

National Core Indicators™

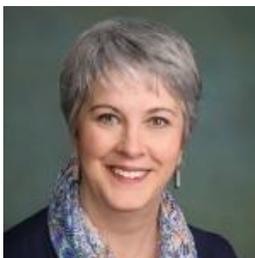
Update 2018

From the Directors

National Core Indicators (NCI) is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). Since 1997, NCI has supported NASDDDS member agencies to gather a standard set of performance and outcome measures. States use the resulting data to track their own performance over time, to compare results across states. Over these 21 years of data collection, NCI has established national benchmarks in key performance areas for developmental disability service systems.

People with intellectual and developmental disabilities and their families expect to live in and engage with their communities. The availability of reliable information about quality outcomes for people supported is critical for state systems to effectively meet these expectations. NCI's outcome data contributes key information to states seeking to improve services that support people to live and contribute as valued members of their communities.

NCI continues to improve as well. Our teams continue to enhance training and guidance for states in implementing and using NCI data. We are working to further establish NCI measures as nationally endorsed measures of quality in Medicaid funded systems. We continue to refine technical assistance to states seeking to use NCI data as a central measure in their quality strategy. Thank you to our partners for their ongoing commitment to this important endeavor.



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Year in Review

NCI at 20 Video

In November 2017 at the NASDDDS Meeting in Arlington, VA, the *NCI at 20* video premiered. The video describes the history of NCI, the purpose, and the positive effects NCI has had on people with disabilities, surveyors, and state DD agency employees alike. You can watch it at vimeo.com/240726721.

Administration on Community Living Grant Work

PERSON-CENTERED PRACTICES QUESTIONS

Throughout the 2017-18 data cycle, NCI staff developed, field-tested and piloted a set of additional questions designed to assess the person-centered focus of state services. The questions are now in the 2018-19 Adult In-Person Survey tool.

DEVELOPING MEASURES FOR SUBMISSION TO THE NATIONAL QUALITY FORUM

NCI staff are working to determine specific measures to be submitted for consideration for endorsement by the National Quality Forum. This involves reviewing and examining the psychometric properties of NCI measures, conducting factor analyses and prioritizing measures for submission.

NCI Trainings

NCI IN-PERSON TRAININGS

NCI staff conducted 13 in-person trainings for the latest data collection cycle. In-person trainings are administered when a new state NCI coordinator or new survey contractor comes on board, and/or when there is a new cohort of surveyors administering the survey. In-person trainings are crucial for assuring the survey is administered in a standardized fashion across states. Returning surveyors receive refresher trainings from their state NCI coordinator, supported by standard training materials updated by NCI each year.

TRAINING MATERIALS AND TECHNICAL ASSISTANCE

In addition to in-person Trainings, HSRI and NASDDDS staff produced training manuals for both State Lead Trainers and Surveyors. NCI staff created video refresher trainings for experienced surveyors to become familiar with survey changes made for the 2017-18 survey cycle. HSRI and NASDDDS staff also conducted calls and webinars with states with the goal of providing technical assistance in the areas of quality assurance, quality improvement and strategic planning. States received technical assistance on specific development of measures and indicators to demonstrate progress with initiatives, program changes and improvement results.

Selected Resources

DATA BRIEF

Giordano, S. & Bradley, V. (2018) What do NCI data tell us about the characteristics and outcomes of young adults receiving services?
<https://bit.ly/2GptfFz>

PUBLICATIONS

Bradley, V., Hiersteiner, D., Rotholz, D., Maloney, J., Li, H., Bonardi, A., & Bershadsky, J. (2018) Personal characteristics and outcomes of individuals with developmental disabilities who need support for self-injurious behavior. Journal of Intellectual Disability Research doi: 10.1111/jir.12518

2016-17 Reports

ADULT CONSUMER SURVEY

- 39 states collected data
- 21,570 total surveys collected (random sample of 631,793 eligible adults)*

FAMILY SURVEYS

Adult Family Survey:

- 16 states collected data
- 11,419 total surveys collected

Family Guardian Survey:

- 12 states collected data
- 9,194 total surveys collected

Child Family Survey

- 9 states collected data
- 3,352 total surveys collected

STAFF STABILITY SURVEY 2016

- 20 states collected data
- 3,022 providers responded

NCI became a critical element of our continuous quality improvement strategy. The value of such a robust national dataset is immeasurable and **supported person-centered systems change** ... ensuring people were achieving personal outcomes.”

DAN LUSK, FORMER DIRECTOR FOR THE DIVISION OF DEVELOPMENTAL DISABILITIES, SOUTH DAKOTA

* Information derived from 2016-17 NCI State Work Plans. For more information on state sampling, see the appendix of the 2016-17 Adult Consumer Survey National Report

PRESENTATIONS

NASDDDS Webinar Series, October 2017

[Quality Management in State Agencies Operating Medicaid 1915 \(c\) Waiver Home and Community Based Services.](#) *NCI was used as a QIP example.*

APHA Conference, November 5-8, 2017, Atlanta, GA:

[Characteristics and Outcomes of People with ID/DD Who Need Support for Self-Injurious Behavior: A Research and Policy Agenda](#)

AUCD Conference, Nov 5-8, 2017, Washington D.C.:

[What NCI Tells Us About Choice, Self-Determination, Self-Advocacy, and Dental Health](#)

[Swimming Upstream: Joint presentation on NCI featuring UCEDDS from VA, NE, KY, PA, DE, MI](#)

NASDDDS Conference, November 8-9, 2017, Alexandria, VA:

[National Core Indicators: Celebrating 20 Years](#)

[Wisconsin Long Term Care Council, November 2017 How NCI Staff Stability Data Can Assist in Addressing Workforce Issues.](#)

[Northern California Person Centered Planning Conference, March 2018 What Do NCI Data tell us about Choice, Community Integration, Relationships and Employment?](#)

HCBS Business Acumen Webinar, January 31, 2018

[Strategy Development: Use National Data to Inform your Work – How to use NCI and NCI-AD to Develop Contracting Strategies \(co-presented with NASUAD\)](#)

ANCOR Annual Conference, April 16, 2018

[Leveraging I/DD data to Maximize Opportunity](#)

AAIDD Conference, June 25-28, 2018, Saint Louis, MO

[A New Population-Level Data Source for Research in Adults with FASD](#)

AAIDD Conference Presentations

[Does Area Median Income Predict Obesity Rates Among U.S. Adults with Intellectual and Developmental Disabilities?](#)

[What Do National Core Indicators™ Data Tell Us About Cultural, Racial and Ethnic Differences in Civic and Community Involvement](#)

[National Core Indicators™ 2016 Staff Stability Survey Report](#)



NCI Research Associate Henan Li presenting at the AAIDD conference in June 2018

I use the NCI Chart Generator frequently to gather state-specific data about the needs (and successes) that this population experiences. I have seen an increased grant award rate since I began including NCI statistics in my case for support.

Thank you for making this resource available.

–Grant writer in a note on the NCI website

What is NCI?

NCI offers valid, reliable, person-centered measures that states use to demonstrate outcomes of publicly funded supports and to determine areas for quality improvement.

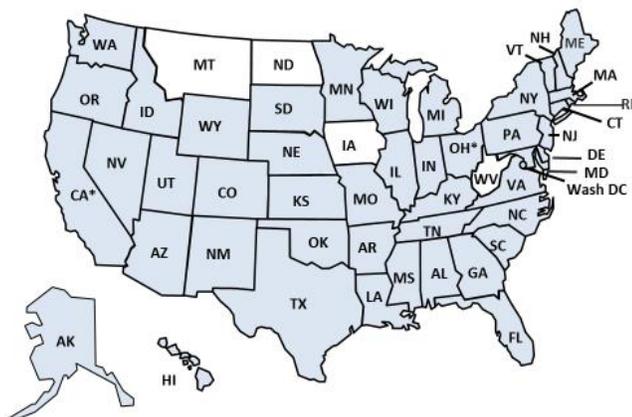
Participating states use the data to:

- Assess individual satisfaction and experience with supports
- Track key outcomes across multiple years
- Compare outcomes to other states and to the average of participating states
- Improve DD system performance

What does NCI measure?

NCI Surveys help states measure important elements of person-centered planning, outcomes and satisfaction in domains such as:

- Self-determination
- Service coordination and access
- Relationships and community inclusion
- Rights, choices and decision-making
- Health and safety



2018-19 NCI™ State Participation

Contact Us

National Core Indicators is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services and the Human Services Research Institute.

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This report can be accessed online
at: <https://bit.ly/2JT3AHi>



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