

# NCI-AD Overview

NCI Annual Meeting, 2016

# What is NCI-AD?



- Quality of life survey focused on older adults and adults with physical disabilities
- Assess outcomes of state LTSS systems
  - Skilled nursing facilities
  - Medicaid waivers
  - Medicaid state plans
  - MLTSS populations
  - State-funded programs, and
  - Older Americans Act programs
- Gathers information directly from consumers through face-to-face interviews
- State-developed initiative
- Relative of the ID/DD systems National Core Indicators (NCI)

# Measures

- Community Participation
- Choice and Decision-making
- Relationships
- Satisfaction
- Service and Care Coordination
- Access
- Self-Direction of Care
- Work/Employment
- Rights and Respect
- Health Care
- Medications
- Safety and Wellness
- Everyday Living and Affordability
- Planning for the Future
- Control

# Adult Consumer Survey

- **Pre-survey Form**
  - Used to setup interviews, for use by the interviewers only
- **Background Information (21 questions)**
  - Demographics and personal characteristics: gathers data about the consumer from agency records and/or the individual
- **Consumer Survey (90 (51 proxy) questions)**
  - Includes subjective satisfaction-related questions that can only be answered by the consumer, and objective questions that can be answered by the consumer or, if needed, their proxy
- **Interviewer Feedback Sheet**
  - Asks interviewer to evaluate the survey experience and flag concerns

# What Sets NCI-AD Apart?

- States own—and have immediate access to—their own data
- Can be used across settings and funding sources
- States can add questions to the survey tool
- Can provide state, program, and regional comparisons
  - Crosswalks to NCI (ID/DD) measures
- Focuses on how consumers experience services and how services impact their quality of life
  - Goes beyond service satisfaction
- Provides transparency and accountability
  - State and National reports are publicly available online
- Provides timely and actionable data over time

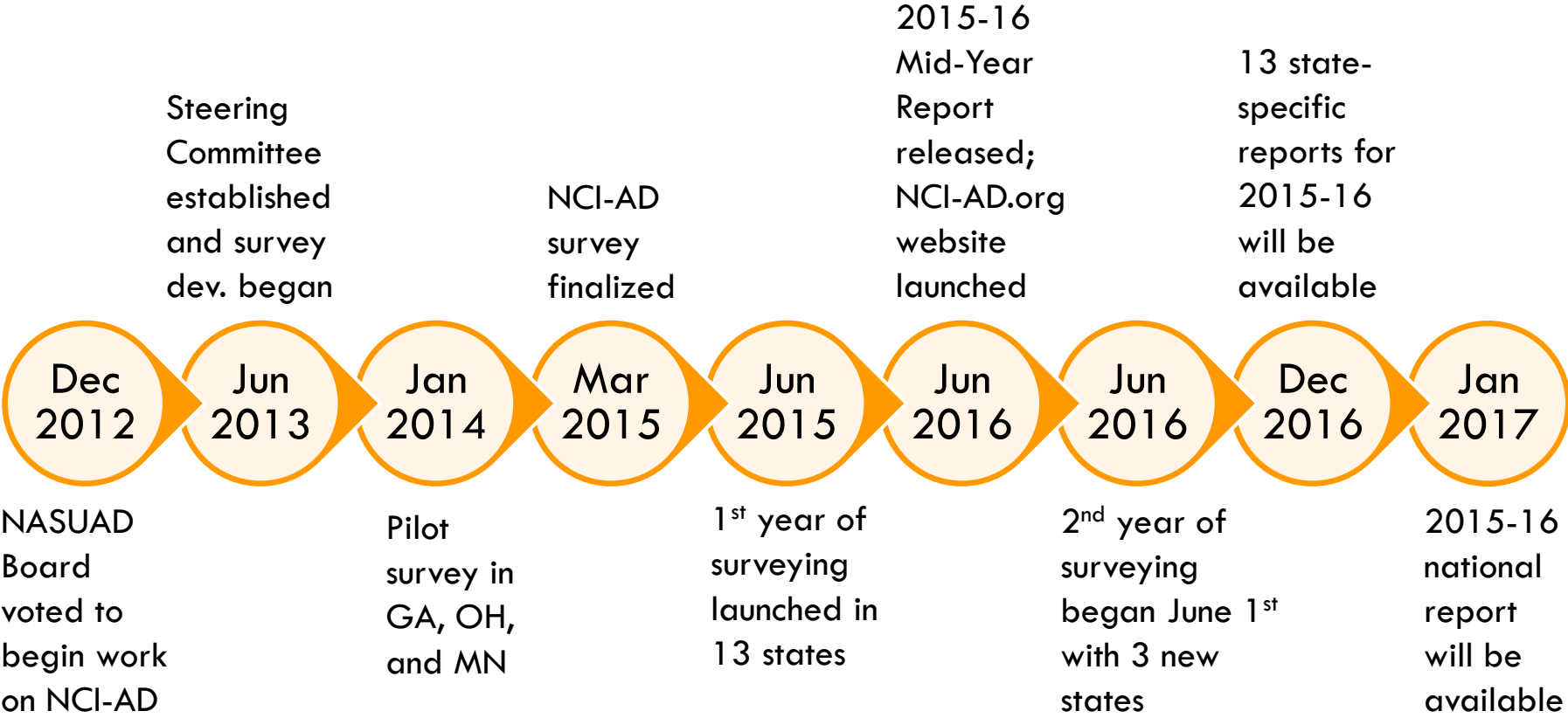
# Funding Mechanisms

- Medicaid Administrative Match
  - ▣ 50% reimbursement
- Older Americans Act Administrative funds
- Using the State's External Quality Review Organization
  - ▣ 75% reimbursement
- Balancing Incentive Program (BIP)
- Money Follows the Person (MFP)
- Grant Funding
- State funding mandated by statute

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# History and Development

# Project Development and Launch

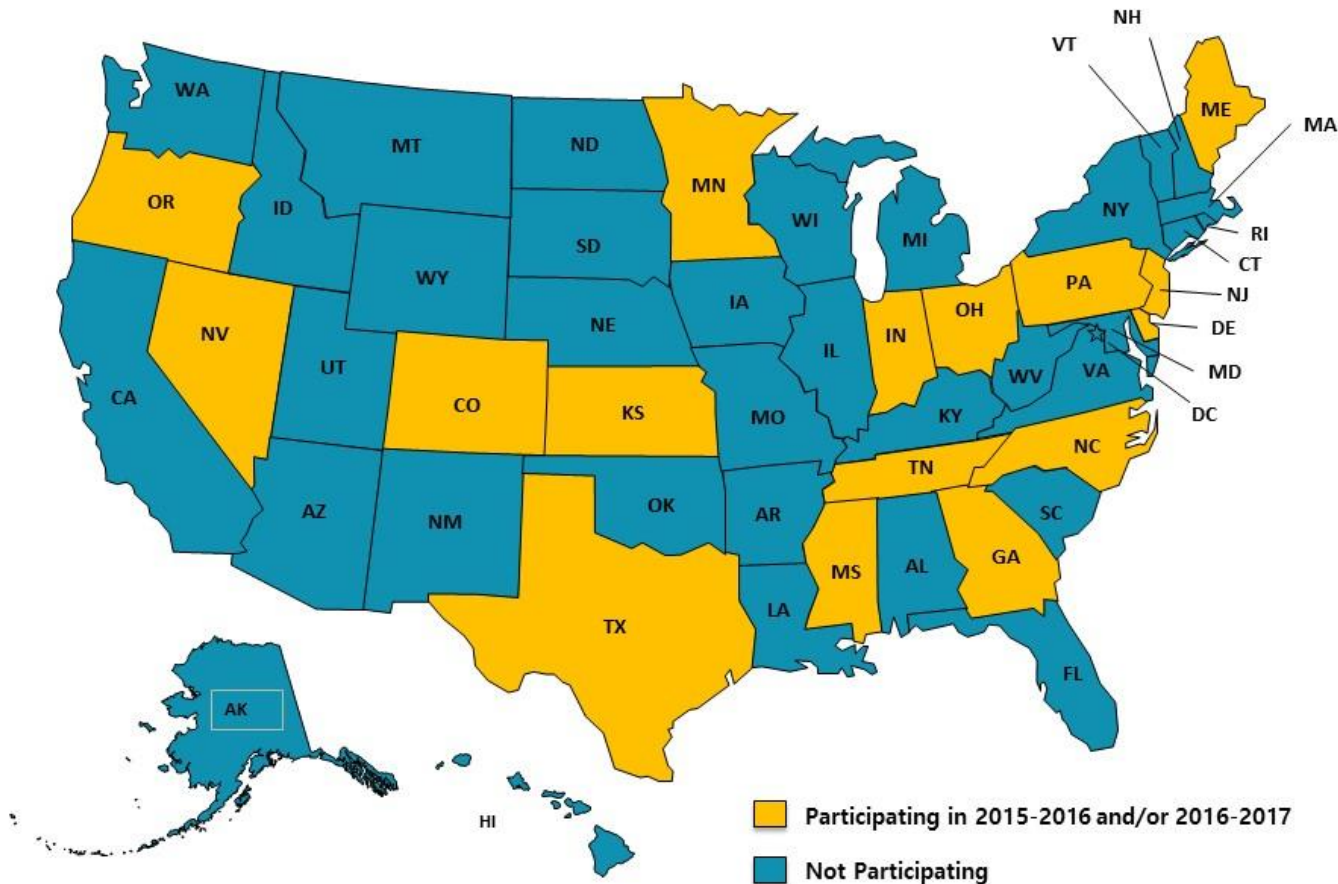




# Validity and Reliability

- Extensive revision and testing
- Validity
  - ▣ Face validity
  - ▣ Content validity
  - ▣ Concurrent validity
  - ▣ Cognitive testing
- Reliability
  - ▣ Internal consistency
  - ▣ Inter-rater

# State Participation 2016-2017





# How States Use Data

# Using NCI-AD Data

- Quality improvement efforts (CQI framework)
- Compliance – Olmstead planning, BIP, MFP
- Benchmarking and comparing data nationally
- Identifying service needs and gaps
- Allocating services
- Budget justifications to state legislatures
- Communicating with family and advocates

- Process measures: choice, control, access to community and safety
- Pre-MLTSS data can be used as a baseline before the transition
  
- United HealthCare's Proposed MLTSS Quality Framework
  - Includes measure from NCI-AD, state-specific measure, and federal regulations
  - <http://www.nasuad.org/sites/nasuad/files/UHC%20NAB%20White%20Paper.pdf>

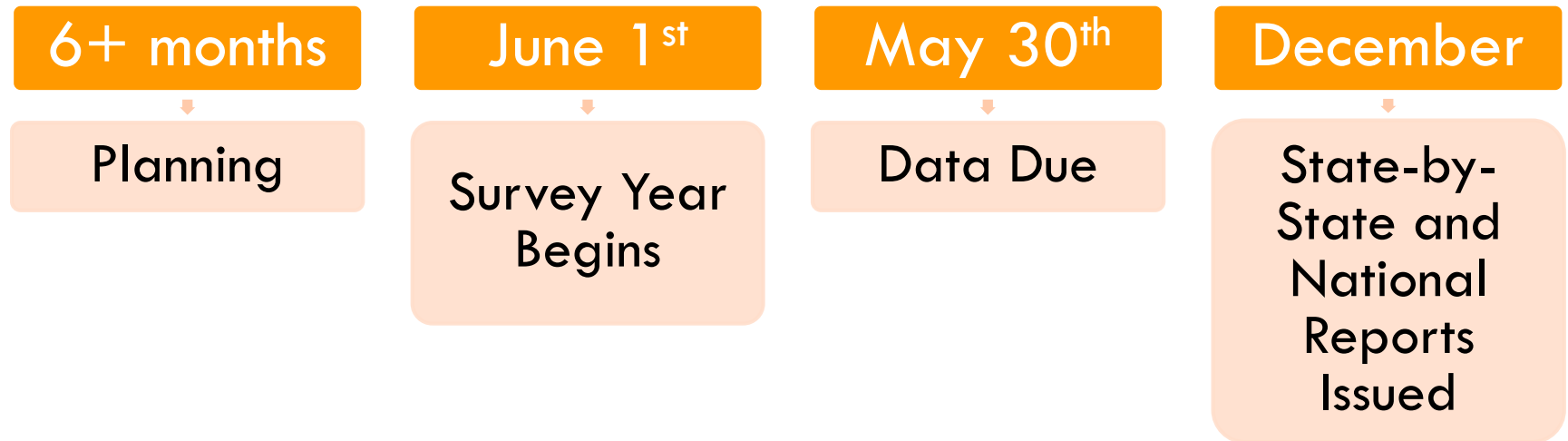
# New HCBS Requirements

- Many states are using NCI-AD data to demonstrate compliance with the new HCBS Settings Requirements
- Data may also be useful for quality management activities with the Person-Centered Service Planning Requirements



# NCI-AD Process

# Timeline





# Expectations for Incoming States



- Commit to technical assistance year and 1 year of surveying
- Develop a project team and contact state agency partners (Medicaid, Aging, and Disability)
- Monthly technical assistance calls
- Determine target populations and sample design
- Contract with vendor or develop team to conduct interviews
- Gather pre-survey and background information from administrative records
- In-person interviewer training
- Send data to HSRI through ODESA
- Review state report
- Data are published on [www.nci-ad.org](http://www.nci-ad.org)

# NCI-AD Website



[www.nci-ad.org](http://www.nci-ad.org)

## Houses:

- Project overview
- Reports
- Webinars
- Presentations
- Staff contacts
- State-specific project information

Data powered by HSRI

Project managed by NASUAD

## **For Additional Information:**

**Julie Bershadsky**, NCI-AD Project Director, HSRI

[jbershadsky@hsri.org](mailto:jbershadsky@hsri.org)

**Kelsey Walter**, NCI-AD Project Director, NASUAD

[kwalter@nasuad.org](mailto:kwalter@nasuad.org)