= 2428**: 29%

**Four most common job industries (of those with a paid community job)**

1. Building or Grounds Maintenance: CT 28%, NCI 40%
2. Food Preparation or Food Service: CT 14%, NCI 24%
3. Retail: CT 17%, NCI 21%
4. Assembly, Manufacturing or Packaging: CT 13%, NCI 8%

**Does not have paid community job and would like a job in the community**

- **CT N= 87**: 51%
- **NCI N= 7225**: 44%
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job)

- Transportation Challenges: CT 0%, NCI 2%
- Accessibility: CT 0%, NCI 1%
- Health Limitations: CT 10%, NCI 14%
- Not Enough Support: CT 3%, NCI 13%

Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)

- Feeling Unwelcome in the Community: CT 2%, NCI 0%
- Feeling Unsafe: CT 2%, NCI 0%
- No Jobs Currently Available: CT 0%, NCI 2%
- Lack of Information: CT 0%, NCI 0%
- Retired: CT 15%, NCI 52%

Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)

- Financially Secure: CT 1%, NCI 0%
- Don't Want to Affect Current Benefits: CT 3%, NCI 0%
- Likes What Currently Does and Doesn't Want to Change: CT 17%, NCI 40%
- Lack of Equipment: CT 0%, NCI 0%
- Other: CT 13%, NCI 18%

Has community employment as a goal in service plan

- CT: 39% (N=360)
- NCI: 29% (N=17441)

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Takes classes training or does something to get a job or do better at current job

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>▲</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>247</td>
<td>14333</td>
</tr>
<tr>
<td>29%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Attends a day program or workshop

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>258</td>
<td>14986</td>
</tr>
<tr>
<td>58%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>56%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Volunteers

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>▲</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>257</td>
<td>14566</td>
</tr>
<tr>
<td>44%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>34%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data. All NCI Averages are weighted.
Table 40. Has a paid community job; individual, group and/or in a business that primarily hires people with disabilities

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>42%</td>
<td>326</td>
</tr>
<tr>
<td>NCI</td>
<td>19%</td>
<td>16,193</td>
</tr>
</tbody>
</table>

Table 41. Type of paid community job (of those with paid community job)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Individual job without publicly funded supports</th>
<th>Individual job with publicly funded supports</th>
<th>Individual job N</th>
<th>Group job with or without publicly funded supports</th>
<th>Group job N</th>
<th>Paid work in a community business that primarily hires people with disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>7%</td>
<td>22%</td>
<td>102</td>
<td>80%</td>
<td>124</td>
<td>16%</td>
</tr>
<tr>
<td>NCI</td>
<td>31%</td>
<td>41%</td>
<td>2,857</td>
<td>24%</td>
<td>3,099</td>
<td>11%</td>
</tr>
</tbody>
</table>

Table 42. Average biweekly hours by type of paid community job

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Individual without publicly funded supports</th>
<th>N</th>
<th>Individual with publicly funded supports</th>
<th>N</th>
<th>Group with or without publicly funded supports</th>
<th>N</th>
<th>Paid work in a community business that primarily hires people with disabilities</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>28.0</td>
<td>61</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>NCI</td>
<td>23.9</td>
<td>1,066</td>
<td>29.4</td>
<td>797</td>
<td>26.0</td>
<td>632</td>
<td>26.8</td>
<td>353</td>
</tr>
</tbody>
</table>
Table 43. Average hourly wage at paid community job by type of community employment

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Individual without publicly funded supports</th>
<th>N</th>
<th>Individual with publicly funded supports</th>
<th>N</th>
<th>Group with or without publicly funded supports</th>
<th>N</th>
<th>Paid work in a community business that primarily hires people with disabilities</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>$8.83</td>
<td>60</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>NCI</td>
<td>$9.88</td>
<td>919</td>
<td>$9.54</td>
<td>700</td>
<td>$8.32</td>
<td>542</td>
<td>$8.48</td>
<td>282</td>
</tr>
</tbody>
</table>

Table 44. Average length of employment (in months) in current paid community job

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average months</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>84.5</td>
<td>83</td>
</tr>
<tr>
<td>NCI</td>
<td>69.6</td>
<td>2,615</td>
</tr>
</tbody>
</table>

Table 45. Receives paid time off (for example, paid vacation and/or sick time) at paid community job

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>49%</td>
<td>78</td>
</tr>
<tr>
<td>NCI</td>
<td>29%</td>
<td>2,428</td>
</tr>
</tbody>
</table>

Table 46. Four most common job industries (among those reported to have a job in the community)

*Categories are not mutually exclusive; therefore, N is not shown; information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Building or grounds maintenance</th>
<th>Food preparation or food service</th>
<th>Retail</th>
<th>Assembly, manufacturing or packaging</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>40%</td>
<td>14%</td>
<td>17%</td>
<td>13%</td>
</tr>
<tr>
<td>NCI</td>
<td>28%</td>
<td>24%</td>
<td>21%</td>
<td>8%</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data

All NCI Averages are weighted
Table 47. Does not have paid community job and would like a job in the community

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>51%</td>
<td>87</td>
</tr>
<tr>
<td>NCI</td>
<td>44%</td>
<td>7,225</td>
</tr>
</tbody>
</table>

Table 48. Reasons does not want a paid community job (among those who do not currently have and do not want a paid community job)

*Categories are not mutually exclusive; therefore, N is not shown*

<table>
<thead>
<tr>
<th>Reasons Does Not Want a Job...</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation Challenges</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Accessibility</td>
<td>0%</td>
<td>1%</td>
</tr>
<tr>
<td>Health Limitations</td>
<td>10%</td>
<td>14%</td>
</tr>
<tr>
<td>Not Enough Support</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Feeling Unwelcome in the Community</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Feeling Unsafe</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>No Jobs Currently Available</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Lack of Information</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Retired</td>
<td>52%</td>
<td>15%</td>
</tr>
<tr>
<td>Financially Secure</td>
<td>0%</td>
<td>1%</td>
</tr>
<tr>
<td>Don't Want to Affect Current Benefits</td>
<td>0%</td>
<td>3%</td>
</tr>
<tr>
<td>Likes WhatCurrently Does and Doesn't Want to Change</td>
<td>17%</td>
<td>40%</td>
</tr>
<tr>
<td>Lack of Equipment</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Other</td>
<td>10%</td>
<td>12%</td>
</tr>
</tbody>
</table>
Table 49. Has community employment as a goal in their service plan

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>39%</td>
<td>360</td>
</tr>
<tr>
<td>NCI</td>
<td>29%</td>
<td>17,441</td>
</tr>
</tbody>
</table>

Table 50. Takes classes, training or does something to get a job or do better at current job

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>29%</td>
<td>247</td>
</tr>
<tr>
<td>NCI</td>
<td>22%</td>
<td>14,333</td>
</tr>
</tbody>
</table>

Table 51. Attends day program or sheltered workshop (a program or center where other people with disabilities spend their day)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>58%</td>
<td>258</td>
</tr>
<tr>
<td>NCI</td>
<td>56%</td>
<td>14,986</td>
</tr>
</tbody>
</table>

Table 52. Volunteers

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>44%</td>
<td>257</td>
</tr>
<tr>
<td>NCI</td>
<td>34%</td>
<td>14,566</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Self-Direction

People participate in directing their own supports and services.

See all states’ Self-Direction outcomes here.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population. Additionally, many states’ have very low rates of individuals who were surveyed and were reported to use a self-directed supports option. Significance testing was not conducted on these items.

The following states did not include individual’s using self-directed supports and their sample and therefore are not represented in these data: AR, CO, DE, IN, ME, NV.
Using a self-directed supports option

- CT: 15% (N=362)
- NCI: 12% (N=18263)

People who make or have input in making decisions for how budget for services is used

- Individual: 4% (CT) vs 27% (NCI)
- Individual and Family or Friends: 41% (CT) vs 52% (NCI)
- Family Member or Friends: 41% (CT) vs 10% (NCI)
- Case Manager or Other State Employee: 13% (NCI)

Hires or manages staff

- CT: 79% (N=28)
- NCI: 71% (N=1255)

Can make changes to individual budget/services if needed

- CT: 86% (N=28)
- NCI: 81% (N=1274)

Data are based on those who are using a self-directed supports option.
All NCI Averages are weighted.
Has enough help deciding how to use their individual budget/services

- CT: 96% (N=28)
- NCI: 87% (N=1287)

Gets information about how much money is left in budget/services

- CT: 86% (N=29)
- NCI: 73% (N=1212)

Information about budget/services is easy to understand

- CT: 80% (N=25)
- NCI: 74% (N=990)

Frequency gets information about budget/services

- At Least Every Three Months
  - CT: 86% (N=21)
  - NCI: 78% (N=915)
- About Twice a Year
  - CT: 10% (N=21)
  - NCI: 8% (N=915)
- Once a Year or Less
  - CT: 5% (N=21)
  - NCI: 14% (N=915)

Data are based on those who are using a self-directed supports option. All NCI Averages are weighted.
Table 53. Using a self-directed supports option

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>15%</td>
<td>362</td>
</tr>
<tr>
<td>NCI</td>
<td>12%</td>
<td>18,263</td>
</tr>
</tbody>
</table>

Table 54. People who make decisions or have input in making decisions for how budget for services is used (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Individual</th>
<th>Individual and Family or Friends</th>
<th>Family Member or Friends</th>
<th>Case Manager or Other State Employee</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>7%</td>
<td>41%</td>
<td>41%</td>
<td>10%</td>
<td>41</td>
</tr>
<tr>
<td>NCI</td>
<td>7%</td>
<td>27%</td>
<td>52%</td>
<td>13%</td>
<td>2,071</td>
</tr>
</tbody>
</table>

Table 55. Hires or manages staff (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>79%</td>
<td>28</td>
</tr>
<tr>
<td>NCI</td>
<td>71%</td>
<td>1,255</td>
</tr>
</tbody>
</table>

Table 56. Can make changes to individual budget/services if needed (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>86%</td>
<td>28</td>
</tr>
<tr>
<td>NCI</td>
<td>81%</td>
<td>1,274</td>
</tr>
</tbody>
</table>

Data are based on those who are using a self-directed supports option
All NCI Averages are **weighted**
Table 57. Has enough help deciding how to use their individual budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>96%</td>
<td>28</td>
</tr>
<tr>
<td>NCI</td>
<td>87%</td>
<td>1,287</td>
</tr>
</tbody>
</table>

Table 58. Gets information about how much money is left in budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>86%</td>
<td>29</td>
</tr>
<tr>
<td>NCI</td>
<td>73%</td>
<td>1,212</td>
</tr>
</tbody>
</table>

Table 59. Information about budget/services is easy to understand (among those using a self-directed supports option and who report they receive information about how much money is left in budget/services)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>80%</td>
<td>25</td>
</tr>
<tr>
<td>NCI</td>
<td>74%</td>
<td>990</td>
</tr>
</tbody>
</table>

Table 60. Frequency with which the person gets information about budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>At Least Every Three Months</th>
<th>About Twice a Year</th>
<th>Once a Year or Less</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>86%</td>
<td>10%</td>
<td>5%</td>
<td>21</td>
</tr>
<tr>
<td>NCI</td>
<td>78%</td>
<td>8%</td>
<td>14%</td>
<td>915</td>
</tr>
</tbody>
</table>

Data are based on those who are using a self-directed supports option

All NCI Averages are *weighted*
Community Inclusion, Participation and Leisure

People participate in activities in their community and have opportunities to do things that they enjoy in the community.

See all states’ Community Inclusion, Participation and Leisure outcomes here.
Went out shopping at least once in the past month

- CT: 92% (N=359)
- NCI: 89% (N=21025)

Went out on errands at least once in the past month

- CT: 93% (N=357)
- NCI: 87% (N=20781)

Went out for entertainment at least once in the past month

- CT: 81% (N=350)
- NCI: 77% (N=21034)

Went out to a restaurant or coffee shop at least once in the past month

- CT: 87% (N=359)
- NCI: 86% (N=21074)

All NCI Averages are weighted.
Went out to religious service or spiritual practice at least once in the past month

- CT ▼ N= 344, 31%
- NCI N= 20900, 42%

Participates as a member in community group

- CT ▲ N= 358, 42%
- NCI N= 21012, 34%

Went away on vacation in the past year

- CT N= 355, 53%
- NCI N= 20962, 46%

Able to go out and do things likes to do in the community

- CT ▲ N= 256, 93%
- NCI N= 14656, 84%
Able to go out and do the things likes to do in the community as often as wants

Has enough things to do when at home

Gets help to learn new things

All NCI Averages are weighted
Table 61. Went out shopping at least once in the past month

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>92%</td>
<td>359</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>21,025</td>
</tr>
</tbody>
</table>

Table 62. Went out on errands at least once in the past month

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>93%</td>
<td>357</td>
</tr>
<tr>
<td>NCI</td>
<td>87%</td>
<td>20,781</td>
</tr>
</tbody>
</table>

Table 63. Went out for entertainment at least once in the past month

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>81%</td>
<td>350</td>
</tr>
<tr>
<td>NCI</td>
<td>77%</td>
<td>21,034</td>
</tr>
</tbody>
</table>

Table 64. Went out to a restaurant or coffee shop at least once in the past month

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>87%</td>
<td>359</td>
</tr>
<tr>
<td>NCI</td>
<td>86%</td>
<td>21,074</td>
</tr>
</tbody>
</table>

All NCI Averages are weighted
Table 65. Went out to religious service or spiritual practice at least once in the past month

Proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▼</td>
<td>31%</td>
<td>344</td>
</tr>
<tr>
<td>NCI</td>
<td>42%</td>
<td>20,900</td>
</tr>
</tbody>
</table>

Table 66. Participates as a member in community group

Proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>42%</td>
<td>358</td>
</tr>
<tr>
<td>NCI</td>
<td>34%</td>
<td>21,012</td>
</tr>
</tbody>
</table>

Table 67. Went away on vacation in the past year

Proxy respondents were allowed for this question

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>53%</td>
<td>355</td>
</tr>
<tr>
<td>NCI</td>
<td>46%</td>
<td>20,962</td>
</tr>
</tbody>
</table>

Table 68. Able to go out and do the things like to do in the community

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>93%</td>
<td>256</td>
</tr>
<tr>
<td>NCI</td>
<td>84%</td>
<td>14,656</td>
</tr>
</tbody>
</table>

Table 69. Gets to do things likes to do in the community as much as wants

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>82%</td>
<td>241</td>
</tr>
<tr>
<td>NCI</td>
<td>77%</td>
<td>13,738</td>
</tr>
</tbody>
</table>
Table 70. Has enough things likes to do when at home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>89%</td>
<td>257</td>
</tr>
<tr>
<td>NCI</td>
<td>85%</td>
<td>14,741</td>
</tr>
</tbody>
</table>

Table 71. Gets help to learn new things

*New question in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>83%</td>
<td>260</td>
</tr>
<tr>
<td>NCI</td>
<td>75%</td>
<td>14,501</td>
</tr>
</tbody>
</table>

All NCI Averages are *weighted*
Relationships

People have friends and relationships.

See all states’ Relationships outcomes here.
Has friends who are not staff or family members

- CT: 83% (N=261)
- NCI: 79% (N=14,885)

Has best friend (may be staff or family)

- CT: 78% (N=252)
- NCI: 74% (N=14,304)

Wants more help to make or keep in contact with friends

- CT: 52% (N=254)
- NCI: 48% (N=14,210)

Can see friends when wants

- CT: 86% (N=228)
- NCI: 79% (N=13,123)

All NCI Averages are weighted
Reasons Cannot See Friends (If Sometimes Or Often Unable To)

- Lack of Transportation: 39% (NCI), 41% (CT)
- Lack of Support Staff: 35% (NCI), 14% (CT)
- Rules or Restrictions About Seeing Friends: 18% (NCI), 7% (CT)
- Money or Cost of Going Out: 23% (NCI), 9% (CT)
- Difficulty Finding Time: 33% (NCI), 18% (CT)
- Other: 28% (NCI), 15% (CT)

Has other ways of talking, chatting, or communicating with friends when cannot see them

- 81% (NCI), 81% (CT)

Can see and communicate with their family when wants or chooses not to (if not living with family)

- 88% (CT), 82% (NCI)

Often feels lonely

- 12% (CT), 11% (NCI)
Can go on a date or is married or living with partner

- CT: 67% (N=203)
- NCI: 75% (N=11929)

All NCI Averages are weighted
Table 72. Has friends who are not staff or family members

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>83%</td>
<td>261</td>
</tr>
<tr>
<td>NCI</td>
<td>79%</td>
<td>14,885</td>
</tr>
</tbody>
</table>

Table 73. Has best friend (may be staff or family)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>78%</td>
<td>252</td>
</tr>
<tr>
<td>NCI</td>
<td>74%</td>
<td>14,304</td>
</tr>
</tbody>
</table>

Table 74. Wants help to meet or keep in contact with friends

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>52%</td>
<td>254</td>
</tr>
<tr>
<td>NCI</td>
<td>48%</td>
<td>14,210</td>
</tr>
</tbody>
</table>

Table 75. Has friends (may be staff or family) and can see their friends when they want

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>86%</td>
<td>228</td>
</tr>
<tr>
<td>NCI</td>
<td>79%</td>
<td>13,123</td>
</tr>
</tbody>
</table>
Table 76. Reasons cannot see friends if sometimes or often unable to

*Categories are not mutually exclusive*

<table>
<thead>
<tr>
<th>Reasons cannot see friends if sometimes or often unable to</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lack of Transportation</td>
<td>41%</td>
<td>39%</td>
</tr>
<tr>
<td>Lack of Support Staff</td>
<td>14%</td>
<td>14%</td>
</tr>
<tr>
<td>Rules or Restrictions About Seeing Friends</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>Money or Cost of Going Out</td>
<td>0%</td>
<td>9%</td>
</tr>
<tr>
<td>Difficulty Finding Time</td>
<td>38%</td>
<td>33%</td>
</tr>
<tr>
<td>Other</td>
<td>28%</td>
<td>19%</td>
</tr>
<tr>
<td><strong>N</strong></td>
<td>29</td>
<td>2,759</td>
</tr>
</tbody>
</table>

Table 77. Has other ways of talking, chatting, or communicating with friends when cannot see them

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>81%</td>
<td>228</td>
</tr>
<tr>
<td>NCI</td>
<td>81%</td>
<td>13,042</td>
</tr>
</tbody>
</table>

Table 78. Can see or communicate with their family when they want or chooses not to (among those who do not live in the family home)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>88%</td>
<td>161</td>
</tr>
<tr>
<td>NCI</td>
<td>82%</td>
<td>8,552</td>
</tr>
</tbody>
</table>

Table 79. Often feels lonely

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>12%</td>
<td>250</td>
</tr>
<tr>
<td>NCI</td>
<td>11%</td>
<td>14,459</td>
</tr>
</tbody>
</table>

All NCI Averages are *weighted*
Table 80. Can go on a date or is married or living with partner

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>67%</td>
<td>203</td>
</tr>
<tr>
<td>NCI</td>
<td>75%</td>
<td>11,929</td>
</tr>
</tbody>
</table>
Satisfaction

*People are satisfied with the services and supports they receive.*

See all states’ *Satisfaction* outcomes [here](#).
National Core Indicators®

All NCI Averages are weighted

In-Person Survey Report | 58
Table 81. Likes home or where lives

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>89%</td>
<td>267</td>
</tr>
<tr>
<td>NCI</td>
<td>90%</td>
<td>15,248</td>
</tr>
</tbody>
</table>

Table 82. Reasons does not like home, continued (among those who do not like their home or where they live)

*Categories are not mutually exclusive therefore N is not shown*

<table>
<thead>
<tr>
<th>Reasons Does Not Like Home</th>
<th>Average</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessibility</td>
<td>n/a</td>
<td>3%</td>
</tr>
<tr>
<td>Feels Unsafe in Neighborhood</td>
<td>n/a</td>
<td>8%</td>
</tr>
<tr>
<td>Home Needs Repairs or Upkeep</td>
<td>n/a</td>
<td>7%</td>
</tr>
<tr>
<td>Doesn’t Feel Like Home</td>
<td>n/a</td>
<td>14%</td>
</tr>
<tr>
<td>Problems with Roommate(s)</td>
<td>n/a</td>
<td>23%</td>
</tr>
<tr>
<td>Problems with Staff</td>
<td>n/a</td>
<td>14%</td>
</tr>
<tr>
<td>Wants to be Closer to Family or Friends</td>
<td>n/a</td>
<td>10%</td>
</tr>
<tr>
<td>Wants More Independence</td>
<td>n/a</td>
<td>20%</td>
</tr>
<tr>
<td>Other</td>
<td>n/a</td>
<td>37%</td>
</tr>
</tbody>
</table>

Table 83. Wants to live somewhere else

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>32%</td>
<td>255</td>
</tr>
<tr>
<td>NCI</td>
<td>25%</td>
<td>14,760</td>
</tr>
</tbody>
</table>

Table 84. Likes paid community job (among those reported to have a paid community job from administrative records)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>91%</td>
<td>117</td>
</tr>
<tr>
<td>NCI</td>
<td>92%</td>
<td>2,656</td>
</tr>
</tbody>
</table>

All NCI Averages are *weighted*
Table 85. Wants to work somewhere else (among those reported to have a paid community job from administrative records)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>30%</td>
<td>112</td>
</tr>
<tr>
<td>NCI</td>
<td>25%</td>
<td>2,621</td>
</tr>
</tbody>
</table>

Table 86. Attends a day program or workshop and wants to go more, less, or the same amount of time

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Wants to Spend More Time</th>
<th>Happy With Amount of Time Spends There</th>
<th>Wants to Spend Less Time There</th>
<th>Does Not Want to Spend Any Time There</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>24%</td>
<td>64%</td>
<td>9%</td>
<td>3%</td>
<td>140</td>
</tr>
<tr>
<td>NCI</td>
<td>17%</td>
<td>67%</td>
<td>12%</td>
<td>3%</td>
<td>8,367</td>
</tr>
</tbody>
</table>

Table 87. Person wants to go out shopping more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>More</th>
<th>Same</th>
<th>Less</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>31%</td>
<td>63%</td>
<td>6%</td>
<td>329</td>
</tr>
<tr>
<td>NCI</td>
<td>31%</td>
<td>63%</td>
<td>6%</td>
<td>20,158</td>
</tr>
</tbody>
</table>

Table 88. Person wants to go out for entertainment more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>More</th>
<th>Same</th>
<th>Less</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>45%</td>
<td>52%</td>
<td>3%</td>
<td>329</td>
</tr>
<tr>
<td>NCI</td>
<td>44%</td>
<td>54%</td>
<td>2%</td>
<td>20,053</td>
</tr>
</tbody>
</table>
**Table 89.** Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month  
*New in 2018-19; proxy respondents allowed*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>More</th>
<th>Same</th>
<th>Less</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>43%</td>
<td>53%</td>
<td>4%</td>
<td>335</td>
</tr>
<tr>
<td>NCI</td>
<td>41%</td>
<td>56%</td>
<td>3%</td>
<td>20,195</td>
</tr>
</tbody>
</table>

**Table 90.** Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month  
*New in 2018-19; proxy respondents allowed*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>More</th>
<th>Same</th>
<th>Less</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>25%</td>
<td>70%</td>
<td>5%</td>
<td>261</td>
</tr>
<tr>
<td>NCI</td>
<td>22%</td>
<td>75%</td>
<td>3%</td>
<td>18,778</td>
</tr>
</tbody>
</table>

**Table 91.** Person wants to be a part of more community groups  
*New in 2018-19; proxy respondents allowed*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>46%</td>
<td>314</td>
</tr>
<tr>
<td>NCI</td>
<td>38%</td>
<td>18,870</td>
</tr>
</tbody>
</table>

**Table 92.** Services and Supports help person live a good life

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>95%</td>
<td>252</td>
</tr>
<tr>
<td>NCI</td>
<td>92%</td>
<td>14,608</td>
</tr>
</tbody>
</table>
Service Coordination

Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.

See all states’ Service Coordination outcomes here.
Took part in last service planning meeting, or had the opportunity but chose not to

- CT: 98% (N=254)
- NCI: 96% (N=13719)

Understood what was talked about at last service planning meeting

- CT: 83% (N=241)
- NCI: 81% (N=12383)

Last service planning meeting included people person wanted to be there

- CT: 94% (N=246)
- NCI: 92% (N=12953)

Person was able to choose services they get as part of service plan

- CT: 82% (N=208)
- NCI: 73% (N=11205)

All NCI Averages are weighted
Talked about learning new things at last service planning meeting

- CT ▲
  N= 230
  87%

- NCI
  N= 11892
  79%

Remembers what is in the service plan (of those who report having or maybe having a service plan)

- CT
  N= 200
  69%

- NCI
  N= 11417
  70%

Service plan includes things that are important to person

- CT
  N= 137
  93%

- NCI
  N= 7838
  91%

Knows who to ask if wants to change something about services

- CT
  N= 226
  83%

- NCI
  N= 13282
  83%

All NCI Averages are weighted
Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs

- CT: 70% (N=56)
- NCI: 72% (N=2948)

Of those who say they want a paid job in the community (and do not currently have one) the percentage who have community employment as a goal in the service plan

- CT: 40% (N=43)
- NCI: 36% (N=3429)
Table 93. Has met or spoken with case manager/service coordinator

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>95%</td>
<td>257</td>
</tr>
<tr>
<td>NCI</td>
<td>94%</td>
<td>14,486</td>
</tr>
</tbody>
</table>

Table 94. Case manager/service coordinator asks person what s/he wants

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>91%</td>
<td>242</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>13,297</td>
</tr>
</tbody>
</table>

Table 95. Able to contact case manager/service coordinator when wants

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>89%</td>
<td>233</td>
</tr>
<tr>
<td>NCI</td>
<td>88%</td>
<td>13,026</td>
</tr>
</tbody>
</table>

Table 96. Staff come and leave when they are supposed to

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>92%</td>
<td>214</td>
</tr>
<tr>
<td>NCI</td>
<td>91%</td>
<td>12,804</td>
</tr>
</tbody>
</table>

Table 97. Took part in last service planning meeting, or had the opportunity but chose not to

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>98%</td>
<td>254</td>
</tr>
<tr>
<td>NCI</td>
<td>96%</td>
<td>13,719</td>
</tr>
</tbody>
</table>

Table 98. Understood what was talked about at last service planning meeting

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>83%</td>
<td>241</td>
</tr>
<tr>
<td>NCI</td>
<td>81%</td>
<td>12,383</td>
</tr>
</tbody>
</table>

All NCI Averages are weighted
Table 99. Last service planning meeting included people person wanted to be there

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>94%</td>
<td>246</td>
</tr>
<tr>
<td>NCI</td>
<td>92%</td>
<td>12,953</td>
</tr>
</tbody>
</table>

Table 100. Person was able to choose services they get as part of service plan

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>82%</td>
<td>208</td>
</tr>
<tr>
<td>NCI</td>
<td>73%</td>
<td>11,205</td>
</tr>
</tbody>
</table>

Table 101. Talked about learning new things at last service planning meeting

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>87%</td>
<td>230</td>
</tr>
<tr>
<td>NCI</td>
<td>79%</td>
<td>11,892</td>
</tr>
</tbody>
</table>

Table 102. Remembers what is in the service plan of those who report having or maybe having a service plan

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>69%</td>
<td>200</td>
</tr>
<tr>
<td>NCI</td>
<td>70%</td>
<td>11,417</td>
</tr>
</tbody>
</table>

Table 103. Service plan includes things that are important to person

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>93%</td>
<td>137</td>
</tr>
<tr>
<td>NCI</td>
<td>91%</td>
<td>7,838</td>
</tr>
</tbody>
</table>
Table 104. Knows who to ask if s/he wants to change something about services

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>83%</td>
<td>226</td>
</tr>
<tr>
<td>NCI</td>
<td>83%</td>
<td>13,282</td>
</tr>
</tbody>
</table>

Table 105. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>70%</td>
<td>56</td>
</tr>
<tr>
<td>NCI</td>
<td>72%</td>
<td>2,948</td>
</tr>
</tbody>
</table>

Table 106. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>40%</td>
<td>43</td>
</tr>
<tr>
<td>NCI</td>
<td>36%</td>
<td>3,429</td>
</tr>
</tbody>
</table>

---

1 This analysis combines two questions that come from two different sources: 1.) Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and, 2.) Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

2 This analysis combines two questions that come from two different sources: 1.) Whether community employment is a goal in service plan; and 2.) Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person
Access

Publicly funded services are readily available to individuals who need and qualify for them.

See all states’ Access outcomes here.
National Core Indicators®

All NCI Averages are weighted

In - Person Survey Report | 72
Table 107. Has a way to get places need to go

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>96%</td>
<td>256</td>
</tr>
<tr>
<td>NCI</td>
<td>93%</td>
<td>14,734</td>
</tr>
</tbody>
</table>

Table 108. Has a way to get places when wants to do something outside of home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>86%</td>
<td>252</td>
</tr>
<tr>
<td>NCI</td>
<td>82%</td>
<td>14,567</td>
</tr>
</tbody>
</table>

Table 109. Staff have right training to meet person’s needs

*Proxy respondents who were not staff were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>90%</td>
<td>210</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>15,467</td>
</tr>
</tbody>
</table>
Table 110. Additional services needed

*Proxy respondents were allowed for this question categories are not mutually exclusive*

<table>
<thead>
<tr>
<th>Additional Services Needed…</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Coordination or Case Management</td>
<td>7%</td>
<td>4%</td>
</tr>
<tr>
<td>Respite or Family Support</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>Transportation</td>
<td>11%</td>
<td>12%</td>
</tr>
<tr>
<td>Assistance Finding Maintaining or Changing Jobs</td>
<td>11%</td>
<td>11%</td>
</tr>
<tr>
<td>Day Services (Not Employment)</td>
<td>8%</td>
<td>7%</td>
</tr>
<tr>
<td>Education or Training</td>
<td>14%</td>
<td>10%</td>
</tr>
<tr>
<td>Health Care Coordination</td>
<td>7%</td>
<td>5%</td>
</tr>
<tr>
<td>Dental Care Coordination</td>
<td>6%</td>
<td>6%</td>
</tr>
<tr>
<td>Assistance Finding Maintaining or Changing Housing</td>
<td>8%</td>
<td>6%</td>
</tr>
<tr>
<td>Residential Support Services</td>
<td>7%</td>
<td>5%</td>
</tr>
<tr>
<td>Social or Relationship Issues or Meeting People</td>
<td>14%</td>
<td>12%</td>
</tr>
<tr>
<td>Communication Technology</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>Environmental Adaptations</td>
<td>4%</td>
<td>5%</td>
</tr>
<tr>
<td>Benefits and Insurance Information</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>Other</td>
<td>5%</td>
<td>7%</td>
</tr>
<tr>
<td>N</td>
<td>330</td>
<td>20,333</td>
</tr>
</tbody>
</table>
Health

People secure recommended health services.

See all states’ Health outcomes here.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.
An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.
All NCI Averages are weighted.
An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.

All NCI Averages are weighted.
An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.

All NCI Averages are weighted.
Table 111. Has a primary care doctor or primary care practitioner

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>98%</td>
<td>384</td>
</tr>
<tr>
<td>NCI</td>
<td>98%</td>
<td>21,289</td>
</tr>
</tbody>
</table>

Table 112. In poor health

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>2%</td>
<td>356</td>
</tr>
<tr>
<td>NCI</td>
<td>3%</td>
<td>21,178</td>
</tr>
</tbody>
</table>

Table 113. Had a complete physical exam in the past year

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>93%</td>
<td>342</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>20,078</td>
</tr>
</tbody>
</table>

Table 114. Had a dental exam in the past year

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>96%</td>
<td>331</td>
</tr>
<tr>
<td>NCI</td>
<td>81%</td>
<td>18,964</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are *weighted*
Table 115. Had an eye exam or vision screening in the past year

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT *</td>
<td>60%</td>
<td>258</td>
</tr>
<tr>
<td>NCI</td>
<td>58%</td>
<td>16,620</td>
</tr>
</tbody>
</table>

Table 116. Had a hearing test in the past five years

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT * ▲</td>
<td>78%</td>
<td>162</td>
</tr>
<tr>
<td>NCI</td>
<td>54%</td>
<td>11,785</td>
</tr>
</tbody>
</table>

Table 117. Had a Pap test in the past three years (women 21 and older)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>66%</td>
<td>76</td>
</tr>
<tr>
<td>NCI</td>
<td>56%</td>
<td>4,793</td>
</tr>
</tbody>
</table>

Table 118. Had a mammogram test in the past two years (among women age 40 and over)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>84%</td>
<td>61</td>
</tr>
<tr>
<td>NCI</td>
<td>70%</td>
<td>3,099</td>
</tr>
</tbody>
</table>
Table 119. Last colorectal cancer screening (among people age 50 and over)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Colonoscopy in past 10 years</th>
<th>Flexible sigmoidoscopy in the past 5 years</th>
<th>Fecal occult blood test or fecal immunochemical test in the past year</th>
<th>Never had exam or screening</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>50%</td>
<td>0%</td>
<td>5%</td>
<td>5%</td>
<td>147</td>
</tr>
<tr>
<td>NCI</td>
<td>37%</td>
<td>1%</td>
<td>4%</td>
<td>12%</td>
<td>7,236</td>
</tr>
</tbody>
</table>

Table 120. Had a flu vaccine in the past year

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT *▲</td>
<td>94%</td>
<td>232</td>
</tr>
<tr>
<td>NCI</td>
<td>72%</td>
<td>15,164</td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Medication

Medications are used effectively and appropriately.

See all states’ Medication outcomes here.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>55%</td>
<td>54%</td>
<td></td>
</tr>
</tbody>
</table>

Number of medications taken for mood disorders, anxiety and/or psychotic disorders (if takes at least one)

<table>
<thead>
<tr>
<th>Number of Medications</th>
<th>CT (N=172)</th>
<th>NCI (N=8581)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2 medications</td>
<td>77%</td>
<td>69%</td>
</tr>
<tr>
<td>3-4 medications</td>
<td>21%</td>
<td>25%</td>
</tr>
<tr>
<td>5-10 medications</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>11 or more medications</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

Takes medication for mood, anxiety, and/or psychotic disorders

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>49%</td>
<td>51%</td>
<td></td>
</tr>
</tbody>
</table>

Takes medication for behavior challenges

<table>
<thead>
<tr>
<th></th>
<th>CT (N=371)</th>
<th>NCI (N=17716)</th>
</tr>
</thead>
<tbody>
<tr>
<td>31%</td>
<td>23%</td>
<td></td>
</tr>
</tbody>
</table>

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data.
All NCI Averages are weighted.

In - P e r s o n  S u r v e y  R e p o r t  |  85
Table 121. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>55%</td>
<td>371</td>
</tr>
<tr>
<td>NCI</td>
<td>54%</td>
<td>17,489</td>
</tr>
</tbody>
</table>

Table 122. Takes medication for mood, anxiety, and/or psychotic disorders

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>49%</td>
<td>373</td>
</tr>
<tr>
<td>NCI</td>
<td>51%</td>
<td>17,573</td>
</tr>
</tbody>
</table>

Table 123. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders if taking at least one medication for this purpose

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>1-2 Medications</th>
<th>3-4 Medications</th>
<th>5-10 Medications</th>
<th>11 or More Medications</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>77%</td>
<td>21%</td>
<td>2%</td>
<td>0%</td>
<td>172</td>
</tr>
<tr>
<td>NCI</td>
<td>69%</td>
<td>25%</td>
<td>6%</td>
<td>0%</td>
<td>8,581</td>
</tr>
</tbody>
</table>

Table 124. Takes medication for behavior challenges

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>31%</td>
<td>371</td>
</tr>
<tr>
<td>NCI</td>
<td>23%</td>
<td>17,716</td>
</tr>
</tbody>
</table>
Table 125. Number of medications taken for behavior challenges if taking at least one for this purpose

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>1-2 Medications</th>
<th>3-4 Medications</th>
<th>5-10 Medications</th>
<th>11 or More Medications</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>84%</td>
<td>15%</td>
<td>1%</td>
<td>0%</td>
<td>107</td>
</tr>
<tr>
<td>NCI</td>
<td>79%</td>
<td>17%</td>
<td>4%</td>
<td>0%</td>
<td>4,126</td>
</tr>
</tbody>
</table>

Table 126. Has a behavior plan

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>46%</td>
<td>380</td>
</tr>
<tr>
<td>NCI</td>
<td>23%</td>
<td>18,373</td>
</tr>
</tbody>
</table>

Table 127. Has a behavior plan (among those who take medication for a behavior challenge)

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>88%</td>
<td>115</td>
</tr>
<tr>
<td>NCI</td>
<td>54%</td>
<td>4,332</td>
</tr>
</tbody>
</table>
Wellness

*People maintain healthy habits.*

See all states’ Wellness outcomes [here](#).

**Important note on data**

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.
Exercises or does physical activity at least once a week at least 10 minutes at a time

<table>
<thead>
<tr>
<th>Category</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>80%</td>
<td>74%</td>
</tr>
</tbody>
</table>

CT ▲
N= 352

NCI
N= 21057

Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard

<table>
<thead>
<tr>
<th>Category</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>48%</td>
<td>38%</td>
</tr>
</tbody>
</table>

CT ▲
N= 334

NCI
N= 20951

Body Mass Index (BMI) category

<table>
<thead>
<tr>
<th>Category</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Underweight</td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>Normal or Healthy</td>
<td>31%</td>
<td>30%</td>
</tr>
<tr>
<td>Overweight</td>
<td>35%</td>
<td>28%</td>
</tr>
<tr>
<td>Obese</td>
<td>31%</td>
<td>36%</td>
</tr>
</tbody>
</table>

CT ▲
N= 205
N= 18142

NCI
N= 1842

Uses nicotine or tobacco products

<table>
<thead>
<tr>
<th>Category</th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>5%</td>
<td>7%</td>
</tr>
</tbody>
</table>

CT
N= 367

NCI
N= 20871

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted
Table 128. Exercises or does physical activity at least once per week for 10 minutes or more at a time

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>80%</td>
<td>352</td>
</tr>
<tr>
<td>NCI</td>
<td>74%</td>
<td>21,057</td>
</tr>
</tbody>
</table>

Table 129. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>48%</td>
<td>334</td>
</tr>
<tr>
<td>NCI</td>
<td>38%</td>
<td>20,951</td>
</tr>
</tbody>
</table>

Table 130. Body Mass Index (BMI) category

*BMI calculated using data on weight and height; information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Underweight</th>
<th>Normal or Healthy</th>
<th>Overweight</th>
<th>Obese</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT *</td>
<td>3%</td>
<td>31%</td>
<td>35%</td>
<td>31%</td>
<td>205</td>
</tr>
<tr>
<td>NCI</td>
<td>5%</td>
<td>30%</td>
<td>28%</td>
<td>36%</td>
<td>18,142</td>
</tr>
</tbody>
</table>

Table 131. Uses nicotine or tobacco products

*Information may have been obtained through state records*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>5%</td>
<td>367</td>
</tr>
<tr>
<td>NCI</td>
<td>7%</td>
<td>20,871</td>
</tr>
</tbody>
</table>
Rights and Respect

People receive the same respect and protections as others in the community.

See all states’ Rights and Respect outcomes here.
Others (who do not live in the home) let person know before entering home

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N= 257</td>
<td>N= 14626</td>
</tr>
<tr>
<td>89%</td>
<td></td>
<td>91%</td>
</tr>
</tbody>
</table>

Has a key to the home

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N= 357</td>
<td>N= 21093</td>
</tr>
<tr>
<td>45%</td>
<td></td>
<td>48%</td>
</tr>
</tbody>
</table>

Wants a key to the home (if does not have one)

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N= 156</td>
<td>N= 9716</td>
</tr>
<tr>
<td>Yes</td>
<td>20%</td>
<td>19%</td>
</tr>
<tr>
<td>Maybe</td>
<td>6%</td>
<td>10%</td>
</tr>
<tr>
<td>No</td>
<td>74%</td>
<td>71%</td>
</tr>
</tbody>
</table>

Can lock bedroom if wants

<table>
<thead>
<tr>
<th></th>
<th>CT</th>
<th>NCI</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N= 318</td>
<td>N= 19506</td>
</tr>
<tr>
<td>47%</td>
<td></td>
<td>51%</td>
</tr>
</tbody>
</table>
Can stay at home if others in the house go somewhere (if not living alone)

- CT: 52%  (N=281)
- NCI: 43%  (N=16798)

Others read person’s mail or email without asking

- CT: 23%  (N=226)
- NCI: 11%  (N=13266)

Can use phone and internet when wants

- CT: 90%  (N=240)
- NCI: 89%  (N=13950)

Has a cell phone or smartphone

- CT: 56%  (N=258)
- NCI: 56%  (N=14776)

All NCI Averages are weighted
Wants a cell phone or smartphone (if does not have one)

- CT: 49%
- NCI: 44%

Reasons does not have a cell phone or smartphone (if does not have one but wants one)

- Cost Too Much: 39%
- Not Allowed: 10%
- Had One, But It Was Lost or it Broke: 12%
- Other: 29%

Staff treat person with respect

- CT: 96%
- NCI: 93%

Has attended a self-advocacy group, meeting, conference or event, or had the opportunity and chose not to

- CT: 38%
- NCI: 27%

All NCI Averages are weighted
Has voted in local state or federal election, or had the opportunity and chose not to

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>45%</td>
<td>37%</td>
</tr>
<tr>
<td>CT</td>
<td>343</td>
<td>NCI</td>
</tr>
</tbody>
</table>

All NCI Averages are *weighted*
### Table 132. Others (who do not live in the home) let person know before entering home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>89%</td>
<td>257</td>
</tr>
<tr>
<td>NCI</td>
<td>91%</td>
<td>14,626</td>
</tr>
</tbody>
</table>

### Table 133. Has a key to the home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>45%</td>
<td>357</td>
</tr>
<tr>
<td>NCI</td>
<td>48%</td>
<td>21,093</td>
</tr>
</tbody>
</table>

### Table 134. Wants a key to the home (if does not have one)

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Yes</th>
<th>Maybe</th>
<th>No</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>20%</td>
<td>6%</td>
<td>74%</td>
<td>156</td>
</tr>
<tr>
<td>NCI</td>
<td>19%</td>
<td>10%</td>
<td>71%</td>
<td>9,716</td>
</tr>
</tbody>
</table>

### Table 135. Can lock bedroom if wants

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>47%</td>
<td>318</td>
</tr>
<tr>
<td>NCI</td>
<td>51%</td>
<td>19,506</td>
</tr>
</tbody>
</table>

### Table 136. Others let person know before coming into person’s bedroom

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>83%</td>
<td>255</td>
</tr>
<tr>
<td>NCI</td>
<td>83%</td>
<td>14,173</td>
</tr>
</tbody>
</table>
Table 137. Has a place to be alone in the home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>97%</td>
<td>259</td>
</tr>
<tr>
<td>NCI</td>
<td>96%</td>
<td>14,892</td>
</tr>
</tbody>
</table>

Table 138. Can be alone with friends or visitors at home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>84%</td>
<td>225</td>
</tr>
<tr>
<td>NCI</td>
<td>85%</td>
<td>13,416</td>
</tr>
</tbody>
</table>

Table 139. There are rules about having friends or visitors in the home

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>35%</td>
<td>193</td>
</tr>
<tr>
<td>NCI</td>
<td>35%</td>
<td>12,903</td>
</tr>
</tbody>
</table>

Table 140. Can stay at home if others in the house go somewhere (if not living alone)

*New in 2018-19; proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>▲ 52%</td>
<td>281</td>
</tr>
<tr>
<td>NCI</td>
<td>43%</td>
<td>16,798</td>
</tr>
</tbody>
</table>

Table 141. Others read person’s mail or email without asking

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>▲ 23%</td>
<td>226</td>
</tr>
<tr>
<td>NCI</td>
<td>11%</td>
<td>13,266</td>
</tr>
</tbody>
</table>
Table 142. Can use phone and internet when wants

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>90%</td>
<td>240</td>
</tr>
<tr>
<td>NCI</td>
<td>89%</td>
<td>13,950</td>
</tr>
</tbody>
</table>

Table 143. Has a cell phone or smartphone

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>56%</td>
<td>258</td>
</tr>
<tr>
<td>NCI</td>
<td>56%</td>
<td>14,776</td>
</tr>
</tbody>
</table>

Table 144. Wants a cell phone or smartphone (if does not have one)

*New in 2018-19*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>49%</td>
<td>99</td>
</tr>
<tr>
<td>NCI</td>
<td>44%</td>
<td>6,135</td>
</tr>
</tbody>
</table>

Table 145. Reasons does not have a cell phone or smartphone (if does not have one but wants one)

*New in 2018-19; categories are not mutually exclusive; therefore, N is not shown*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Cost Too Much</th>
<th>Not Allowed</th>
<th>Had One, But it Was Lost or it Broke</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>39%</td>
<td>8%</td>
<td>6%</td>
<td>29%</td>
</tr>
<tr>
<td>NCI</td>
<td>31%</td>
<td>10%</td>
<td>12%</td>
<td>30%</td>
</tr>
</tbody>
</table>
Table 146. Staff treat person with respect

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>96%</td>
<td>227</td>
</tr>
<tr>
<td>NCI</td>
<td>93%</td>
<td>13,424</td>
</tr>
</tbody>
</table>

Table 147. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>38%</td>
<td>301</td>
</tr>
<tr>
<td>NCI</td>
<td>27%</td>
<td>18,408</td>
</tr>
</tbody>
</table>

Table 148. Has voted in local, state, or federal election, or had the opportunity and chose not to

*Proxy respondents were allowed for this question*

<table>
<thead>
<tr>
<th>State v NCI</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT ▲</td>
<td>45%</td>
<td>343</td>
</tr>
<tr>
<td>NCI</td>
<td>37%</td>
<td>20,485</td>
</tr>
</tbody>
</table>
Safety

People feel safe.

See all states’ Safety outcomes here.
There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community in transport or other place)

<table>
<thead>
<tr>
<th></th>
<th>CT N= 238</th>
<th>NCI N= 14318</th>
</tr>
</thead>
<tbody>
<tr>
<td>24%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Has someone to talk to if ever feels afraid or scared

<table>
<thead>
<tr>
<th></th>
<th>CT N= 249</th>
<th>NCI N= 14551</th>
</tr>
</thead>
<tbody>
<tr>
<td>95%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>94%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

All NCI Averages are *weighted*
Table 149. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, and/or other place)

<table>
<thead>
<tr>
<th>State</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>24%</td>
<td>238</td>
</tr>
<tr>
<td>NCI</td>
<td>20%</td>
<td>14,318</td>
</tr>
</tbody>
</table>

Table 150. Has someone to talk to if ever feels afraid or scared

<table>
<thead>
<tr>
<th>State</th>
<th>Average</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT</td>
<td>95%</td>
<td>249</td>
</tr>
<tr>
<td>NCI</td>
<td>94%</td>
<td>14,551</td>
</tr>
</tbody>
</table>