

# NCI in PA – How Do Efforts Align with State Policy Development?

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August 1, 2017  
NCI Annual Meeting  
Scottsdale, AZ



**Institute on Disabilities**



## **Institute on Disabilities**

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Pennsylvania's University Center for Excellence  
in Developmental Disabilities  
Education, Research and Service

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## VISION

A society where all people are valued and respected, and where all people have the knowledge, opportunity and power to improve their lives and the lives of others.

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## MISSION

The Institute on Disabilities at Temple University learns from and works with people with disabilities and their families in diverse communities across Pennsylvania to create and share knowledge, change systems, and promote self-determined lives so that disability is recognized as a natural part of the human experience.

- Began with request from DD Agency – existing contractual relationship
- Conducting NCI/Independent Monitoring for Quality (IM4Q) since 1998
- Conduct Adult In-Person Survey (AIS)
  - Collect data (through contracts)
  - Enter all data (background and AIS)
  - Analyze data

# NCI Implementation

- Surveyors “work” for one of 28 local programs who collect data for IM4Q and NCI
- All programs use 2-person teams that must include at least one person with a disability or a family member
- Local programs collect and enter data
- Challenges to Implementation
  - Has become institutionalized
  - Most resistance from supports coordinators

# Financials/Resources Associated with NCI

- Financial commitment from DD Agency – huge and consistent!
- Surveyors are paid \$35-\$65 per survey
- Local programs are paid a survey rate that includes many follow-up activities including data entry, etc.
- UCEDD has a contract to provide training, technical assistance, data analysis and reporting

# Beyond Data Collection

- Data Analysis
- Recommendations for policy change
- Dissemination to stakeholders
- Using data for quality improvement at the local and state levels (e.g. IDs, communication, mail)
- Data are used to support Everyday Lives Values

# Everyday Lives

- Assure effective communication\*
- Promote self-direction, choice and control\*
- Increase employment\*
- Support families throughout the lifespan
- Promote health, wellness and safety\*
- Support people with complex needs
- Develop and support qualified staff\*



# Everyday Lives

- Simplify the system
- Improve quality\*
- Expand options for community living\*
- Increase community participation\*
- Provide community services to everyone
- Evaluate future innovations based on Everyday Lives principles
- \* Measured by NCI/IM4Q

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